



Broad Top Area Medical Center, Inc. Patient Rights and Responsibilities

AS A PATIENT, YOU HAVE THE RIGHT TO:

- Take part in your health care and treatment
- Know the names of the people caring for you
- Be treated with respect and dignity in a safe and private setting
- Be informed about your illness and treatment, including options for your care
- Change medical providers at Broad Top Area Medical Center, Inc.
- Get another opinion about your illness or treatment
- Privacy of your health records
- Talk with the clinic manager about any questions or problems with your care
- Know about services available through BTAMC
- Respect for your culture, social, spiritual and personal values and beliefs
- Know about legal reporting requirements
- Ask for special arrangements if you have a disability
- Ask for help with a living will or durable power of attorney for your healthcare
- Refuse treatment, care, and services, as allowed by law
- Know the cost of your care and ways you may pay for your care
- Refuse to be included in any research program without limiting medical care or treatment

AS A PATIENT, YOU HAVE THE RESPONSIBILITY TO:

- Tell your medical provider about your illness or problems
- Ask questions about your illness or care
- Show respect to both caregivers and other patients
- Cancel or reschedule appointments, so that another person may have that time slot
- Pay your bills on time
- Use medications or medical devices for yourself only
- Inform the medical provider if you become worse or you have an unexpected reaction to a medication
- Give written permission for BTAMC to release or obtain Protected Health Information regarding your care, when necessary
- To provide to BTAMC, a copy of your living will or durable power of attorney for healthcare matters

**IF YOU HAVE ANY QUESTIONS, PLEASE TELL YOUR MEDICAL PROVIDER
OR THE OFFICE MANAGER.**