

COMPANY	ADDRESS	EFF. DATE	PHYSICIANS	TIMELY FILING DEADLINE	TERM DATE	RENEW DATE
Aetna Better Health of Kansas	9401 Indian Creek Parkway, Suite 1300 Overland Park, KS 66210	00/01/2019	Medicaid Market Fee Schedule	120 days from date of service. Request for corrections: 365 days	Annual Evergreen	01/01/2020
Aetna (Access Via Coventry	151 Farmington Avenue Hartford, CT 06156	04/01/2014	See Coventry	180 days from date of service. Request for corrections: 365 days	Annual Evergreen	01/01/2020
Beech Street A Viant Network	25500 Commercentre Drive Lake forest, CA 92630-8855	07/01/2007	90% of billed charges	30 days from submission of clean claim per KS. State regulation	120 day cancellation notice period	N/A
Blue Cross Blue Shield of Kansas	1133 SW Topeka Blvd., Topeka, Kansas 66629-0001	N/A	Direct contract with Physicians		N/A	N/A
Century Health Solutions, Inc.	620 SE Madison Topeka, Kansas 6607	Acquired by WPPA	85% of billed charges	180 days from date of service. Request for corrections: 365 days	06/15/2015	N/A
Cigna (Access via HPK)	900 Cottage Grove Rd. Bloomfield, CT. 06002		90% of billed charges	Within 30 days but no longer than 365 days from date of service.	See HPK	N/A
Coventry – Commerical Products	8320 Ward Pkwy. Kansas City, MO. 64114	01/01/2009	163.9% 2007 MO. Medicare	180 days from date of service. Request for corrections: 365 days	Annual Evergreen 120 day notice period	01/01/2020
Coventry- First Health Leased Products	See above	01/01/2009	174.8% 2007 MO. Medicare	180 days from date of service. Request for corrections: 365 days	Annual Evergreen 120 day notice period	01/01/2020
Empire District Electric (Access via St. Johns)	602 Joplin Street Joplin, MO. 64801	01/01/2010	145% of current	30 days from submission of clean	30 day notice period	01/01/2020

			year KS. Medicare	claim per KS. State regulation		
Great-West Healthcare (Access via Cigna/HPK)		03/01/2012	90% of billed charges	Within 30 days but no longer than 365 days from date of service.	See HPK	N/A
Health Partners of Kansas	550 N. Lorraine Wichita, KS. 67214	11/01/2006	90% of billed charges	Within 30 days but no longer than 365 days from date of service.	24 month evergreen 90 day notice period	11/01/2020
Humana (Access via HPK)			90% of billed charges	Within 30 days but no longer than 365 days from date of service.	See HPK	N/A
Mercy Health Plans (Access via Coventry)		01/01/2011	163.9% 2007 MO. Medicare	180 days from date of service. Request for corrections: 365 days	Annual Evergreen 120 day notice period	01/01/2020
Multiplan/PHCS	c/o Private Healthcare PHOs 2405 Grand Blvd., Ste. 1030 Kansas City, MO. 64108	12/01/2007	See worksheet	180 days from date of service. Request for corrections: 365 days	1 <sup>st</sup> Term – 2 years Annual Evergreen 90 day notice period	12/01/2019
Preferred Community Choice	218 W. 6 <sup>th</sup> Street Tulsa, Oklahoma 74119	12/01/2007	See worksheet	120 days from date of service	Annual Evergreen 90 day notice period	12/01/2019
Preferred Health Systems, Inc./PBA (Access via Coventry)	8535 E. 21 <sup>st</sup> Street North Wichita, Kansas 67206	10/01/2011	163.9% 2007 MO. Medicare	180 days from date of service. Request for corrections: 365 days	Annual Evergreen 120 day notice period	01/01/2020
Smart Health	P. O. Box 37705 Oak Hill, MI. 48237-7705 EDI Payor #38259 888-492-6811	01/01/2019	Tier One	Claims must be received by ABS within 12 months of service.	Annual Evergreen 90 day notice period	01/01/2020

United HealthCare	9900 West 109 <sup>th</sup> Street, Ste. 200 Overland Park, KS. 66210	N/A	Direct contract with Physicians	120 days from the date services were rendered	N/A	N/A
WPPA (ProviDRs Care Network)	1102 S. Hillside Wichita, Kansas 67211	07/01/2008	Standard Fee Schedule	90 days from end of the month services were rendered	1 <sup>st</sup> Term- 6 months Annual Evergreen 90 day notice period	01/01/2020

### Coventry Fee Schedule (initial contract effective 1/1/2005)

*Revised December 2014 (Currently in negotiations)*

### Coventry Commercial Products (HMO, POS, PPO and OPM Products)

\* Based on 2007 Medicare fee schedule, Missouri Region 99

<u>CPT Codes</u>	<u>Rate*</u>
Physician	163.9%
Laboratory	163.9%
Immunizations & J Codes	Health Plan fee schedule

#### Other Pricing Criteria:

Unlisted CPT codes - based on current St. Anthony's criteria New CPT

Codes - based on the current year RBRVS schedule

Any CPT codes without RBRVS or St. Anthony's RVU - **55%** of billed charges

Anesthesia procedures are reimbursed at **\$50** per unit 01961

C-Section - 15 minute intervals 01960

Vaginal Delivery - One unit per hour

01967 w/ 01968 or 01969 - One unit per hour (during labor)

15-min intervals (during C-Section)

Non-anesthesia services - 150% of 2007 Medicare RBRVS, Missouri Region 99

### First Health Lease Products

\* Based on 2007 Medicare fee schedule, Missouri Region 99

	<u>*Rate</u>
Physician	174.8%
Laboratory	174.8%
Immunizations & J Codes	Health Plan fee schedule

#### Other Pricing Criteria:

Unlisted CPT codes - based on current St. Anthony's criteria New CPT

Codes - based on the current year RBRVS schedule

Any CPT codes without RBRVS or St. Anthony's RVU - **65%** of billed charges

Anesthesia procedures are reimbursed at **\$54** per unit 01961

C-Section - 15 minute intervals 01960

Vaginal Delivery - One unit per hour

01967 w/ 01968 or 01969 - One unit per hour (during labor)

15-min intervals (during C-Section)

Non-anesthesia services - 160% of 2007 Medicare RBRVS, Missouri Region 99

## MultiPlan/PHCS Fee Schedule

*Revised March 2012*

*Revised April 2016*

\*Based on **2007** Kansas Medicare fee schedule for December 2007 through November 2008.

<u>CPT Codes</u>	Initial	12/1/2008 +	12/1/2011 +	02/01/2016
	Rate*			
Surgery	163%	Initial rate + 5%	Addl. 5%	180%
Medicine	155%	Initial rate + 5%	Addl. 5%	171%
Evaluation & Mgmt	160%	Initial rate + 5%	Addl. 5%	175%
Radiology	147%	Initial rate + 5%	Addl. 5%	162%
Pathology	155%	Initial rate + 5%	Addl. 5%	171%
J, Q, & B Codes	90% of billed charges		Addl. 5%	
Unassigned RVU Codes	90% of billed charges		Addl. 5%	
Unassigned Non-Vaccine Codes	90% of billed charges		Addl. 5%	
Assigned Vaccine Codes	90% of billed charges		Addl. 5%	
HCPS Codes	85% of billed charges		Addl. 5%	

**Note:** Per section 5.7 after the first year of the initial term, Contract rates will increase by 5% which will stay in effect until renegotiated. Negotiated an additional 5% effective 12/1/2011. Negotiated an increase effective 02/01/2016.

Anesthesia conversion factor = \$53 Question 02/01/2016 \$58

Submit actual time in minutes / time units will be divided with reported minutes by 15 minute intervals.

Unassigned anesthesia codes: 90% of billed charges

## Preferred Community Choice Professional Fee Schedule

*Revised December 2014*

*Revised December 2017*

Based on 2017 Oklahoma Medicare fee schedule.

- CPT-4 Codes 70010 through 79999 shall be reimbursed at 180% of Medicare.
- All other CPT codes shall be reimbursed at 145% of Medicare.
- CPT-4 codes without an established Medicare rate shall be reimbursed at 90% of billed charges.
- The following range of codes shall be reimbursed at 95% of AWP (updated quarterly):

Immune Globulins            90281-90399

Vaccines, Toxoids            90476-90749

- HCPCS Code rates for drug items shall be valued at 100% of the Medicare rate or 110% of AWP for codes not priced by Medicare. These codes will be updated on a quarterly basis.
- Excluding HCPCS for drug items, rates for all other HCPCS Codes will be based on 90% of normal billed charges.
- New CPT-E Codes introduced subsequent to the effective rate of this fee schedule shall be reimbursed at the current Medicare rate identified herein.
- Anesthesia Codes – Relative values and anesthesia guidelines as published by the American Society of Anesthesiologists (“ASA”) will be used to bill and determine the base and time valuation for all covered anesthesia services, including chronic pain management.
- CPT-4 Codes- Covered anesthesia services that are typically billed using CPT-4 codes will be processed using the base values published in the ASA guidelines.
- Time Valuation: Four (4) anesthesia units per hour.
- Reimburse Rate - \$48.40 / unit

- Obstetric Cases- Labor epidurals will be reimbursed at the lesser of billed charges or the following flat rate, regardless of duration:

Normal Vaginal Deliveries: 01967                      \$506.00

Epidural fees for vaginal deliveries - \$460.00

## **Smart Health**

Smart Health is the employee health plan for Via Christi and Ascension employees.

If you opted-in your effective date is 01/01/2019 and you are a Tier One provider.

<https://www.mysmarthealth.org/provider/infocenter/provider>

### **Where do I send my Ascension Network claims?**

ABS for SmartHealth

PO Box 37705

Oak Park, MI 48237-7705

Electronic Payer ID: 38259

### **Where do I send my National Network or Out of Network claims?**

Bill local Blue Cross Blue Shield using the alpha prefix found on the Member's ID card.

### **For questions about eligibility, coverage, or claims?**

Call 888-492-6811

## Website links and contact information:

### Aetna:

<https://www.aetna.com/health-care-professionals>

Medical and Behavioral Health providers:

#### Contact information:

800-624-0756 – HMO-based and Medicare Advantage plans  
888-MD-Aetna (1-888-632-3862); all other plans  
Aetna Pharmacy Management - 1-800-238-6279

Submit your medical claims through NaviNet.

<https://navinet.navimedix.com/sign-in>

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### Coventry Health Care of Kansas:

<http://chckansas.coventryhealthcare.com/index.htm>

#### Coventry Customer Service:

Phone: 800-969-3343

8 a.m. to 6 p.m. CST

Monday through Friday

#### Coventry*One* Direct Customer Service

Toll free: 866-364-5663

#### PHS Customer Service:

Ph 800-660-8114

8 a.m. to 6 p.m. CST

Monday through Friday

**Preferred Health Systems and Coventry are the same company.**

**You can use [directprovider.com](http://directprovider.com) to submit electronic authorization request and check claims and payment information.**

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### First Health:

<http://firsthealth.coventryhealthcare.com/>

First Health Group Corp., an indirect wholly-owned subsidiary of Aetna, Inc., provides national PPO network access and other cost containment programs to help clients manage employee benefit plans.

## **Providers**

1-800-937-6824  
Monday – Friday  
7am – 7pm CST

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## **Health Partners of Kansas**

<http://hpkansas.com/>

HPK is not a claim payment entity. All questions regarding claim payment, benefit determination, or member eligibility should be directed to the payer specified on the member's ID card. You may also find the name of the payer by accessing the Find an Employer or Payer page on their website.

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## **Humana**

<https://www.humana.com/>

**Customer service: For eligibility/benefits and claims inquiries**

1-800-4-HUMANA (1-800-448-6262)

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## **Multiplan**

<http://www.multiplan.com/providers/>

- For the PHCS Network, 800-922-4362
- For PHCS Healthy Directions, 800-678-7427
- For the MultiPlan Network, 888-342-7427
- For the HealthEOS Network, 800-279-9776

Use their Provider Service Portal to submit billing and network inquiries.

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## **Preferred Community Choice**

<http://www.ccok.com/Preferred%20CommunityChoice/>



A preferred provider organization with a network that serves members in Oklahoma, southeastern Kansas, western Arkansas and southwestern Missouri.

800-884-4776 option 0

8:00 a.m. to 5:00 p.m., Monday through Friday

Provider Connection: Search member eligibility, claim status, and authorizations

[https://secure.ccok.com/providers/IsProviderConnection.dll/FPdNts4WDuof6kjKuHqiJq/\\$/](https://secure.ccok.com/providers/IsProviderConnection.dll/FPdNts4WDuof6kjKuHqiJq/$/)

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WPPA, Inc. ProviDRs Care Network

<http://providrscare.net/>

**ProviDRs Care is Kansas' only physician owned and managed PPO network in the state. Formerly known as WPPA and operational since 1985.**

Phone: 800-801-9772

Monday - Friday 8:30 - 5:00

Claim search for Medical Professionals:

<http://services.providrscare.net/BizServ/MedClaimSearch.aspx>

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United HealthCare

<http://www.uhc.com/>

Contracts are direct with the physicians but for help you may contact:

Leslie Jamar

**Sr. Network Acct. Manager**

**United Healthcare**

**10895 Grandview Dr., Bldg. 24, Ste. 200**

**Overland Park, KS 66210**

**913.802.5632 phone**

**855.584.9750 fax**