

#### IV. Commonly asked questions

***My car was damaged in an accident while I was volunteering; will you cover my deductible for the repairs?***

No. The coverage is for liability claims only. There is no coverage for damage to your car.

***Medicare says that your insurance should pay first. What should I do?***

We can help! Our coverage is specifically excess over Medicare. Call us at 800.222.8920 and we will assist you.

***I see that the policy provides excess protection if I cause bodily injury or property damage. What if there is an allegation of sexual misconduct or sexual abuse?***

The policy does not provide protection in the event of a criminal proceeding, but it may provide protection in the event of a civil proceeding. You would be entitled to a defense against an allegation of sexual abuse or sexual misconduct under the personal liability contract. **However, the policy would not defend or indemnify you if you admitted wrongdoing, or if the allegations against you proved true.**

***How do I file a claim?***

For any type of claim, you first need to see your volunteer coordinator. If you have an accident claim, you will need a "proof of loss" form (available at our Web site [www.cimaworld.com](http://www.cimaworld.com).) Both you and the coordinator must complete the form and send it to CIMA. Keep a copy for your records. Submit your bills to Medicare or any other existing insurance first. Once you have their "explanation of benefits" form(s), have your coordinator send those to CIMA at the address shown on this brochure, along with a copy of your "proof of loss" form. For a claim against you alleging that you caused bodily injury or property damage while volunteering, contact your volunteer coordinator immediately. Provide as much detail as possible about the incident, and obtain any police reports. Your coordinator will then pass this information to CIMA, along with a statement that you were volunteering at the time of the incident.

#### Further Questions?

Visit our Web site, [www.cimaworld.com](http://www.cimaworld.com). We have copies of the policies along with additional information concerning the extent and the limitations of these policies.

#### About Volunteers Insurance Service:

This insurance program is provided by Volunteers Insurance Service Association, Inc. a risk purchasing group formed and operating pursuant to the Liability Risk Retention Act of 1986 (15 USC 3901 et seq). The program is administered by The CIMA Companies.



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Volunteers  
Insurance  
Service

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## VOLUNTEERS INSURANCE SERVICE (VIS®) INSURANCE PROGRAM

It doesn't happen often, but when it does, the results can be serious...a volunteer is injured, or injures someone else, while performing his or her volunteer duties. One of the benefits of volunteering for this organization is that you are provided insurance protection in case these things happen to you. There are three kinds of coverage; check with your volunteer coordinator to see which coverages your organization has chosen to provide to you.

### SUMMARY OF COVERAGES

#### I. Excess Accident Medical Coverage

This coverage is in excess of Medicare and any other insurance that you have in place. The excess accident medical coverage will pay up to \$50,000 for medical treatment, hospitalization and licensed nursing care required as the result of a covered accident. The insurance applies while you are traveling directly to and from, and while you are participating in, volunteer-related activities. **Initial medical expenses must be incurred within 60 days of the accident. Expenses are then covered for a one-year period following the accident.**

Other than X-rays, dental care is covered up to \$500 per tooth for accidental injury to teeth and repair of dentures. Maximum benefit is \$900 per accident.

This coverage also provides up to \$50 for repair or replacement of eyeglass frames and up to \$50 for repair or replacement of eyeglass prescription lenses damaged as a result of a covered accident.

The maximum payment under this coverage, including dental and eyeglass expenses, is \$50,000.

#### **This insurance does not duplicate benefits payable under Medicare or any other valid and collectible insurance coverage.**

*Accidental Death and Dismemberment Coverage* In addition to the accident medical coverage, the underwriter will pay benefits for death or loss of limb or sight, occurring within one year as a result of a covered accident. See coverage details at [www.cimaworld.com](http://www.cimaworld.com).

#### *Exclusions to Accident Insurance*

A complete listing of the exclusions is in the policy details at [www.cimaworld.com](http://www.cimaworld.com).

#### **II. Excess Volunteer Liability Insurance**

All registered volunteers (collectively) of an organization are provided with excess volunteer liability insurance at a limit of \$1,000,000 per occurrence (subject to an annual aggregate for each named organization.) This policy provides protection if you are liable for bodily injury or property damage arising out of the performance of your duties. The policy includes defense against allegations of sexual misconduct. **This coverage is in excess of and noncontributing with any other valid and collectible insurance you may have.**

*Exclusions to Volunteer Liability Insurance*  
A complete listing of the exclusions is in the policy details at [www.cimaworld.com](http://www.cimaworld.com).

#### **III. Excess Automobile Liability Insurance**

This coverage protects you as a registered volunteer driver for bodily injury or property damage claims arising out of the operation of your own vehicle during your volunteer assignment, not going to or from the assignment. This insurance is in excess of the greater of :

- A.** An amount equal to the applicable limits of liability of any other collectible Insurance you have; or
- B.** An amount equal to the minimum limit of liability required under the Motor Vehicle Responsibility Laws of the state in which the accident occurs, or \$50,000, whichever is less.

**It is important to remember that you must maintain your own auto liability coverage at least equal to the state-required minimums. Also, please remember that this coverage does not apply to any damage to your vehicle.**

#### *Exclusions to Excess Automobile Liability Insurance*

A complete listing of the exclusions is in the policy details at [www.cimaworld.com](http://www.cimaworld.com).