

**2016 O&M Spending Ranking**

The O&M Spending Ranking is determined by O&M spending (distribution, billing & customer service, and admin & general) per customer as reported on FERC Form 1 (lower = better). O&M spending is adjusted for customer density per line mile, customer counts, and business characteristics (also distributes Nat Gas?)

1	UniSource Energy	43	Entergy Texas	85	Ohio Power
2	Cleveland Illuminating	44	Duke Energy Progress	86	WPS
3	Potomac Edison	45	Puget Sound Energy	87	El Paso Electric
4	Kingsport Power	46	NWECO	88	Kentucky Utilities
5	Toledo Edison	47	SWEPSCO	89	Atlantic City Electric
6	AEP Texas Central	48	SCE&G	90	Georgia Power
7	Ohio Edison	49	Duquesne Light	91	KCP&L
8	WPL	50	Duke Energy Carolinas	92	KCP&L Greater Missouri
9	AEP Texas North	51	NSP-Wisconsin	93	Gulf Power
10	Penn Power	52	TECO	94	Alabama Power
11	Penelec	53	Avista	95	Black Hills Power
12	NV Energy	54	Duke Energy Florida	96	CL&P
13	West Penn Power	55	Green Mountain Power	97	SPS
14	Met-Ed	56	Northwestern Energy	98	Westar Energy
15	PEPCO	57	Madison G&E	99	Idaho Power
16	APS	58	Liberty Utilities	100	Kansas G&E
17	Dominion	59	UGI	101	Entergy Arkansas
18	Oncor	60	Indiana-Michigan Power	102	Alaska EL&P
19	OG&E	61	TEPCO	103	NYSEG
20	Duke Energy Ohio	62	Duke Energy Indiana	104	ConEd
21	Consumers Energy	63	Ameren Illinois	105	SCE
22	PS Oklahoma	64	Eversource	106	Narragansett Electric
23	Wisconsin Electric	65	ComEd	107	PG&E
24	FP&L	66	Portland GE	108	Pike County L&P
25	Unitil	67	Vectren	109	SDG&E
26	CenterPoint	68	PECO	110	Niagara Mohawk
27	Duke Energy Kentucky	69	Dayton Power & Light	111	Western Mass Electric
28	Emera Maine	70	Delmarva	112	Rochester G&E
29	Appalachian Power	71	PPL	113	Fitchburg Gas & Electric
30	BG&E	72	PNM	114	Otter Tail Power
31	MonPower	73	Empire District Electric	115	Central Hudson G&E
32	Entergy New Orleans	74	Wheeling Power	116	Lockhart Power
33	Entergy Mississippi	75	Kentucky Power	117	Massachusetts Electric
34	Interstate P&L	76	Louisville G&E	118	Sharyland Utilities
35	Jersey Central P&L	77	PSE&G	119	Minnesota Power
36	PS Colorado	78	NSP-Minnesota	120	Mississippi Power
37	Cheyenne LF&P	79	DTE Energy	121	United Illuminating
38	Montana-Dakota Utilities	80	Black Hills Colorado	122	UP Power
39	PacifiCorp	81	Central Maine Power	123	Orange & Rockland
40	North Central Power	82	Ameren Missouri	124	Mt. Carmel
41	CLECO	83	IPL		
42	Mid-American	84	PS New Hampshire		