

Revived Lives Counseling

Consent and Service Agreement

Welcome to your first session at Revived Lives Counseling! This form provides information about our services. Please review it carefully, and feel free to ask us any questions.

Our Goal

It's our goal to offer a positive, empowering, and life-enriching experience for our clients.

About our Services

The potential benefits of counseling are many and include improved personal functioning, relationships, self-image, mood, and the attainment of personal goals. However, in some cases, persons have reported feeling worse after counseling. Clients understand that healing and growth is difficult, and some discomfort will likely be a part of the counseling process.

Confidentiality

All communications and records with your counselor are held in strict confidence. Information may be released, in accordance with state law, when (1) the client signs a written release indicating consent to release; (2) the client expresses serious intent to harm self or someone else; (3) there is reasonable suspicion of abuse against a minor, elderly person, or dependent adult; (4) to acquire payment for services or for billing purposes; or (5) a subpoena or court order is received directing the disclosure of information. To protect your privacy to the greatest extent of the law, it is our policy to assert either (a) privileged communication in the event of #5 or (b) the right to consult with clients, if at all possible, before mandated disclosure in the event of #2 or #3.

Electronic Communication

Telephone and email are not encrypted methods of communication, and some confidentiality risk exists with their use. Counselors at Revived Lives Counseling sometimes communicate using these mediums. If you would prefer to not be contacted by telephone or email, please inform your counselor and we will honor this request.

Client Follow Up

Your counselor may follow up with you after counseling has ended. 1 month, 3 month, and 6 month follow up calls help us to see if gains made in counseling have been maintained. In addition, someone from our team might call you to ask for your feedback on your experience at Revived Lives Counseling. If you would prefer not to be contacted, simply inform your counselor and your preferences will be respected.

Scheduling and Cancellations

Scheduling an appointment is a commitment that both counselors and clients honor. Appointments can be cancelled or rescheduled if 24 hour notice is provided. If sessions are cancelled or rescheduled with less than the required notice, or if a client misses a session, the client agrees to pay for that session (insurance will not pay for missed appointments). Please know that exceptions to this policy will be made in the instance of a serious medical emergency.

Conflicts

We work hard to ensure that you have a positive experience with us. However, if conflict occurs, it is agreed that any disputes shall be negotiated between the parties. If these negotiations are not satisfactory, then the parties agree to mediate any differences with a third-party mediator. If these are unsatisfactory, then the parties shall move to arbitration, and then binding arbitration, choosing a mutually agreeable arbitrator. Litigation shall be considered only if all of these methods of resolution are given a good faith effort and are unsatisfactory.

Emergency Contacts

Your counselor will establish emergency contacts with you, such as the phone number and location of a family member. Your counselor will obtain alternative methods for contacting you, such as a mobile phone, or work phone number. These emergency contacts may be used if your counselor perceives a need. If you are in crisis and cannot reach your counselor, please go to your nearest emergency room.

Service Fees

Payment is due at the time of your scheduled session.

We, the counselor and the client, have read and fully understand and agree to honor this agreement.

Client: _____ Date: _____

Client: _____ Date: _____

Provider: _____ Date: _____

Robert M. Rauworth, LCPC