

Instruction: Write a case study for the topic provided: give examples and reference with your analysis. **(30 marks)**

1. Business Process Management in Small Business.

Rubrics:

0-5 Marks - Identification of Main Issues/Problems

6-10 Marks - Analysis and Evaluation of Issues/Problems

11-15 Marks - Recommendations on Effective Solutions/Strategies

16-20 Marks - Links to Course Readings and Additional Research

21-30 Marks - Writing Mechanics and Formatting Guidelines