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| |  |  | | --- | --- | | **ROCA NEWSLETTER 2014!** |  | | ONE MISSION. ONE VOICE. ONE VISION  NEW PROPERTY MANAGEMENT: We are being managed now by Prospect Management Company! They offer our association 24/7 maintenance care. In addition, homeowner’s can receive a discount for home projects. Please send your concerns to Homeowner Services department of Prospect Management, preferably via email [Homeownerservices@pmcwi.com](mailto:Homeownerservices@pmcwi.com) or by calling 414-540-0004.  Please complete your homeowner’s registration form and return ASAP or you can register through their website [**www.pmcwi.com**](http://www.pmcwi.com) and send concerns, payments etc.  ASSOCIATION PAYMENTS: Send to Prospect Management Company. [**Online Payments can be made through Mutual of Omaha Bank**](http://www.mutualofomahabank.com/association_banking/) To set up make a one-time payment or set up recurring monthly association fee payments online, go to [www.pmcwi.com](http://www.pmcwi.com) to be directed to Mutual of Omaha Bank's association banking site where you can set those up. Please note: if you have not made a payment online through Mutual of Omaha Bank before, you will need some account information to set up a payment. This information can be found on the payment coupons issued to you by Prospect Management. If you did not receive payment coupons, please contact Heather at 414-540-0004 and request this information.  MEET AND GREET: Come and meet our new management company at our HOLIDAY GATHERING on December 18, 2014 from 5:00pm- 8:00pm at the Hilton Hotel located 11600 W Park Pl, Milwaukee, WI 53224. Please RSVP to Homeowner Services so we can get a head count for food/beverage purposes. Children are welcomed!  PLEASE TURN OFF YOUR WATER SPOUTS!! Damages caused by frozen pipes will be at your own expense if spouts are not turned off.  Feel free to visit our own Royal Orleans website!! You can go to [www.royalorleanscondos.com](http://www.royalorleanscondos.com) and let us know if you have any questions/concerns/comments, need specific association documents. or just want to know more about our association! | |  | |  | AUGU  Please email your concerns to ensure a response or join us at the Annual board meeting.  **Next meeting 12/18/14**  Area A Reps:  Jessica Jones [jones.gonazalez@yahoo.com](mailto:jones.gonazalez@yahoo.com)  Marilyn Green  [marilynGreen0801@gmail.com](mailto:marilynGreen0801@gmail.com)  Kinyata Hendriex  [kthendriex@gmail.com](mailto:kthendriex@gmail.com)  Area B Reps:  Reshunda Stephens (President)  [Rocabourbon@yahoo.com](mailto:Rocabourbon@yahoo.com)  Desmond Jones (Treasurer)  [Dj606@hotmail.com](mailto:Dj606@hotmail.com)  Brian Hairston (Vice-President)  Bhairston2001@yahoo.com  Area C Reps:  Lynn Barthel  lynn@bertramwireless.com  Tammy Beck  Beck-Tammy@ATT.Net  ---------------------------------- **Management Company Contact: Homeowner Services:** [**Homeownerservices@pmcwi.com**](mailto:Homeownerservices@pmcwi.com) **Phone: 414-540-0004 Fax: 414-540-0044 5645 N. Green Bay Road Glendale, WI 53209. Please registrar your telephone at** [**www.royalorleanscondos.com**](http://www.royalorleanscondos.com) **for text message alert for snow days and car removal.**  November/December 20142014  ST 2014 |