

To: Residents of Heber Springs

Re: Information concerning the City of Heber Springs Sanitation Regulations and Fees.

In an effort to better serve our residential customers, we have compiled a short list of ordinance rules to help you understand what you are required to do.

- All residents must use an approved trash can of 20 to 40 gallons. The resident is allowed three cans per week. This can must have handles and a tight-fitting lid. The can should not exceed 50 pounds full and cannot contain any yard waste (leaves, limbs or grass clippings). All trash inside needs to be bagged. Bagged trash will quicken the collection process and lessen the chance of trash blowing into yards or on to the streets.
- Containers must be on the curbside by 7 am on the collection day. Routes are started each day prior to 7 am and trucks and employees cannot "backtrack" to pick up missed cans. Cans will be removed by the resident at the end of the collection day. Containers will not be left at the curb or in front of the house in storage racks or boxes.
- The Sanitation Department will now pick up more items at no charge. This will include appliances, water heaters, furniture, etc. that are no longer serviceable to the homeowner. These items and all recyclables (list on back) may be left at curbside on the day after your regular trash day. Construction debris or home improvement items (roofing, metal, lumber) will be picked up for a fee. The Sanitation Department will establish the amount of the fee for this service.
- Yard waste (leaves, limbs and bagged grass clippings) will be picked up at no charge to the resident. The City will no longer vacuum loose grass clippings. Grass clippings must be bagged. The Street Department will cover every street in the city until reaching the beginning point where the route starts over. If a citizen places their yard waste at the curb just after the crew has gone by, there will probably be what seems to be a long wait until they return. Tree limbs should be placed at the curb with the cut end toward the street. Limbs must not be over 6' long and anything over 6" in diameter must be disposed of by the resident. Commercial lawn/tree service shall be responsible to dispose of all yard waste and tree trimmings. Pine needles need to be placed in securely tied bags at the curb. Loose leaves must be within 3' of the curb for the vacuum to reach. The City of Heber Springs is one of the very few cities in the state that has a continual yearlong yard waste removal program at no charge to the residents.
- All dogs and cats over three months of age residing within the city limits shall be licensed each year. Neutered animal (\$3.00), un-neutered (\$5.00) annual. The licensing period shall be for one calendar year, beginning January 1st of each year, and ending December 31st of each year. A new license shall be obtained at the beginning of each year. Call 362-3635 for more information.

We appreciate the cooperation of our residents in ensuring the continual cleanliness and beauty of our city. The city intends to offer quality services for reasonable fees and hopes that the residents appreciate this service.