A&A Refuse, Inc.

537 West Roseville Road • Lancaster, PA 17601

Dear Valued Customer:

For nearly 40 years our goal has been to provide our customers with exceptional service at a great value and throughout the years, we have been grateful for the opportunity to serve you.

After much consideration, we have decided to sell our business, and have carefully considered securing a company that aligns with our values of service to take the company into the future.

We are pleased to inform you that as of July 1, Casella will begin to serve you. Casella was our choice because they place a high value on customer service along with maintaining a local, community-based presence. We anticipate the transition to Casella will be a smooth one.

What does this mean for you?

Initially, little will change. Casella will provide you with the high-level of service you deserve and have come to expect from our family.

Soon you will receive your first bill from Casella for your July service. Casella offers free convenient online bill pay and the ability to setup recurring payments. If you are interested in these services, please visit www.casella.com/billpay-AA or contact their customer care team and they will be happy to help you get set up.

If you have any questions regarding service with Casella, please call **717-949-2363** or reach out by email to **CS-MidAtlantic@casella.com**.

We have enjoyed serving you and appreciate your loyal patronage over the years. We hope that you will show the folks at Casella the same loyalty that you have always shown us.

Sincere

Angel Cirilo, Ja A&A Refuse Chez Morton

Market Area Manager - Casella

