



WINTER 2011

Welcome to NACPI

2011 Kansas City, Kansas Conference Recap

Written by Amber Capoun, Kansas Attorney General's Office

Our 34th Annual Conference held at the Great Wolf Lodge in Kansas City, Kansas was terrific! The theme for the conference was: *Kansas City...What's HOT!!! Help, Organization, Teamwork.* To start the conference off, our key-note speaker was the Kansas Attorney General, Derek Schmidt. The rest of the conference had an agenda full of great topics ranging from courtroom testimony, interviewing techniques and the impact of social media on law enforcement.

It's always a great time to get together and learn new techniques that help us in our daily positions, but also to network with other agencies and investigators. We all enjoyed some fun evenings getting together and networking. Attendees were welcomed Sunday night at our welcome re-

ception with a pizza party and a casino night. Monday night we went and enjoyed some of Kansas City's best BBQ at Gates BBQ followed by a miniature golf tournament held back at the hotel.

Anna Huddleston-Aycock, NACPI President, presented the following awards at our General Business Meeting:

Outstanding Consumer Protection went to the Howard County Office of Consumer Affairs, Support to NACPI went to Larry Hecker for his assistance with the 501(c)(3) process, Partnership went to MAP (Motorist Assurance Program), Support to NACPI went to Dolores Rambo and Sheila Krohe for their bi-monthly teleconference calls, and Excellence in Leadership when to Tonya

Hetzler for all her work with the By-Laws, 501(c)(3) application, etc.

NACPI would like to welcome our newest Board of Directors member, Jerry Howland (Kansas Attorney General's Office), Director of the Western Region. Anna appointed Maggie Provost (Kansas Attorney General's Office) and Lisha Landry (Louisiana Attorney General's Office) as By-Laws Co-Chairpersons.

We hope you can join us for the 35th Annual Training and Business Conference in Atlantic City, NJ!



Interested in Joining NACPI's Board of Directors?

Written by Amber Capoun, Kansas Attorney General's Office

We are currently looking for Deputy Directors for the Great Lakes Region. Now is a great time to become a part of the Board of Directors for that region, since our 35th Annual Training and Business Conference is going to be in Atlantic City, NJ! If you are interested in becoming a part of the Board of Directors for that region, please contact Dolores Rambo, Great Lakes Region Director, by phone (609-463-6476) or by email (drambo@co.cape-may.nj.us) or any one of the Executive Board. We would love to have you as a part of our NACPI team!

In 2012 there will be a Deputy Director position open for the Eastern Region and a Deputy Director position open for the Western Region. Now is time to start thinking about running for these positions. If you have any questions about what being a Deputy Director entails, please contact any one of us on the Executive Board or the Board of Directors. We would be happy to answer any questions you may have.

Newsletter Editor: Amber Capoun
amber.capoun@ksag.org

SAVE THE DATES!

35th Annual Training and Business Conference

**Atlantic City, NJ
August 5-8, 2012**



NACPI Board Officers

President

Anna Huddleston-Aycock
anagville90@gmail.com

Vice-President

Tonya Hetzler
(701) 328-3404
thetzler@nd.gov

Secretary

Sasha Velez
(407) 251-2341
Sasha.Velez@freshfromflorida.com

Treasurer

Susan Kerr
(515) 281-8789
skerr@ag.state.ia.us

Visit our website:

www.nacpi.org



**Like us on
Facebook!**



Teleconferences Offered to NACPI Members

Written by Sheila Krohe, Kansas Attorney General's Office

On May 25, 2011, NACPI launched a brand new Teleconference series. The first call featured the Pinellas County Department of Justice and Consumer Services. Attendees of the call learned about Pinellas county's efforts in pursuing unlicensed contractors and were welcome to ask questions. The call was very informative and was an excellent start to our new training program.

The goal of the Teleconference series is to provide members with the opportunity to communicate throughout the year, learning new tactics, share information and collaborate on cases. Calls are held bi-monthly, rotating between training sessions and roundtable conversations.

July 19th, our first roundtable call was held. It was a great launch into our annual conference held in Kansas City. In September, Kim Falzbot and Marti Robovsky from the Iowa Attorney General's Office gave a handout and valuable information regarding the mortgage industry. November 30th, our most recent call, focused on another roundtable session.

Please contact either Sheila Krohe (sheila.krohe@ksag.org) or Dolores Rambo (drambo@co.cap-may.nj.us) with comments or suggestions for future topics. We are currently looking for another training session to kick off 2012 and would love to get your input on what YOU want to hear. We look forward to speaking with you all soon!

Know Someone who Would be Interested in Joining NACPI?

Written by Amber Capoun, Kansas Attorney General's Office

NACPI is always looking to grow with our valuable members. One of the advantages of joining NACPI is networking! The more contacts we have, the more help we can get when working cross jurisdictional cases. If you know of someone who is currently not a member of NACPI, but you think would love to be a part of our organization and take advantage of our bi-monthly teleconferences and everything else we have to offer, please contact our Membership-Vice Chair, Amber Capoun at 785-368-8455 or amber.capoun@ksag.org.

NACPI Website & Forums

Written by Tonya Hetzler, North Dakota Attorney General's Office

When was the last time you checked out our website? Our webmaster, Forrest Joyner, does a fabulous job maintaining our site. WWW.NACPI.ORG is a great way for our members to share information. The 'News and Views' section of our website is a way for us to share consumer protection related articles and agency news releases. Articles of interest can be submitted to Forrest at webmaster@nacpi.org.

Of course, the 'Annual Meeting' section always contains valuable information regarding the next annual conference. In the near future, you'll find the 2012 conference registration form, hotel information, agenda and so much more. Be sure to check it out!

One of the best features of the website and one of the many benefits of being a NACPI member is the 'Members Only' section. Do you have your user name and password? If you don't, then you need to contact Forrest via email at webmaster@nacpi.org. This section allows you to access general information such as scholarship information and the roundtable reports from the last conference. It will also allow you to enter NACPI Forums! The Forums allow members to securely transmit information within the organization. There are general topics which allow members to ask questions and share case sensitive information with each other.

Newsletter Suggestions?

Is there something you would like to share with NACPI members? I need your help to make this newsletter a success! It is my hope to keep you up-to-date on upcoming conference details and other helpful information. Please send all newsletter suggestions to Amber Capoun, amber.capoun@ksag.org.

