

STARS GYMNASTICS NEWS

Reopening & Upcoming Session Information for RECREATIONAL STUDENTS

06/08/2020

Welcome Back!

We are so excited to see all of you again. It's been a tough 2-3 months and we are eager to get back to some type of normal.

Stars Gymnastics has done everything recommended by the State & County Health Department reopening guidelines.

1. Every Stars Gymnastics employee has been tested for Covid-19 with negative results and are being monitored daily for any symptoms or contact with anyone who has symptoms. We have policies in place to continue the health screening of every employee.
2. New policies and safety precautions are in place for our customers. Health screenings prior to entry, frequent use of hand sanitizer, face mask requirements, social distancing and hyper-vigilant cleaning/sanitizing schedules.
3. Extremely small class sizes are in place for June 8th—June 20th.
4. A slight increase in class sizes, but still small class sizes in place for the upcoming regular Team Session: June 22nd—July 25th.
5. Please line up outside when you arrive for classes. There are social distancing markers on the sidewalk outside the front door. You will be checked in 5 minutes before the start of your class. Please be lined up outside 6-7 minutes before your start time. Class participants will be called in order of class schedules. If you arrive early, you may have a class enter ahead of you.

New Policies

We are preparing for Session #4: June 22nd—August 22nd.



- ◇ **Arrive 6-7 minutes BEFORE your practice begins**
 - Line up outside on the sidewalk on the markers
 - You will be checked in 5 minutes before your class begins
 - If you are late, you may end up waiting for another class to check in before it's your turn again.
- ◇ Select a **backpack** that can be used for Gymnastics Only.
- ◇ **Inside your backpack:**
 - Water Bottle. Drinking fountain is closed. We will have some water for sale, but prefer you bring your own.
 - Hair brush, extra rubber bands, etc.
 - Once you arrive, you may put your shoes, sweatshirts and other clothing into your backpack.
- ◇ **ONE guest/parent** may enter the building with each enrolled student. There are not enough seats for additional guests.
- ◇ We are not collecting any cash payments in the month of June.
 - Per the recommendations of USA Gymnastics and the County of Los Angeles, we need to make a huge effort to reduce and eliminate touching money, pens, and other items.
 - Therefore, we are asking that parents pay for their classes online or complete a one time authorization form for payment processing during Session #4 only.
- ◇ Those on Auto Pay prior to Covid-19 are still on Auto pay now that we have reopened.
- ◇ Auto Pay will resume on June 15th for the session beginning June 22nd.
- ◇ Auto Pay cancellation must be submitted in writing by emailing Lorena@Stars-Gymnastics.com

Bring your backpack to every practice.

MAKE UP CLASS INFORMATION

IMPORTANT

Many of you need to register for make up classes because of the Covid-19 closure.

Now is the time to do it. We are working hard to give all students the make up classes that we owe them. You have received email updates with instructions on registration and we are making calls.

Registration may be done online in the Stars Gymnastics Parent Portal.

Information and instructions were emailed June 4th. *Please remember that if you schedule a make up class and do not attend, it will be forfeited. With a max of only 4 kids enrolled, your student is taking up a spot & it will be counted towards the make up classes she needs.

The **Financial Credit** that was originally given to you was with the assumption that we were going to be returning to practice on April 25th. As you know, that didn't happen. We are handing things much differently because the Stars Gymnastics Business is in a difficult position after being closed for so long. Please get your make up classes scheduled asap. All financial credits are being deleted and are being replaced with make up classes.

June 8th—June 20th—Your students may attend as many classes at you would like, up to the number of make up classes they need. She/He may also squeeze remaining make up classes from June 22nd—July 18th. However, we will be in a regular session at that time.

If you are having a difficult time finding make up classes in your appropriate group, that fits into your schedule, please email Lorena@Stars-Gymnastics.com.

ALL STUDENTS MUST HAVE THEIR MAKE UP CLASSES SCHEDULED BY JULY 3RD AND MUST COMPLETE THEIR MAKE UP CLASSES BY JULY 18TH OR THEY WILL BE FORFEITED, WITHOUT CREDIT OR REFUNDS.

⇒ **Why are we being so strict regarding make up classes?**

* Stars Gymnastics is barely hanging on. Over 34 Gymnastics Clubs in the United States have closed permanently due to the Covid-19 closures. We are doing everything humanly possible to stay in business. We don't want to be next on the list of gymnastics clubs that didn't survive. We would love to give everyone more time, but we honestly can't.

⇒ **One more time -Make up classes.** You have June 8th—June 20th to *attend* as many make up classes as possible (before the upcoming session begins). Once the new session begins, on June 22nd you will still be able make up classes in addition to your existing schedule from June 22nd—July 18th. However, they must be scheduled by July 3rd.

Any unscheduled or unattended make up classes will be forfeited after that date, without another opportunity to make up the classes and without any financial credit or refunds.

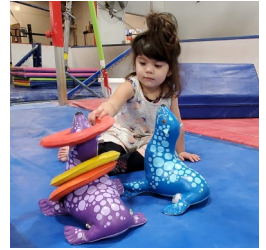
⇒ **One more time**—The **Financial Credit** that was originally given to you was with the assumption that we were going to be returning to practice on April 25th. As you know, that didn't happen. We are handing things much differently because the Stars Gymnastics Business is in a difficult position after being closed for so long. All financial credit from the closure is being removed and make up classes are being offered and provided. Please get your make up classes scheduled asap. We want to give you the services that you have paid for.



We can't wait to see you!

Upcoming Session: June 22nd—August 22nd

It's time to get back to business.



- ◆ Stars students will return to **scheduled classes** the week of June 22nd.
- ◆ Registration will be open on June 14th for those who are not on Auto Pay.
- ◆ If you were on Auto Pay prior to Covid-19, your Auto Pay account will be reinstated and payment processing will resume on June 15th for the session starting on June 22nd.

Auto Pay Students

- If you were on Auto Pay before Covid-19, you are still on Auto Pay now that we have reopened.
 - If you requested to suspend Auto Pay during Covid, we did that. However, now that we have reopened, we are returning to regular business with new safety guidelines and precautions.
 - Auto Pay processing will resume on June 15th for the session starting on June 22nd. Any cancellations must be in writing and sent to Accounts@Stars-Gymnastics.com.
- Class schedules for Session #4 (June 22-Aug 22) will be very similar to the class schedules in Session #2 (prior to the closure). However, there some modifications to the start time.
 - We are staggering classes and leaving space between each class for the purpose of social distancing and to give ourselves time to sanitize all mats and equipment between each event rotation.
 - As a result, many classes have shifted to a few minutes earlier or later. A handful of classes have been completely moved so that we don't have too many classes happening at the same time.
- The revised class times are currently being updated in our registration system. You will receive an email with your child's class schedule for Session #4. If the time doesn't work for you, let us know so we can help you select another class time.



Students who are NOT on Auto Pay

- ◆ *If you were on Auto Pay prior to Covid-19, your Auto Pay account will be reinstated and payment processing will resume on June 15th for the session starting on June 22nd.*
- ◆ If you were not on Auto Pay prior to Covid-19, you must register for your Session #4 Classes.
- ◆ Online Registration available on the [Stars Gymnastics Parent Portal Website](#)
- ◆ [How to use the Parent Portal](#)
- ◆ Since we are not collecting cash payments in June or July you have the following payment options.
 - Credit Card Payment in the Parent Portal
 - * Be sure to finish your registration by making a payment before logging out.
 - One Time 60/40 Credit Card Payment Authorization for Session #4. 60% paid at time of registration and remaining 40% of tuition paid on the 4th Monday of the session.
 - * Forms are available [online](#) or you may [print](#) one out and drop it off at the front desk.
 - Payment over the phone using a credit card