

Super Mike's Computer Service

Services and Rates — updated May 2015

Onsite Service – Onsite services are provided to customers in the south Denver area. There is a 1 hour minimum charge for onsite service. Payment is due at time of service. Cash or check. Service rates below.

Primary Service Area - \$69/hr.

Customers located within 15 miles of our location. We are in Highlands Ranch at Colorado Blvd. and University Blvd.

Extended Service Area - \$79/hr.

Customers located 15-20 miles from our location. The 1st hour fee is \$79 and additional time adjusts down to the \$69/hr. service rate.

If you are more than 20 miles from our location we would be happy to provide phone/remote support to resolve your computer problems.

Remote/Phone Support – We provide remote/phone support to anyone with a computer problem (internet connection may be required). This can be a great way to solve a small computer problem. This support is \$20 for each 20 minutes.

Flat rate services

New computer setup – Recommend a new computer to purchase based on user needs. 1.5 hours onsite service setup and configure the new computer. The fee for this service is \$109. Primary and extended service area.

Full Computer Rebuild – Reinstall of Windows OS/drivers, user programs, hardware setup, and assist with user data. We are basically reloading everything. This is the most expensive repair you can make on a computer and is intended as a long-term solution. Some parts may be required along with the service fees. This process takes between 4-6 hours but we cap the service fees at \$199. If your computer is 4+ years old your money may be better spent on something new.

www.supermikes.com