

## Members are the Foundation of an REA

West Wetaskiwin REA members believe in the importance of their REA, both past and present. They, and many ancestors, organized it. Their need for power is the reason for the REA existence. Member contribution to the electrification of rural Alberta was critical in moving rural Alberta forward as an economic engine.

West Wetaskiwin REA members embrace their role not just as passive consumers, but as member-owners who influence and work towards their REA's success. They attend meetings, review important information about the REA and vote for Directors who will guide the REA to future success.

This year we want to acknowledge the following long standing members and recognize their support of, and dedication to, the West Wetaskiwin REA.



### Vera & Darwin Feldberg

Power in the Feldberg's area started in 1951 and they received their power in 1953. Power pole holes were all dug by hand at that time.

The Feldberg's were married in 1958 and started a small dairy. As time went along their operation grew. They have three children (two sons and one daughter) and four grandchildren. The couple enjoys all sports, including the Oilers and coffee with friends at Tim Hortons.



### Susan & Ed Burghardt

Ed purchased the Burghardt farm in 1967 and they were fortunate to already have power connected. They officially moved in April of 1968 and developed a successful cow/calf operation. They were in the process of retiring in 2022 after 50 plus years of operating the business when regrettably, Ed passed away.

#### For Power Troubles:

Battle River Power Coop (our distribution system operator)  
Toll-free: 1-877-428-3972

#### For RRO Billing and Account Inquiries:

Battle River Power Coop | Box 1420 Camrose, Alberta T4V 1X3  
Toll-free: 1-877-428-3972  
E-mail: [brpc@brpower.coop](mailto:brpc@brpower.coop) | Website: [www.brpower.coop](http://www.brpower.coop)

#### For REA Inquiries, New Service and Service Change Requests:

Contact West Wetaskiwin REA, RR #1  
Station Main, Wetaskiwin, Alberta T9A 1W8  
Tel: 780-335-9378 (WEST)

E-mail: [westwet@telus.net](mailto:westwet@telus.net) | Website: [www.westwetaskiwinrea.com](http://www.westwetaskiwinrea.com)

For service requests: go to [www.westwetaskiwinrea.com/new-or-changes-to-services.html](http://www.westwetaskiwinrea.com/new-or-changes-to-services.html)

# Communications with Your REA and Electricity Provider

## Keep your contact information current.



Your contact information is utilized for many reasons and we communicate with members in many ways including phone, email and text and you can prioritize which method is preferable. Information that we communicate includes informing you of planned outages in your area, sending your monthly invoices, forwarding important information relating to your account or service, advising members of items of interest in the monthly newsletter, and keeping you informed of time sensitive information.

### Telephone

If your phone number has changed or you have decided to cancel your land line in favor of a cell phone, let both West Wetaskiwin REA and your electricity provider know. If your cell number has changed or if you have added another contact number be sure to advise both entities.

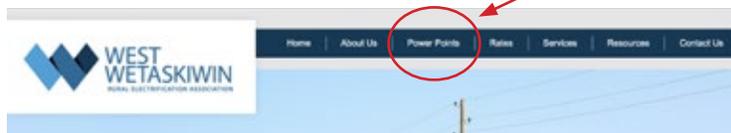
### Email

This also applies to email addresses. For example if you change internet providers, your email address suffix (@XXX) will be modified.

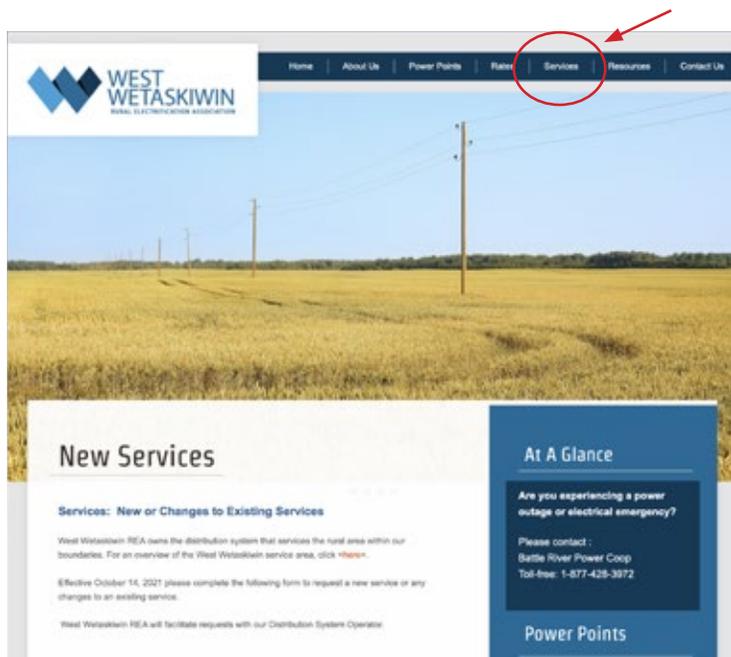


## Keep apprised of West Wetaskiwin REA via the website: [www.westwetaskiwinrea.com](http://www.westwetaskiwinrea.com)

Time sensitive information is located under <Power Points>.



Additionally if you have any service requests, they can be expedited more quickly by completing the website form found under the <Services> tab.



## Keep informed about power outages that affect you.

You can also be proactive in locating REA when and where pre-planned outages will occur (in addition to updates on unplanned outages) by visiting: [www.brpower.coop](http://www.brpower.coop) and clicking on <Power Troubles>. For greater connectivity you can also download the app to your cell phone to get updates on the go.

Regulated  
Rate  
Option



The Regulated Rate Option (RRO) may increase or decrease from month to month as it is priced on the open market and subject to many factors relating to supply and demand. It is not a 'regulated' rate, rather is a default rate. If you do not have a contract with an electricity retailer, then you are on the RRO. For March 2023, the RRO is priced at \$0.13500 per kWh, reflected on your enclosed orange bill. For April 2023, the Battle River Power Coop monthly RRO billing rate is \$0.15633.

**Members are free to purchase electricity services from a retailer of their choice. For a list of retailers, visit [ucahelps.alberta.ca](http://ucahelps.alberta.ca) or call 310-4822 (toll free in Alberta).**