

## Notice of Nondiscrimination

Primary Pediatric Medical Group (PPMG) complies with applicable Federal civil rights laws and does not discriminate, exclude, or treat people differently on the basis of race, color, national origin, age, disability, or sex.

PPMG provides free aids and services to people with disabilities to communicate effectively with us, such as

- Qualified sign language interpreters
- Written information in other formats (audio if necessary)

PPMG provides free language services to people whose primary language is not English such as:

- Qualified interpreters
- Information written in other languages
- If you need these services, contact the PPMG Civil Rights Coordinator

If you believe that PPMG has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the PPMG Civil Rights Coordinator, 3300 Webster Street, Suite 1202, (510) 433-1040, (510) 433-1043 fax, [primarypediatric@ppmgkids.com](mailto:primarypediatric@ppmgkids.com). You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, we are available to help you.

You can also file a civil rights complaint with the US Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at

US Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, DC 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at

<http://www.hhs.gov/ocr/office/file/indx.html>

