Thank you for registering for ENPC or TNCC!

To ensure successful completion of the course, please be aware of the following:

- The flipped classroom teaching methodology REQUIRES students to read the provider manual PRIOR to class. This will greatly enhance your learning experience and chance for success on the examination.

- Students will NOT be allowed to attend the class if the pre-course modules are incomplete.

- Students will no longer print a completion certification after finishing the pre-course modules. Once the modules are complete, Course Directors will see the completion date next to the student's name in the course roster.

- Technical assistance is only available Monday through Friday, 8:30 p.m. to 5:00 p.m. Central Time.

- The online examination MUST be completed within 7 days of the course – please make sure your schedule will allow for this. BOTH attempts must be made within 7 days after the last day of the course. If the course ends on a Tuesday, you have until the following Tuesday at 2359 to complete the exam. You will have 2 attempts to achieve an 80% on the exam.

- Email communications about the course will come from enau@ena.org.

- Do NOT use Internet Explorer for the online modules or exam – this browser is no longer supported by Microsoft.

- For any technical issues with the online modules or exam, try the following:
    - Clear your browser history/cache.
    - Use another browser (Chrome, Firefox, Edge).
    - Use another computer.
    - Contact Course Operations (Monday through Friday, 8:30 a.m. to 5:00 p.m. Central Time)
        - courseops@ena.org
        - 800.942.0011