# Telegrocers

### YOUR SOURCE FOR PHONE ORDER GROCERIES

**1.** <u>Get your list in order</u>. Categorize items best you can. Don't worry, we will help you with that on your first order. Minimum order is \$60. Save your invoices from your delivered orders as a guide to categorizing your next order. This will help you with the ordering process. We like to keep the ordering process at 15-20 minutes or less, but we understand it may it takes a few times to get comfortable with the process.

**2.** <u>Have your Credit Card or Debit Card</u>. We will need it with your first order or any time there is a change. We do not accept cash or checks. If you do not have a debit card or credit card, we suggest talking with your bank or getting a prepaid debit card.

**3.** <u>Delivery Time</u>. Have an idea of when you want your delivery. Deliveries are normally within a day or two and have a timeframe of two (2) hours, i.e., 6:00am to 8:00am. We suggest two (2) days before you really need it and four (4) if it's a holiday week or there are impending weather issues as delivery times can fill up very quickly.

**4.** <u>Make the Call. 1-888-902-7467.</u> It's easy, don't worry. We will help you through the ordering process. Our hours are Monday through Friday, 8am to 3pm CST, 9 am to 4pm EST.

#### **TELEGROCERS PRICING per order:**

If your order is:

\$60 to \$100, the fee is \$7.95 \$100 to \$200, the fee is \$10.95 \$200 to \$300, the fee is \$12.95 \$300 to \$400, the fee is \$15.00 \$400 to \$500, the fee is \$20.00

#### PLEASE NOTE: The grocery delivery company has a delivery fee also.

Please call Telegrocers for delivery pricing in your area.

At this time, once an order has been placed, we CANNOT go back and add to the order.

In Illinois: 1-847-726-1481 (if you live in Illinois please use our Illinois number)

Toll Free: 1-888-902-7467 (shop)

#### Our Mission:

We are here to help anyone that needs their groceries delivered. If you don't have a computer, are disabled, senior citizen or just don't have time to shop. We provide a real person that cares about your needs. Our goal is to help ease the frustration of today's worries.

(Please see other side for guide for making to make you list in an order that will streamline the process.)

## Categories as used by Peapod<sup>™</sup>

Please use this as a guide to making your list as this is the order in which it appears to **Telegrocers**<sup>™</sup> when placing an order

- Produce
- Meat & Seafood
- Deli
- Dairy
- Beverages
- Bread and Bakery
- Frozen
- Grains, Pasta & Beans
- Baking & Cooking Needs
- Condiments & Sauces
- Soups & Canned Goods
- Snacks Cookies & Candy
- Cereal & Breakfast
- Alcoholic Beverages (not available at all locations)
- Laundry, Paper & Cleaning
- Office, Home & Garden
- Health & Beauty
- Baby & Childcare
- Pet Store

#### 1-888-902-7467 Telegrocers

Rev 7/21/2020