

Go2Guide

Go2Guy's Monthly Newsletter - HAPPY NEW YEAR

Quick Reference Guide

Our office is open by appointment only. The only number tenants should call is 248-809-2304 (calling Jon will result in delays. ALWAYS call the office)

If rent is not paid by it's due date or a balance is left by your due date, it will result in a \$50 late fee

Go2Guy has the right to charge tenants for any and all damages or repairs caused by the tenants negligence.

Janaury 2022 Raffle Winners

On Time Payment Winner:

Fran & Darryl from Detroit won \$50 towards their rent for paying on time each month!

Online Tenant Portal Winner:

Chanta V. from Detroit won \$25 towards her rent for using our online tenant portal!



TENANT PORTAL

IT'S EASY & HAS PERKS!

This year, we are heavily encouraging all of our tenants to use our online tenant portal. Majority of our tenants are already familiar with the portal, however, this year, we would like to see all of our tenants utilizing the portal and all it has to offer. With the online tenant portal, you can:

- Pay your rent using a debit card or EFT
- View all leasing documents
- Submit repair & contact requests
- Purchase renters insurance (*optional*)
- View announcements

Also, using the tenant portal gets you automatically entered into the \$25 raffle each month!

*New Year
New Me!*



Renter Winter Tips

As the season changes, we are equipped to provide you with some helpful tips to help maintain your home during the winter. This can include saving money & staying safe.

- Remove snow away from dryer vents - As the snow falls, it builds up. This build up may happen around or near the dryer vent. Always make sure the area around the dryer vent is clear of any snow. Blockages of the dryer vent can cause carbon monoxide to leak into the home.
- Remove window air conditioners - A common mistake we see from our tenants is keeping the window air units in all year long. By keeping the window units in, you are allowing cold air to come in your home, causing you to have to heat your home more, resulting in a higher DTE bill.
- Remove snow from walkways & use salt. Keeping snow on the walkways can cause it to freeze, but if you remove the snow after it falls & place rock salt down, you will prevent yourself and any visitors from slipping & falling!



BEHIND ON RENT? APPLY FOR CERA!

Having trouble paying rent? MSHDA has federal funds available to help tenants facing pandemic-related hardships avoid eviction. MSHDA administers CERA through its statewide network of local nonprofit agencies. We encourage everyone who is eligible to apply today and take advantage of a program that can help restore housing stability. Apply today online:

<https://ceraapp.michigan.gov/>

(While we do suggest you apply, applying doesn't guarantee an approval. While waiting for your application to be reviewed, rent is still expected to be paid)

ALREADY RECEIVED CERA? YOU CAN RECERTIFY!

If you have already received CERA assistance, you may be eligible to recertify after 60-90 days! Be sure to check your email for an email from MSHDA with a link to recertify your application for additional CERA funds.

