



## **Course Overview:**

Program Managers coordinate the efforts of marketing groups, project teams, product delivery, support, operations and people from other functional groups, including multiple suppliers and business partners. Their goal is to ensure that proposed business changes, complex products and processes are implemented to deliver on the programs strategic benefits and objectives.

The goal of this course is to equip you with the necessary knowledge, skills and techniques to set up, plan, manage and control program based on the most recent PMI® Standard for Program Management. You will learn and apply the principles of program management through a case study and up to thirteen exercises.

### **Course Level:** *Advanced*

### **Target Participants:**

You should attend if you plan, control or manage the execution of complex projects or programs made up of multiple projects often with operational activities.

Roles of suggested participants include: IT Application Managers, Product Managers, Event Managers and Consultants. Others who can benefit from this course include those who manage projects within programs, aspiring program managers, portfolio managers, program/project management officers, functional managers, marketing directors, consultants or researchers.

### **Performance Focus:**

- What a program is, how it fits within a project/program portfolio and how it differs from portfolios and projects.
- How to: structure a program; create a program board to ensure effective governance; sequence projects; estimate, schedule and optimize resources; set up communication, collaboration and reporting structures; and coordinate ongoing operations with various projects.
- How to align program objectives with those of the organization, as well as with the community within which it will operate and produce results.

## **Course Synopsis:**

### **Domain 1: Strategic Program Management**

Identifying opportunities and benefits that achieve the organization's strategic objectives through program implementation

### **Domain 2: Program Life Cycle**

Activities related to:

- **Initiating.** Defining the program and constituent projects, and obtaining agreement from stakeholders
- **Planning.** Defining program scope and developing the program, including all constituent projects, and all activities that occur within the program
- **Executing.** Performing work necessary to achieve the program's objectives and deliver the program's benefits
- **Controlling.** Monitoring progress, updating program plans as required, managing change and risk
- **Closing.** Finalizing all program activities, including all constituent projects, executing transition plan, archiving, obtaining approvals, and reporting

### **Domain 3: Benefits Management**

Defining, creating, maximizing, and sustaining the benefits provided by programs

### **Domain 4: Stakeholder Management**

Capturing stakeholder needs and expectations, gaining and maintaining stakeholder support, and mitigating/channeling opposition

### **Domain 5: Governance**

Establishing processes and procedures for maintaining proactive program management oversight and decision-making support for applicable policies and practices throughout the entire program life cycle

## **PgMP Certifying Process:**

You must pass two evaluations to obtain the PgMP certification.

*Evaluation 1—Panel Review:* The initial evaluation occurs through an extensive application review during which a panel of certified program managers will assess your professional experience based on your responses to the Program Management Experience Summaries provided on the application. This process may take up to four weeks to complete.

*Evaluation 2—Multiple-Choice Examination:* The next step occurs with the multiple-choice examination in which you will be called upon to demonstrate your competence in both situational and scenario-based questions.

- The exam consists of **170** multiple-choice questions.
- The exam time allowed is **FOUR HOURS**
- There will be **NO** scheduled breaks.

## **Exam and Tuition Fee Structure:**

For \*PMI members, the exam fee is **USD \$800.00**

For PMI non-members, the exam fee is **USD \$1000.00**

\*PMI Membership is **USD \$139.**

**Please note that fees as mentioned above are paid directly to PMI and NOT local training provider.**

Tuition Fee (Inclusive of ALL training materials/resources) is **TTD \$6500.**

*Returning Students are given a discount of \$750. off the total tuition.*

Training delivered over **45 Contact Hours/15 Sessions** (on average three and a half months).

<b>CLAIM CATEGORIES</b>	<b>PROGRAM MODULE</b>	<b>PDU'S EARNED</b>
<b>Strategic</b>	<b>Domain 1:</b> Strategic Program Management <b>Domain 5:</b> Governance	<b>15</b>
<b>Leadership</b>	<b>Domain 2:</b> Program Life Cycle <ul style="list-style-type: none"> <li>• Initiating</li> <li>• Planning</li> <li>• Executing</li> <li>• Controlling</li> <li>• Closing</li> </ul> <b>Domain 4:</b> Stakeholder Management	<b>22</b>
<b>Technical</b>	<b>Domain 3:</b> Benefits Management	<b>8</b>
<b>TOTAL PDU'S EARNED:</b>		<b>45</b>