

NANCY M. DIXON

Common Knowledge Associates

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I am a University Professor turned consultant. I was at the George Washington University for 12 years, and before that at the University of Texas, in Austin. In 2000 I left the University to do full time consulting. That same year my book, Common Knowledge: How Companies Thrive by Sharing What They Know, was published by Harvard Business School Press. I am the author of eight books as well as over 50 articles that focus on how organizations learn. My books include, CompanyCommand: Unleashing the Power of the Army Profession (with Burgess, Allen, Kilner and Schweitzer); Perspectives on Dialogue, Center for Creative Leadership; The Organization Learning Cycle, McGraw Hill. and 2nd addition Gower. My latest thinking is always on my blog, nancydixonblog.com. I currently serve as an Adjunct Professor, Department of Industrial and Systems Engineering, at Hong Kong Polytechnic University,



One of the consulting engagements I am most proud of is the five years I have consulted with University Research Corporation (URC) under a Health Care Improvement contract with USAID on the ASSIST project. I worked with URC first to develop a KM strategy and then to train country field staff to develop their skills in designing events to more effectively gather and integrate learning. Recently we jointly assisted the WHO in their planning and development of a Learning Lab for Quality in Universal Healthcare coverage.

Recently I have also worked with The World Bank on an exciting project to develop and deliver a series of six knowledge transfer workshops for the newly developed position of Global Leads, who are tasked with providing intellectual leadership, promoting knowledge creation and transferring.

Over the last 15 years I have had to opportunity to work extensively with not-for-profit organizations, government agencies, and corporations, both in the US and abroad. My international development clients have included, USAID, Save the Children, Institute for Healthcare Improvement, Demographic and Health Surveys (DHS), PEPFAR and MEASURE Evaluation. US government clients include The Defense Intelligence Agency, US Army, Centers for Medicare and Medicaid (CMS) and NASA. Internationally, I have worked for five years with Huawei in China, the Police Academy of the Netherlands, The Netherlands Railroad, and Ecopetrol in Columbia. Corporate clients include, Bose, ConocoPhillips, Towers Perrin, Deloitte, British Petroleum, Halliburton and the American Medical Association.

My consulting company, Common Knowledge Associates (CKA) is well known for putting the human side of knowledge management into practice and moving organizations toward becoming learning organization.

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