

Scanning Instructions

You are responsible to ask everyone 18 + to produce proof of vaccination (a person isn't fully vaccinated till 2 weeks after their 2nd dose) AND a supporting piece of ID (drivers, health card, something government issued).

*If they have the QR code on their phone – make sure you see their name above the code (if they are just showing you the QR without a name it will not be theirs)

*Make sure the piece of ID matches the name

*Sometimes it takes a while for the green checkmark to come up (our wifi seems weak at times) When that happens look at both sides of their Vaccine card (only 1 side has their name) and match to their ID and that works too

*Offer a stamp to anyone that thinks they may come in and out of the building

Some people will question it and your answer can simply be that we are required to see these documents in order to be open. Some still won't like it and that's ok. Thank them very much for complying (most have been ok with it). People will also come in without ID - they need to go get it. We can't make exceptions as that info will get out.

If anyone refuses to show their proof/ID or says they don't agree with the current Public Health Order it is not your job to physically stop or remove them. You can simply say you are doing your job and those are the current rules. If they still don't comply, just leave them be and call the Springfield Police Service at 204 444 4308. Let them know someone in the rink hasn't followed the protocols. You can also find the rink attendant to help decide/call if that is necessary. Make a note on the Incident Report page - date, time, and brief description (do not mention skin color or ethnicity etc). That way if more follow up or clarification is needed we have some helpful info (just something like, male with green ball cap/white hoodie did not show proof)

Everyone is coming thru the front door, no other door is open but players can exit through the side door (the one they usually do)

Spectators should be using the west door to exit (the one to the left of the Skate shop). You can encourage people to use it but don't have to enforce it

There is a phone there that you can use to do the scanning (code is 123456). Or you can download the free Verifier app - it does not store or send any information. All that shows up is a green check mark by the person's name. The link for that is

www.gov.mb.ca/covid19/vaccine/immunizationrecord/businesses/html

(sometimes the wifi is slow and the verifier will just spin, in that case, as long as you've seen both sides of the card and can match it to their ID you can let them in)

***Bottom line - we have to do these procedures in order to be open, and so we don't get a fine or shut down. Most people are happy to comply

Any issues/questions you can call Neoma 204 781 6505
(it can be boring so feel free to bring something to do)

