

TheTrustee

December 2016

As the health care industry continues to evolve, to stay current for our members, the Trust must also evolve. After 20 years, it is time to reflect on the past, assess the current, and readjust for the future. All aspects of the Trust medical, dental, and prescription programs have been evaluated and we are prepared to move forward with new initiatives that will keep us “ahead of the curve.”

We began in July with the introduction of CanaRX as a pharmacy provider. Then, we did a complete reenrollment of members. It's noted that 25% of the returned forms contained new information that members had not reported to the Trust. There are 1,800 members and 1,200 forms have been returned.

As forms are needed to obtain new ID Cards and as documentation has to be loaded into computers so members can access providers, claims, and prescriptions, new ID cards will be mailed at the end of December. Members who have not reenrolled face a rude awakening as of 1/1/17 as there are several new aspects of the health plan. The new ID Cards will contain all relevant information for members and providers and are needed to access any benefits.

There have been member Rx concerns regarding Catamaran and Optum, so we investigated other pharmacy benefit providers. As of January 1, 2017, the new Rx provider for the Trust will be Pro Act and their Specialty pharmacy, Noble. If you are currently set up with mail order through Optum, be sure to have a new prescription sent to Pro Act. Members can pick up 3 refills with no penalty until mail order with Pro Act is set up. You will receive a “Welcome” letter from them soon. Your new card must be shown to your local pharmacy and, if you're using Telemedicine, better sooner than later.

Beginning with 2017, Magnacare will become the new Medical PPO Network for physicians, labs, hospitals, and Behavioral Health. Check for your provider at: www.magnacare.com. Contact the Trust Office if your provider is not listed. Dental PPO Providers have not changed. Multiplan will remain as a provider for Out of Network claims beyond the 75 mile radius of Kingston. All claims will be paid through Syntonic, a company with a 40 years record of working with labor unions. The Pre-Certification company remains the same. The medical and dental plans have not changed.

Extensive meetings and negotiations have been held over the past months for the interests of the Trust and its members. We are focused on providing the best benefits at the lowest cost for another 20 years. Electronic communications has become an integral part of the health care industry and the Trust has chosen

those vendors who can best serve our purposes.

To better serve our members, there is a new Trust web site, www.ktftrustfund.com, and it does not require a sign in.

The local Trust Office phone remains the same: (845)338-5422, but there is a new 800 # and menu. The new Trust 800 # is:1-844 KTF-Fund. From there, you can contact Compliance/Claim, Pre-Cert, Behavioral Health, Rx, Magnacare, and Multiplan. Put this number in your phone!

Change is a part of our living in today's world. Many people like consistency in their life, but the reality of today's world is that its important to stay current. Leadership's challenge is to ensure change is beneficial and rewarding. As with all change, during the implementation period, there is a learning curve. After a period of time, what was new becomes everyday and the past becomes a distant memory. We have planned well for this needed makeover of the Trust and are confident the changes will preserve the Trust going forward.

The November Trustee provided the deadline date for reenrollment forms and the need to issue new ID Cards. If you haven't submitted forms on time, your eligibility for coverage may be jeopardized. Health insurance is the most important benefit for most members and member due diligence is needed for the benefit of the member, their family, and for the Trust.

To assist you with the new Trust in 2017,here are some notables.

Trust Office Email: kathy@ktftrustfund.com

Website: www.ktftrustfund.com

800#: 1-844-KTF-Fund, Local: 845-338-5422, (Fax) 845-338-0391

The Trustee: newsletter available on line at www.ktfesp.com

New PPO Network: www.magnacare.com

New Pharmacy Manager: www.proactrx.com, 1-877-635-9545

Canadian Brand Name Rx: CanaRX, www.KTFMeds.com