

Richard L. Grandjean, M.D., P.A.

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Raintree Family Medicine
997 Raintree Circle, Suite 150
Allen, Texas 75013-4954

October 18, 2019

Dear Patients:

It is with mixed emotions that I am announcing that I am closing my practice. The last day I will see patients is October 31, 2019, but my staff and I will be available through November 29, 2019 to answer questions. The Central Texas Veterans Administration (VA) Medical Center in Temple, Texas, has asked me to relocate and to provide care for our veterans. It has been a great pleasure and an honor to provide for your health care needs over the years, and it is not easy for me to give up my private practice. I have been caring for some of you since 1989, and in some cases for four generations of your families. I apologize for the short notice. I have been in the process for the move since July, but the VA's handling of applications is complex and unpredictable.

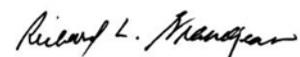
As of November 1, Healthcare Associates of Texas (HCAT) will be providing your medical care. They have several (15) locations in North Texas. For more information, see www.HealthcareAssociates.com. The office nearest mine is in McKinney. I have met with and reviewed my philosophy of and approach to medical care with Juan Soto-Lopez, M.D. and Mandy Thompson, M.D. You will be in good hands with them, as well as with any other HCAT physician. Of course, you may seek medical care from another doctor if you like. For those of you in Dallas who have been so loyal in following me to Allen, I will provide an addendum to this letter listing doctors closer to you.

HCAT will be the custodian of your medical records. These are confidential, and a copy can be transferred to another doctor or released to you or to another person you designate only through your permission. To schedule an appointment, to request medical records, or to contact the clinic, please call (972) 268-9383. The address is:

Healthcare Associates of Texas
8080 State Hwy 121
McKinney, TX 75070

Richard L. Grandjean, M.D., P.A. and Raintree Family Medicine will maintain accounts receivable. Please contact businessoffice@drgrandjean.com for any billing questions. I have greatly valued our relationship, and I thank you for your loyalty and friendship over the years. Best wishes for your future health.

Sincerely,



Richard L. Grandjean, MD