



James Traino  
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Ms Peggy Barnes  
Fred Sands Coastal Properties  
24060 Camino Del Avion  
Suite A  
Monarch Beach, CA 92629-4115

Dear Peggy,

Deanne and I wanted to thank you for your patience and professionalism in the selling and buying of our home. It was very important that we find a home that contains all the elements in which to raise our family and cultivate friendships. Your knowledge of the market and understanding of the dynamics of each neighborhood allowed us to make a great choice. Since moving into our new home, we have met several of our neighbors and the kids are quickly making friends as well.

Thank you so much for all your help in getting us into an outstanding home and community.

Sincerely,

A handwritten signature in cursive script, appearing to read 'James L. Traino'.

James L. Traino  
Regional Business Manager