# **ESI eSIP Evolution Series™**

Premium Power, Performance and Security



The all-new **ESI eSIP Evolution Series**<sup>™</sup> delivers power, performance, flexibility and scalability for small to midsized enterprises up to 500 users. With a modular design that uses the very latest advanced standards-based technology, the eSIP Evolution Series is engineered for the communications needs of today, while "future-proofing" your investment with the ability to grow along with your organization in the future.

## Easy to Deploy

The ESI eSIP Evolution Series will install into the most demanding business environments. Comprehensive auto-provisioning and advanced plug-and-play capabilities, combined with an intuitive Metro UI driven by point-and-click configuration, means faster installations to ensure your business communications can be up-and-running in very little time.

## **Premium Technology & Features**

Users can take advantage of enterprise-grade features that help to improve productivity and efficiency by making routine tasks simple, such as: visual voice mail, dial-by-name directories, conferencing, advanced call handling, call recording, and more!

# Key Features & Benefits:

- Quick multi-site & remote user connections
- Advanced call handling options
- Built-in call recording capability
- Integration with Cloud Contact Center & CRMs
- Conferencing & three-way calling

# **Power & Performance**

The ESI eSIP Evolution Series utilizes the latest powerful technology advancements, including industrial-grade Quad Core processors, T1 DSP voice processors, and extended-life power units with lightning protection. This solution works with SIP/IAX2, PSTN lines, ISDN, T1/PRI, and GSM/3G/4G.

## Secure & Reliable

Gain peace-of-mind with advanced fail-over/ redundancy, built-in security, monitoring and reporting capabilities as standard. Additionally, the internal firewall/threat detection and support for TLS and SRTP encryption means that your communications remain secure from unexpected threats to your system.

- Visual voice mail & Email to SMS
- Web-based management
- Powerful add-ons include: eMobile app for smartphones, auto-provisioning, LDAP, conference panel, VPN server, and more!



## Take Your Extension With You As You Travel

Whether you're traveling for business or personal reasons, your business doesn't stop operating just because you're away! Take the critical features of your business phone on the road with you by using the **ESI eMobile**<sup>TM</sup> application for smartphones. Access voice mails, contact directories, and call recording features from wherever you may be, and always stay available to receive calls from your most valuable clients - even from the beach!

# **Solution Features:**

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Contact

- Automated Attendant (IVR)
- Attended/Blind Transfer
- AutoCLIP
- Blacklist/Whitelist
- Call Back
- Call Detail Records (CDR)
- Call Forwarding
- Call Monitor
- Call Parking
- Call Pick-up
- Call Recording

- Call Routing
- Call Waiting
- Caller ID
- Conferencing
- Custom Prompts
- Dial by Name
  Directory
- DISA
- Distinctive
  - Ringtones
- DNIS
- Do Not Disturb (DND)
- Event Center

- Email to SMS/SMS to Email
- Fax to Email
- Paging/Intercom
- LDAP
- Mobility Extension
- Multicast Paging
- Multi-language
  Support
- Music on Hold
- One Touch
  Recording
- Queues (ACD)
- PIN List

- Phone Auto Provisioning
- Real-time Status Monitor
- Ring Groups
- SIP Forking
- SLA
- Speed Dial
- Time Conditions
- User Portal
- User Permissions
- VLAN Tagging
- Voice Mail

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