



Jodi Sutherland <jodilysutherland@gmail.com>

Your campaign REMINDER!! Please join ASQMV & Karen Aznoian to explore the topic of Change: What makes it sustainable? - January 9th at the Radisson, Chelmsford has been sent

Constant Contact <support@constantcontact.com>
To: jodilysutherland@gmail.com

Mon, Jan 6, 2014 at 10:20 PM



Dear ASQ Merrimack Valley,

Your campaign '**REMINDER!! Please join ASQMV & Karen Aznoian to explore the topic of Change: What makes it sustainable? - January 9th at the Radisson, Chelmsford**' was sent on 01/06/2014 around 22:20 PM EST.

Below is a copy of the message your subscribers received. See how your campaign is doing by visiting Reports [in your account](#) to get real-time results and stats.

Subject: REMINDER!! Please join ASQMV & Karen Aznoian to explore the topic of Change: What makes it sustainable? - January 9th at the Radisson, Chelmsford

You're receiving this email because of your relationship with ASQ Merrimack Valley Section. Please [confirm](#) your continued interest in receiving email from us. To ensure that you continue to receive emails from us, add suggestions@asqmv.org to your address book today.

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ASQMV Quality News



January 2014



www.asqmv.org

**WINTER EDUCATION
COURSE**

Body of Knowledge: **Statistics I**

Application Deadline: 1/7/14

Start Date: 1/14/14

Day and Time: Tuesdays, 6-8 pm,
10 weeks

Location: Accelent; Wilmington,
MA

Cost: \$550

Instructor: Bill O'Brien

**Carousel Brainstorming
Session Summary**

At the December 5th section meeting, the leadership team and section members brainstormed ideas on the following topics. A technique learned in a prior section meeting called carousel brainstorming was utilized.

**January ASQMV Meeting
Thursday, 9 Jan 2014
Guests Welcome!**

CHANGE

What makes it sustainable?

As a New Year begins again and we are each making goals and resolutions for ourselves and our organizations, Karen will explore the art and science of change:

- What creates the conditions for change that can be sustained over time?
- How do our beliefs contribute to our ability to achieve our goals?
- What universal challenges does everyone encounter in change?
- Bring a 2014 goal to the meeting and leave with a practical roadmap for being successful in the new year.

About the Speaker

Karen Aznoian

1. How do we grow our section?
2. How do we get more members to participate on the section leadership team?
3. How can we communicate with our stakeholders more effectively?
4. How do we increase involvement and participation in meetings?
5. How do we recruit new members?

Check out the section [website](#) for the ideas from our section!

Quick Links

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**Interested in
Creating?
Volunteering?
Leading?
Join our
Leadership Team!**
For more information, [EMAIL US](#).

ASQMV Leadership Committee 2013-2014

Chair
John Kulungian

Vice Chair
Barbara Morin

Treasurer
Jack Gale

Secretary
Tom Bregani

Programs
Bill Hoose

Arrangements
Melissa MacIntosh

Education
Gary Belt

Karen Aznoian is the founder and principal coach at Aznoian Leadership Development and is dedicated to the evolution of leaders for the sake of achieving sustainable change.

Karen is an executive coach and consultant with 25+ years experience in senior leadership roles. She holds a BS in Business & Psychology, and is a Certified Integral Coach® from New Ventures West.

Register Here!!

Cost: \$25

Schedule

5:30 - 6:00 Registration
6:00 - 7:00 Dinner
7:00 - 8:00 Presentation

Location

Radisson Hotel and Suites
10 Independence Way
Chelmsford, MA 01824

Directions

From the south take 93N to 495S, take Exit 34 (110, Route 4, Chelmsford). Turn right at the end of the exit ramp. Take the first right at the lights onto Alpine Lane. The Radisson is at the end of the drive.

From the west take 495N, take Exit 34 (110, Route 4, Chelmsford).

Turn left at the end of the exit ramp. Take the first right at the lights onto Alpine Lane. The Radisson is at the end of the drive.

From the east take 95S to Route 3N to 495S, take Exit 34. Turn right at the end of the exit ramp. Take the first right at the lights onto Alpine Lane. The Radisson is at the end of the drive.

Buffet Dinner Menu

Fresh rolls and butter
Soup du Jour
Mixed greens salad
Garlic whipped potatoes
Green beans and carrots
Chicken piccata
Roasted pork loin
Chef's selection of desserts
Coffee service

New Leadership Team Member Introduction - Maura Zigmont

The ASQMV Leadership Team is pleased to welcome Maura Zigmont and introduce her to the ASQMV section.

Registrar Ken Morman
Communications Jodi Sutherland
Webmaster Jim Lacey
Voice of the Customer OPEN
Membership Roger Benson
Auditing Melissa MacIntosh
Recertification Charlie Muzzey
Historian Alison Vonlderstine
NEQC Liason Maura Zigmont
Contact us at our website

Maura is an ASQ Certified Six Sigma Black Belt (CSSBB) and a Service Six Sigma Professional with ten years experience in insurance (Anthem BC/BS, Liberty Mutual) and financial services (Fidelity-HR Access North America) industries.

Her focus has been in improving billing, technology, call center, enrollment, and sales processes to reduce cycle time, increase accuracy, and transform businesses to new models.

Maura has a B.S. in Marketing, prior Certification Six Sigma Green Belt (CSSGB) of five years and ASQ Black Belt certification through 2016. She additionally is trained and skilled in project management, risk management, and business requirements. Continuing education includes Public Health and Crime and Criminology.

Maura is active in a variety of community leadership roles and her favorite pastimes are hiking, cross country skiing, and community service.

Please join us in welcoming Maura to the ASQMV Leadership Team.

Merrimack Valley Quality Professionals,

We look forward to seeing you at the January meeting to share ideas on what makes change sustainable.

Please provide your feedback on this newsletter as we continue to evolve it into a primary communication newsletter.

Please send any of your feedback to asqmv@asqmv.org.

On behalf of your section leadership team I wish Merry Christmas & Happy Holidays to you and your families. We are appreciative of your participation and engagement in 2013. We look forward to seeing you Thursday, January 9th to begin 2014 with sustaining change.

Happy New Year!

Regards, John Kulungian
ASQMV Chair

Calendar

Section Meeting Dates

- 9 January 14
- 6 February 14
- 6 March 14
- 3 April 14
- 12 May 14
- 5 June 14

Exam Dates

- 1 March 14
- 7 June 14



ASQMV
Recertification

Get a new
Recertification Journal
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