451 Spring Creek Parkway Spring Creek, Nevada 89815



Phone: (775) 753-6295 Fax: (775) 753-9539 Web: www.springcreeknv.org

Dear New Property Owner,

Welcome to Spring Creek and membership in the Spring Creek Homeowners Association. This letter is provided to make you aware of important information and responsibilities that come with being a property owner and member of the Spring Creek Association (SCA).

Please stop by the office located at 451 Spring Creek Parkway to pick up your new property owner packet and property owner cards. Property owner cards will be required to gain access to Association amenities. A packet is available that provides you with all of the deed restriction information, rules and regulations, list of amenities and other valuable information about the SCA. Information can also be found on our website at www.springcreeknv.org. Office hours are Monday-Friday, 8am-5pm, the office is closed from 12pm-1pm for lunch.

Board of Directors

The Spring Creek Board of Directors is elected by property owners to govern the Association. The Board meets at regular monthly meetings to discuss and vote on SCA business and to hear from members of the public. These meetings are held the 4th Wednesday of every month at the office, 451 Spring Creek Parkway. Meetings generally begin at 5:30 p.m. and notices of meeting agendas are posted regularly at the Spring Creek Association office, Horse Palace, Khoury's Fresh Market, Country Club Shell Station, Khoury's Market Place, and our web site; www.springcreeknv.org. Your input is welcomed and we encourage you to attend.

Committee of Architecture

The COA's main purpose is to provide for a high standard of property maintenance and construction within the Association. Please note that plans for any structural alterations, additions, fences, etc. need to be submitted to the COA for approval before you submit your plans to Elko County Building Department.

Spring Creek Recreation & Amenities

The Association owns and maintains a variety of recreational amenities for your use. These amenities include the Spring Creek Golf Course, Horse Palace, Marina, Trap & Skeet and several sports fields. Please remember that you need to have your Property Owner or current Renter card with you when using the amenities. Access to the SCA Rifle Range and Campground is by keyed entry. A key can be purchased at the SCA office. For more information, please call or visit our website www.springcreeknv.org.

Weather & Roads

All SCA Parkways and secondary roads are maintained by the Association road department. Operators from this crew perform snow removal during the winter and routine maintenance projects throughout the construction season, culminating in the August "Chip Seal" project. For our snow removal policy, please review the information in your packet.

ATV's, Motorcycles, and OHV's

The use of all unauthorized motorized vehicles is prohibited on all Spring Creek Association owned property.

Livestock Information

Please be advised that there are restrictions in some area Tracts that <u>DO NOT</u> allow livestock. Please read your Tract DOR's for these and any other restrictions. A livestock permit must be obtained through the SCA office.

Good Neighbor Practices

Our rural community is under the civil governance of Elko County. Along with Elko County codes and policies, we encourage all members to simply be a good neighbor. Such things such as controlling dogs (barking and running at large), keeping weeds and trash under control, and obeying speed limit signs on our roads will do much to build a welcoming, safe, and attractive home for everyone.

VERY IMPORTANT BILLING INFORMATION, PLEASE READ

- 1. <u>Payment coupons</u> are provided to all property owners in November or December for the following year. <u>If you have not received new coupons by January 1st and still own the property, please contact us to be provided a duplicate set. You may make an annual payment or monthly payments, whichever you prefer. If you are paying more than one month at a time, please be sure you pay at the beginning of that time period, not at the end, to avoid late charges. You may have received coupons with this letter, if so you will need to pay according to the coupons, if not, please check with us to make sure that your fees are paid.</u>
- 2. The SCA Assessment fees effective January, 2016 are \$50.00 per month per lot or \$600.00 per year per lot. Assessment payments are due by the 10th of each month. Accounts become delinquent when not paid in full by the 10th of the following month and are charged a late fee of \$10.00. The late charge becomes part of the total balance due.

<u>Delinquent notices</u> are mailed monthly. The notice indicates past due amount, present month due, applied late charge on the amount 30 days past due to equal the total amount still due for the month. Late fees left unpaid do result in additional late charges. <u>Yes, late fees cause more late fees when left unpaid.</u> Owners with delinquent accounts are not entitled to use of the amenities until accounts are brought current. Payments received apply to the oldest assessments and late charges until the account is current.

- 3. To assure that your mail reaches you in a timely manner, be sure our office has a current valid mailing address. The inability to deliver mail may result in late charges.
- 4. A <u>check returned</u> by the bank as "non-negotiable" for any reason is subject to a \$40.00 charge. We do not redeposit checks returned by the bank to avoid additional bad check charges should the check be returned again.
- **5.** If you have a question regarding your account, please contact the office. We are more than willing to go over the account and/or provide you with a payment history. It is possible for us to make an error and we will gladly double check our records. If a cleared check is in question, we need copies of both the front and back sides of your canceled check/s.
- **6.** Please reference your account number on all payments. This is especially important if you are using an on-line bank payment or submitting payment without a coupon. It is also important if you own more than one lot, to provide coupons or account numbers for each account you are paying for. It is okay to submit one check for multiple accounts but please let us know how the payment is to be applied.
- 7. Non payment of assessments, late charges, and other fees will eventually result in referral to legal for collection. Please call the office and make arrangements to catch up your account before incurring legal costs and fees which the property owner is also responsible for paying.

Please note the <u>Elko County property taxes</u> are separate and in addition to the SCA assessments. Property tax bills are mailed to you by the <u>Elko County Treasurer</u>, 571 <u>Idaho St</u>, <u>Elko</u>, <u>NV 89801</u>. If you have a property tax question contact the Treasurer's Office at the above address or phone 775-738-5694.

8. It is up to the buyer and/or seller to provide **property title information** to our office. If you **change ownership** please provide us with documentation. We continue billing the last known owner until we receive verification of a change of ownership. When we receive title change information, we will issue coupons for the balance of the year to the new owner of the property. There is a \$200.00 Initial Assessment/Title Transfer charge to new owners at the time of title change.

If the above information does not answer your questions, please do not hesitate to contact us at (775)753-6295. We will do our best to answer all your questions and assist you in any way possible with your account.