

TERMS OF SALE

RETURN POLICY GUIDE*

| Item | Return Policy |
|---|---|
| Bohemia Crystal | Return with a restocking fee of 35%. |
| Decal Finials, Decal SwissCrystal Base, and Decal Bracket | Return at the Company's discretion. A 35% restocking fee will apply. |
| Finials | Return at the Company's discretion. A 35% restocking fee will apply. |
| Holdbacks | Return at the Company's discretion. A 35% restocking fee will apply. |
| Iron Batons | Cannot be returned. |
| Iron Brackets | Return with a restocking fee of 35% with the exception of Gold or Silver Leaf Finishes. |
| Iron Rings | Return with a restocking fee of 35% with the exception of Gold or Silver Leaf Finishes. |
| Iron Rods | Cannot be returned. |
| Medallions | Return at the Company's discretion. A 35% restocking fee will apply. |
| Rod-Enders | Return at the Company's discretion. A 35% restocking fee will apply. |
| SwissCrystal | Return with a restocking fee of 35%. |
| SwissCrystal Bases | Return at the Company's discretion. A 35% restocking fee will apply. |
| Traversing Motorized Controls | Return with a restocking fee of 35%. |
| Traversing Systems | Cannot be returned. |
| Wood Batons | Return at the Company's discretion. A 35% restocking fee will apply. |
| Wood Brackets - Accent | Return at the Company's discretion. A 35% restocking fee will apply. |
| Wood Brackets - Decorative | Return at the Company's discretion. A 35% restocking fee will apply. |
| Wood Brackets - Standard | Return with a restocking fee of 35% with the exception of Gold or Silver Leaf Finishes. |
| Wood Pole Centerpieces | Return at the Company's discretion. A 35% restocking fee will apply. |
| Wood Poles | Cannot be returned. |
| Wood Poles - Inlay | Cannot be returned. |
| Wood Rings | Return at the Company's discretion. A 35% restocking fee will apply. |
| ShowOffs | Cannot be returned. |
| TableTopper Display | Cannot be returned. |
| Wall Displays | Cannot be returned. |

*Items with Gold or Silver Leaf Finishes **cannot** be returned:

Gold Leaf-Antiqued (DP941B), Gold Leaf-Burnished (DP926B), Gold Leaf-Polished (DP927B), Gold Leaf-Traditional (DP928B), Silver Leaf-Burnished (DP944B), and Silver Leaf-Polished (DP945B)