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**2009 ANNUAL HONORARY INCENTIVE AWARDS CEREMONY  
NOVEMBER 19, 2009**

**Core Values**

**This award recognizes an individual employee or team for consistently demonstrating TSA Core Values, which are: Integrity, Innovation and Team Spirit.**

**Jose Bonilla - Jose's support for diversity and equitable treatment speaks to his leadership, integrity, and character.**

**Kimberly Brown - Kimberly leads her team in a manner that exemplifies TSA's Core Values every day.**

**Diane Davis-Marley - Diane's exemplary security sense, knowledge of customer needs, and knack for innovation speak for themselves.**

**Anthony Eason - TSI Anthony Eason is a role model for all employees in TSA. Every day he embodies our Core Values.**

**Stanley Ham - Stan has demonstrated the Core Values of TSA by inspiring innovation, fostering team spirit and all while maintaining a high level of integrity.**

**Cheryl Hayman - Through her work with Model Workplace Cheryl is an excellent role model with an innovative work style.**

**Cynthia Lucas - The groups Cyndee facilitates as a Conflict Management Coach at Seattle-Tacoma International Airport are always high performers.**

**Kathleen Maron - Kathleen has a rare combination of skill, enthusiasm, dedication, and compassion. She is a phenomenal, yet humble, role model.**

**Kirk Robinson - Throughout his seven-year tenure at TSA, Kirk has continually sought out opportunities in which he can make a greater contribution to the TSA Mission on the local, state, and national levels.**

**Customer Service**

**This award recognizes those who provide or foster a culture that embodies world-class customer service.**

**Ruth Antosik - As head of the Worker's Compensation Program at TSA Denver, Ruth was able to reduce costs by 43.5%.**

**Katherine Bogus - Katherine is a world-class customer service provider and a phenomenal ambassador for TSA in Omaha.**

**David “Mike” Duckett - Mike’s efforts on behalf of distressed travelers and stakeholders alike are models for us all.**

**Carol Fernandez - Carol is considered the backbone of operations in supporting her team at DCA.**

**Kimberly Kopp - As a TSI, Kimberly is highly motivated, focused, and knows how to inspire her team members to greatness. Accepting the award on behalf of Kimberly is Al Myers.**

**John Martinez - On numerous occasions throughout the year, STSO Martinez has exemplified a level of world-class customer service that we should all strive to attain.**

**Luz Rosario - Luz has utilized her tremendous skill to build a remarkable network of airport stakeholders and local, state, and federal partners in her role as VIP Coordinator for MIA.**

**Darnell Young - When tasked with creating the Secure Flight Resolution Center, Darnell stayed focused on delivering first-class service to both internal and external stakeholders.**

**Career Programs Team - This team has continued to expand during its fifth year of operation. And thanks to them TSA now has the largest career coaching program within the federal sector! Accepting the award on behalf of the team is Christine Smith.**

**Travel Protocol Office - With little fanfare, this team quietly and efficiently coordinates the security process for dignitaries and other groups through Ronald Reagan Washington National Airport. Accepting the award on behalf of the team is Daryush Mazhari.**

### **Equal Employment Opportunity and Workforce Diversity**

**This award recognizes those who have distinguished themselves through actions that have exceptionally benefited the EEO program at TSA. This award demonstrates the value that agency management places on employees, supervisors, and managers who actively participate in Work Force Diversity and EEO activities.**

**Gail Heil - As a Program Analyst, Gail strives to make McCarran International Airport an organization that enhances and embraces diversity.**

**George Parker - George's active participation in diversity and EEO issues is evident by the number of hours he devotes to recruiting, mentoring at schools, and serving as a liaison for minority organizations.**

**Career Resident Program Recruitment - During its very first recruitment cycle this program exceeded every one of its goals. A total of 36 residents selected, of which approximately 72% are minorities. Accepting the award on behalf of the team is Gina Nightengale.**

### **Law Enforcement**

**This award recognizes outstanding accomplishments that promote law enforcement in the protection of the U.S. transportation infrastructure through investigative activities.**

**Mark Denhardt - As a new AFSD of Law Enforcement, Mark assisted with the Special Olympics Winter Games and the development of the new Idaho Fusion Center.**

**Karnel McMahan - Karnel demonstrates the initiative and wherewithal to go far beyond his immediate task as an AFSD of Law Enforcement and sets a high standard that has been recognized throughout the local law enforcement community.**

**Kevin Nolan - Kevin and his "can-do" attitude have championed various activities with the Office of Inspection, which promote law enforcement cooperation with interagency, state, and local law enforcement officials.**

**██████████ - The professionalism, competency, and thoroughness displayed by ██████████ have brought clarity and quick resolution to the incidents he has investigated for FAMS and the Office of Inspection this year.**

**Accepting the award on behalf of ██████████ is Peter Caddigan.**

### **Leadership Award**

**This award recognizes an employee for outstanding meritorious service to TSA in the pursuit of the core values of integrity, innovation, and teamwork while producing outstanding results significant to transportation security.**

**Larry Coe - Larry is a driving force behind successful operations of the National Deployment Office (NDO). Through commitment, example, and sheer force of personality, he instills and sustains the NDF Brand of Excellence.**

**Curt Cooper - As an Administrative Officer, Curt exhibits superior business acumen, enacts innovative problem solving techniques that elevate employee morale, and promotes a culture of achievement.**

**David Cooper - Among many other achievements this year, David's efforts have saved the Highway & Motor Carrier Division of TSNM approximately \$15,000 and developed a training DVD that earned a prestigious 2009 Telly Award.**

**Steven Crawford - Steve's impact on TSA Oregon in his role as AFSD has, according to his FSD, made TSA Medford "the happiest place on earth...outside of Disney World".**

**Matthew Dohn - Matt Dohn is constantly called upon to handle the most difficult and sensitive assignments at TSA Newark. His perseverance and dedication made the ADASP at Newark a unit where everyone wants to work.**

**Alva Ellis - Despite the cultural and political barrier she encountered while performing airport inspections in the State of Qatar, Alva effectively communicated her concerns to senior government leaders without creating resentment.**

**Stacey Fitzmaurice - Stacey's effective, decisive, and direct leadership style ensures that the success of her programs, Secure Flight and Change Management, is achieved at the highest levels.**

**Regan Fong - Regan has earned the respect of the seasoned law enforcement professionals under his command.**

**Robin Kane - Since he assumed a leadership role in the Office of Security Technology in December 2008, Robin has taken on his duties with enthusiasm, integrity, and innovation. Under this leadership teamwork, morale, and cooperation have thrived.**

**Mark Kerski - Mark has established himself as a valued advisor to members of the senior leadership team and is held in high regard by his subordinates and superiors for his personal involvement in hands on coaching and mentoring.**

**Eileen Neary - Eileen defines leadership in her role as Supervisor at EWR. Her abilities can be witnessed through EWR's trained and certified workforce, which stands ready to meet the everyday screening mission of TSA.**

**Douglas Rae - As the AFSC for Screening at LAX, Doug leads the largest single screening workforce in the field. In spite of this he remains accessible to every TSO and values and encourages everyone's involvement.**

**William "Brian" Wheeler - As TSA's Appropriations Liaison, Brian has used persistent outreach, excellent interpersonal skills, reasoned judgment, and superb situational awareness to work with Congress and maintain TSA's budget.**

#### **Outstanding Performance in Administrative and Technical Support**

**This category recognizes outstanding accomplishments in providing administrative and technical support.**

**Matthew D'Acquisto - Matt developed a visual training guide that provided awareness, training, and understanding of the new x-ray belt system at PHX. The number of mishaps with the new x-ray model diminished as a result.**

**Accepting the award on behalf of Matthew is Stephen Hawthorne.**

**Lori Enos - Officially, Lori is the FSD Administrative Assistant, but unofficially among the Maine workforce, Lori is the "go to person" whenever you have a question or need assistance.**

**Diane Garay - TSA-MKE's above average ratings by the workforce on the Organizational Satisfaction Survey in all categories can be traced to Diane's efforts. In November 2008, she was voted "Most Valuable MKE Staff" by her TSOs.**

**Sommer McIntosh - While constantly creating new products and processes to improve operations, save money, and increase efficiency, Sommer demonstrates personal commitment, employee empowerment, dedication to TSA.**

**Roger Miller - Roger consistently managed complex technical and administrative programs in support of Screening Operations and the Democratic National Convention. He is considered the “go-to” guy when something hard must be done.**

**Richard Ortiz - Since Richard came on board at EWR, he has streamlined many functions, including creating the Manning Cleanup and Overtime Printing functions to simplify the tasks of the Scheduling Operations desk.**

**Gabriel Santiago - Last year, with minimal guidance from his leadership team, Gabriel initiated a review of several administrative functions and single handedly developed new computer databases and matrices for Miami’s daily operations.**

**Greta Sinclair - In the little over a year that Greta has been with the Office of Global Strategies, she has single handedly performed the administrative duties for an office of more than 150 people.**

**Operational Process & Performance Metrics - The Operational Process & Performance Metrics Team provides Security Operations and many key HQ offices with mission-critical data collection and analysis support through its two widely-renowned metrics applications.**

**Accepting the award on behalf of the team is Robert Scanlon.**

**Security/Intelligence - This award recognizes accomplishments that promote security and intelligence gathering and dissemination activities in the furtherance of preventing terrorism and protecting the U.S. transportation infrastructure.**

**Jose De La Cruz - Bomb Appraisal Officer Jose De La Cruz’s technical expertise, critical analysis of threat information, and innovative training methods have increased the detection capabilities of TSOs throughout TSA.**

**John Houck - John mindfully used his experiences with the military and law enforcement career to identify and fill a need for TSA Inspectors to have additional training in the fields of terrorism and intelligence awareness.**

**Edward Kinateder - Eddie's herculean efforts in the security/intelligence arena have raised the level of intel awareness and involvement for all levels of TSA Oregon, and have insured that our operations are intel driven.**

**Mark Wadopian - Mark changed the security posture of the Griffiths Field (RME) airport, which significantly reduced the level of risk associated with on-going private, military, and national security operations at the Georgia airport facility.**

**Office of Intelligence National Convention Intelligence Support Team - The members of this team distinguished themselves by outstanding accomplishment and tireless effort in providing intelligence support for two separate and distinct National Special Security Events.**

**Accepting the award on behalf of the team is Gary Pleus.**

**State of Ohio's Strategic Analysis and Information Center (Fusion Center) - Over the years, the intelligence and information sharing between the SAIC/Fusion Center and its Cleveland hub have provided immeasurable operational benefits throughout the State of Ohio.**

**Accepting the award on behalf of the team are Rudy Zupanc and Bill Vedra.**

**TTAC CSOC (Colorado Springs Operations Center) - The men and women of the CSOC Vetting Operations Team provide timely and actionable automated and manual vetting results for several critical transportation populations.**

**Accepting the award on behalf of the team is David Smith.**

### **Technology Achievement**

**This award recognizes accomplishments that improve the security of the U.S. transportation infrastructure OR the efficiency of TSA, through technology related activities.**

**Larry Gallatin - Larry, in his role as an Explosives Security Specialist, has been instrumental in the unqualified success of "Project Real Eyes", demonstrating the system's capabilities and supporting both internal and external transportation sectors.**

**Eric Hance - Program Analyst Eric Hance, also known as "En-hance", has played a pivotal role in the development of multiple databases and applications, streamlining a variety of processes within our Agency.**



**Kenneth “Andy” Lee - As a direct result of Andy’s exceptional work as the leader of the TSIF Project at DCA, TSA now as a facility that establishes the suitability of an emerging technology before it is deployed to a live airport.**

**William “Greg” Maier - Greg’s contributions have significantly increased TSA’s ability to identify and respond to cyber security threats through the use of technology and analysis, improving situational awareness of specific foreign threats.**

**Frank Rappa - Using pre-existing software (no additional expense), Frank was able to create a the “Sharepoint/Access/Info-Path Systems”, which have now taken the place of older, less efficient systems.**

**Darshana Shah - Darshana created a unique data program that enables the Training Department at EWR to better analyze Threat Image Projection data, thereby allowing management to readily identify x-ray training needs.**

**James Stephens - James Stephens was the leading field representative for the national Airport Information Management (AIM) program this year. This program will greatly improve organizations efficiency for all of TSA.**

**American Recovery and Reinvestment Act (ARRA) Working Group - The ARRA Working Group worked diligently to complete an aggressive and highly detailed spending plan within the grueling 45-day deadline, and has exceeded TSA’s goal by obligating 56% of the initial allocation.**

**Accepting the award on behalf of the team is Bob Cammaroto.**

**FAMS Flight Tracking Office - The FAMS Flight Tracking Office was instrumental in systems development over the past year with the releases of the Real Time Flight Display, MOC Automation, and Field Automation systems.**

**Accepting the award on behalf of the team is [REDACTED]**

**OLE/FAMS Distance Learning Branch (DLB) - This team of real professionals develops the Federal Air Marshals Service distance learning curriculum and manages all FAMS network and video equipment for a highly mobile workforce.**

**Accepting the award on behalf of the team is [REDACTED]**

**Special Operations Directorate - As a result of the efforts of the professionals on this team, there have been advancements in the technology used by TSOs and improvements in both the technologies provided and the procedures to use those technologies.**

**Accepting the award on behalf of the team is Peter Pandolfi.**

**Team Oregon Coordination Center - This group of ICS-trained controllers provides real-time management to six airports throughout Oregon with an ever-expanding toolkit of technological resources and innovative concepts and solutions.**

**Accepting the award on behalf of the team is Ken Alwine.**

### **Unsung Hero**

**This award recognizes the employee who makes positive “behind-the-scenes” contributions to the mission of the organization that would not ordinarily be acknowledged by other types of formal awards.**

**Carlos Batista - Carlos consistently looks for opportunities for continuous improvement and positive change to OPM processes and has a creative and simple approach to problem solving and engineering solutions.**

**Muriel Blackburn - Muriel’s aviation knowledge, liaison capability, professional reputation, and interpersonal leadership skills have been critical to the successful accomplishment of FAMS’s mission in the Las Vegas area after 9/11.**

**Eric Brown - As a TSM, Eric consistently provides sound suggestions for the organization, scheduling, training, and professional development of the diverse workforce at Bellingham. He is the definition of teamwork.**

**William “Bill” Campbell (posthumous) - From September 2002 until his death, Bill was the consummate professional, regularly going above and beyond to make Colorado Springs Airport a better place to work. Accepting the award on behalf of Bill is Gary McCurdy.**

**Alicia Elsetinow - Alicia’s leadership and analytic ability, which are unparalleled by her peers, significantly impact DHS’s mission, both domestically and abroad. She is a new rising super-star, a leader and mentor.**

**Bridget Gauer - Over the past year, Bridget has had a huge impact on the Office of Security Technology. She has resolved issues behind the scenes with her innovative and forward thinking and through her tireless efforts.**

**Donald Hicks - Don's expertise as a Security Training Instructor can be matched by few. He is a consummate professional, totally dedicated to the mission of providing quality training and a great environment to work in.**

**Guy Levesque - One of TSA Miami's greatest assets, CMS Coordinator Guy Levesque labors diligently at a job that is seldom appreciated. He has a direct positive impact on the public's perception of our Agency's effectiveness and professionalism.**

**Craig Lynes - Every day, Craig makes a concerted effort to make a significant contribution to the mission – setting an excellent example for the rest of the Office of Global Strategies and is always the first to pitch in to help get the job done.**

**Darrin McGreevy - Darrin embodies teamwork and unity of effort in all that he does. The word “no” is not part of his lexicon. There is literally no area of the Highway and Motor Carrier Division's security efforts that are not touched by his efforts.**

**Suzanne Niegum - Suzanne has consistently demonstrated the highest standards of professionalism, dependability, and enthusiasm in spite of the challenges and demands of her brave battle with cancer.**

**Amy Olson - Amy's otherwise indiscernible accomplishments from her “low visibility” tasks assist in carrying out TSA's mission on a daily basis and are the reason for the successes in the new TSA canine program.**

**David Ortega - While being the enforcer is not a popular role, David maintains a professional and friendly demeanor and is a steady presence behind the scenes monitoring Agency and Departmental deadlines and pushing all of us.**

**Michael Raney - Michael spearheaded efforts at TSA San Diego to increase worker safety and reduce costs related to injury. As a result, worker compensation and medical costs have been halved in just a few years, saving TSA \$800,000 annually.**

**Sherrie Taylor - This year TSO Sherrie Taylor demonstrated her selflessness in going above and beyond the call of duty to act as a “guardian angel” for a fellow TSO undergoing a course of chemotherapy.**

### **Team Award**

**This award recognizes employees who participated in a group or team concept in providing exceptional performance that resulted in the improvement, reinvention, or reengineering of practices, operations, and customer service. Groups and teams include cross-functional teams, natural work groups, design project groups, and process/quality action teams who work together as a unit to achieve shared objectives or missions.**

**Africa IPT - By working together to prepare the facts and make decisions based on risk, the Africa IPT was able to decide whether or not Delta Air Lines could expand its direct U.S. flight service to various locations in Africa.**

**Accepting the award on behalf of the team is Carlos De La Torre.**

**Air Cargo 100% Screening Team - Within an extremely short period of time The Air Cargo Team put in place the elements to implement the congressional mandate for a complete and comprehensive overhaul of our system for securing cargo transported by passenger aircraft.**

**Accepting the award on behalf of the team is Kim Costner Moore**

**BWI BAO Program - The Bomb Appraisal Officer Program at BWI is a classic example of teamwork in action. Members of this team use their expert knowledge and ability to present training that is comprehensible to everyone.**

**Accepting the award on behalf of the team is Ryan Morris.**

**Call Center IPT - Through their timely and thorough analysis, the Call Center IPT provided TSA Senior Leadership with sorely needed data and information to drive future decisions on the use of call centers for TSA.**

**Accepting the award on behalf of the team is William (Bill) Niess.**

**Career Programs Team - In only the fifth year of operation of the Career Coaching Service, TSA is proud to have the largest career coaching program within the federal sector due to the efforts of the Career Programs Management Team.**

**Accepting the award on behalf of the team is Monique Dula.**

**Career Resident Program Recruitment - The Inaugural Cohort of the Career Resident Program exceeded all of its recruitment goals – 36 Residents selected, approximately 72% of which are minorities. This team exemplifies the agency’s commitment to reach the best and the brightest where ever they may be.**

**Accepting the award on behalf of the team is Elizabeth Assink.**

**Conflict Management Coaching Program - The nine person, field-based Coach Support Team works to ensure that the one hundred plus Conflict Management Coaches at nearly fifty airports receive unparalleled support, mentoring, and developmental opportunities.**

**Accepting the award on behalf of the team is Scott Becker.**

**Efficiency Review Team - TSA’s Efficiency Review Plan, launched in March of 2009, encompasses simple, common-sense short-term reforms that are already being implemented, as well as longer-term systemic changes. The Efficiency Review Team enabled that launch to be a success.**

**Accepting the award on behalf of the team is Paul Ross.**

**Explosives Security Seminar Team - The Port and Intermodal Security Division of TSNM created a training package that integrated various components in the first responder community to respond to situations involving explosives in high-risk port areas. Our Explosives Security Seminar Team is an integral part of that community.**

**Accepting the award on behalf of the team is James Bamberger.**

**Federal Air Marshal Service Emergency Medical Team - This team of emergency medical personnel was deployed to New Orleans in the wake of Hurricane Gustav, where they effectively worked to maintain safety and security at MSY airport. In a time of great need, they were there to support TSA’s efforts.**

**Accepting the award on behalf of the team is [REDACTED]**

**GRB Hub & Spoke Airports – Security Evolution Training Team - All Engage/Coach training for some 180 personnel was completed efficiently in a six-week period, four months ahead of TSA’s deadline through the efforts of the eight trainers assigned to the GRB area airports and they continue to do a great job.**

**Accepting the award on behalf of the team is Patrick Schultz.**

**IdeaFactory Program Management & Technology Team - The accomplishments of the Program Management & Technology Team have resulted in a best-in-class web based tool, which has established TSA as a leader in social media and collaborative tools for the U.S. government. We're proud that have them in our agency.**

**Accepting the award on behalf of the team is Tina Cariola.**

**LAX Training Department - The LAX Training Department exemplifies what teamwork can accomplish. Their ability to multi-task combined with a never-give-up attitude has enabled them to complete the work of an army. Although they service one of TSA's larger airport communities, they consistently prove that are up to the challenge.**

**Accepting the award on behalf of the team is Kamal Pun.**

**Mass Transit Criticality Tool Development Team - The Criticality Tool helps TSA security experts to prioritize operational field work and TSA leadership and stakeholders to better understand where the most important vulnerabilities lie in the nation's mass transit systems.**

**Accepting the award on behalf of the team is Lisa Walby**

**MKE Training Team - The outstanding results received by TSA Milwaukee during the most recent Organizational Satisfaction Survey, FY09 PASS ratings, and tenets of the Model Workplace can be attributed to the efforts of the MKE Training Team.**

**Accepting the award on behalf of the team is Robert Coviello.**

**National Advisory Council - As this NAC's two-year service commitment comes to a close, they have directly contributed to overall organizational improvements which enhance TSA's ability to adapt while providing world-class security.**

**Accepting the award on behalf of the team are Robbie Davis and Michael York.**

**National Deployment Force TTAC Case Adjudication Team - As a result of the demonstrated teamwork by these twelve NDF officers, thousands of cases involving transportation credentials were successfully adjudicated.**

**Accepting the award on behalf of the team is Mark Callaway.**

**National Deployment Office 2009 Presidential Inauguration Team - These Officers were instrumental in assisting in the multi-agency coordination efforts for the run up to and during the 2009 Presidential Inauguration.**

**Accepting the award on behalf of the team is Richard Nevels.**

**National Deployment Office Practical Skills Evaluation Field Operations Office - For the first time this year Practical Skills Evaluations were conducted by TSA Transportation Security Officers rather than trained contractors. Nearly 85% of the evaluations were completed in less than four months. It was a mammoth job but the NDO PSE Team was up to the challenge.**

**Accepting the award on behalf of the team is Robert Sapp.**

**National Deployment Office Team - The National Deployment Office continues to undertake innovative approaches to improving communications between the airports while keeping expenditures down.**

**Accepting the award on behalf of the team is Geraldine Dowd.**

**Office of Chief Counsel Transportation Security Inspector Training Contributors (TSITC) - In November of 2008, the compliance Office of OSO decided to rewrite its Basic Training and Advanced Investigations Training lessons. The OCC TSITC team responded with over eight months of labor and success!**

**Accepting the award on behalf of the team is Emily Su.**

**OGS Reimbursement Recovery Team - As a result of a year-long effort, this IPT developed the documentation, set up funding streams, streamlined the processes for collecting funds, and set up the necessary accounting protocols for deposits for reimbursements.**

**Accepting the award on behalf of the team is Margaret (Peg) Halloran.**

**Office of Information Technology Solutions Delivery Data Center Migration Team - The OIT SD Data Center Migration Team played a critical role in ensuring the integrity of TSA's enterprise application, data, and network connectivity during the transition to DHS Data Center 2.**

**Accepting the award on behalf of the team is Harrison Powell**

**Office of Inspection Business Management Office (BMO)**

**The OOI BMO led the efforts to design a prototype of a training tool in the form of a video game that provided a real-life ever-changing simulation of potential security threats that a screener might face at the checkpoint.**

**Accepting the award on behalf of the team is Sheran Callahan.**

**Office of Intelligence Delta/Kenya Threat Assessment Team - The Africa IPT was formed to address the Delta Airlines request for service from six locations in Africa. Over the course of eight months the team worked diligently conducting various assessments at each airport. The final decision was not an easy one but the effort involved is a prime example of advancing the TSA mission by preparing the facts and making decisions based upon risk.**

**Accepting the award on behalf of the team is David Parkin.**

**Office of Intelligence National Level Exercise 2009 Exercise Players - Efforts of the Office of Intelligence during the National Level Exercise 2009 provided the necessary transportation related information where and when it was needed. The team performed in an exemplary manner, despite the fact that its members were dispersed over a wide geographic area.**

**Accepting the award on behalf of the team is Patricia Craddock.**

**OLE/FAMS Law Enforcement Liaison Section - Due to dedication, motivation, and a close collaboration between multiple organizational elements within TSA, the Law Enforcement Liaison section was instrumental in enabling the agency to modernize procedures associated with Law Enforcement Officers.**

**Accepting the award on behalf of the team is [REDACTED]**

**PASS Team - The PASS Team's innovative spirit and "can do" attitude embraced the internalization of the PSE evaluation process – leading to the fulfillment of the ATSA requirement to re-certify 40,000 Security Officers.**

**Accepting the award on behalf of the team is Richard Revzan.**

**PDX Training Team - Members of the PDX Training Team have been instrumental in fostering a collaborative work environment throughout all the levels at PDX and have vastly improved communication and teamwork within the workforce.**

**Accepting the award on behalf of the team is Gerald Schulze.**

**Power Play Integrated Project Team - The members of the "Power Play" team have substantially improved TSA's preparation and readiness posture to deter and protect against a real and substantial threat to international commercial aviation.**

**Accepting the award on behalf of the team is Eddie Mayenschein.**



**Practical Skills Evaluations (PSE) Evaluator Team - This Team of 390+ TSA employees successfully worked as a cohesive unit to conduct the 2009 Practical Skills Evaluations at over 450 airports from April 1 to August 31, 2009.**

**Accepting the award on behalf of the team are Peter Ferguson and Marty Lynn Kipp.**

**Practical Skills Evaluation Tracking – EWR - Two highly motivated Transportation Security Managers on the PSE Tracking Team at EWR developed a notification and update system to ensure that information involving Practical Skill Evaluations was continually updated at Newark. Their work has proved invaluable and the tool highly effective.**

**Accepting the award on behalf of the team is James Laffin.**

**Secure Flight - Since its inception, Secure Flight has worked tirelessly to improve stakeholder engagement and to remain efficient. As a result, it has become a model organization for its peers.**

**Accepting the award on behalf of the team is Paul Leyh.**

**Security Team – Democratic National Convention in Denver - Working with other agencies, this Security Team was able to address and mitigate all threats, protect all infrastructures, and maintain safety and security during the 2008 Democratic National Convention.**

**Accepting the award on behalf of the team is Richard “Al” Myers.**

**Specialized Security Training (SST) Program Acquisition Team**

**This cross-functional acquisition team’s innovative and collaborative approach led to the successful SST contract to provide support services to respond to the training needs of TSA’s Security Workforce personnel.**

**Accepting the award on behalf of the team is Rhonda Hatmaker.**

**SSI Certification Training Development Team - This Team met the challenge of how to create training on a Federal Regulation where participants would learn about the Sensitive Security Information (SSI) regulation and how to identify SSI while continuing to work towards open-government transparency.**

**Accepting the award on behalf of the team is Doug Blair.**

**TSA Transition Planning Team – Core Transition Team and TSA Transition Team - The work of the TSA Transition Planning Team has been a herculean effort that has allowed TSA to put its best foot forward in describing how we do what we for our new leadership and preparing for the new administration.**

**Accepting the award on behalf of the team is Howard Goldman.**

**Transportation Threat Assessment and Credential (TTAC) Adjudication Center - The TTAC Adjudication Center has excelled under trying circumstances, aggressively recovering from an adjudication backlog of over 42,000 applications caused by unforeseen circumstances.**

**Accepting the award on behalf of the team is Robert Freeman.**

**Transportation Worker Identification Credential (TWIC) Integrated Program Team - Members of the TWIC IPT team, both individually and collectively, have applied their skills and relevant experience to the program during the planning, design, development, testing, and production stages.**

**Accepting the award on behalf of the team is Rex Lovelady.**

**TTAC Infrastructure Modernization Team (TIM) - Officially authorized in July of 2009, the TIM Team has done an outstanding job in rapidly adapting to new policy guidelines, changing government conditions, and getting beyond unexpected day-to-day challenges.**

**Accepting the award on behalf of the team are Prem Aburvasamy and Debra Kent.**

### **Partnership**

**This award recognizes those industry partners or other government employees whose accomplishments and excellence in performance distinctly benefit the interests of the United States and clearly advance TSA's mission to protect the nation's transportation systems while significantly enhancing TSA's ability to achieve its strategic goals. Prevent and Protect; Respond and Restore; Organizational Effectiveness**

**Anthony Perry - As the manager of Secure Flight's Business Architecture, Policy, and Planning (BAP) team, Anthony has built a BAP team that focuses on continuous improvement of the Secure Flight program.**

**American Airlines - Beginning in the spring of 2009, American Airlines has played a significant role in the success and growth of the Secure Flight program, serving as the first major airline to begin implementation of the program.**

**Accepting the award on behalf of American Airlines is David Vance.**

**Customs Border Patrol, Newark Liberty International Airport - Under the leadership of Branch Chief Paula Heacock, CBP officers demonstrate in myriad ways on a daily basis their commitment to our shared mission of securing the Homeland.**

**Accepting the award on behalf of the Customs Border Patrol is Branch Chief Paula Heacock.**

**Denver International Airport Management Team - Over the past year, Denver International Airport, while including TSA as a full partner, has shown superior commitment to event management, incident response, and emergency preparedness.**

**Accepting the award on behalf of the Management Team is Andrew Southard**

**First Group America - It is through the industry expertise, security efforts, and partnership of First Group that TSA has been able to develop effective security programs, policies, and plans for the school bus and motorcoach industries.**

**Accepting the award on behalf of First Group is Michael Murray, CEO and President.**

**Indianapolis Airport Authority - In November of 2008, the new Indianapolis International Airport opened for operation. The Airport Authority fully engaged with TSA to address all aspects of passenger service and customer safety during this undertaking.**

**Accepting the award on behalf of the Airport Authority is AFSD Matthew Nelson.**

**Kauai Police Department - The Kauai Police Department has recognized the huge void in law enforcement and security services at Lihue Airport, and has partnered with TSA LIH to provide world class law enforcement services there.**

**Accepting the award on behalf of the Kauai Police Department is Acting Assistant Police Chief Alejandra Quiblan and Deputy Police Chief Mark Begley**

**USA 3000 - Since the fall of 2008, the cooperative partnership of USA 3000 has allowed the Secure Flight program to be more effective and efficient in accomplishing its vital mission of increasing security and making passenger travel easier.**

**Accepting the award is Chris Rehill.**

**U.S. Customs and Border Protection, Portland, Oregon - Members of the TSA/CBP partnership team in Oregon fully grasp and support our Secretary's focus of "One DHS", and work together as a fully integrated team to support the overall DHS strategic objectives.**

**Accepting the award is Janis Robinson.**

### **Heroism**

**This award recognizes an employee for distinguished service during high risk, life saving, or heroic action in either a duty or off-duty situation.**

**Joshua Bonebrake - On January 16, 2009, BAO Joshua Bonebrake observed fellow employee Steve Hawthorne collapse suddenly and immediately telephone the Security Operations Coordination Center for assistance. When he noticed that Mr. Hawthorne had stopped breathing, Josh began administering CPR. While awaiting the paramedics, Mr. Hawthorne stopped breathing three more times, and each time Joshua resuscitated him. Josh's quick and decisive action saved Mr. Hawthorne's life, and he was able to return to work six weeks later.**

**Accepting the award on behalf of Joshua is Stephen Hawthorne.**

**Holly Ciralo - TSI Holly Ciralo was off duty from her volunteer work at the San Francisco Airport Strike when she noticed a fellow restaurant patron choking. Always willing to assist others, she used her Emergency Medical Technician (EMT) training to successfully perform the Heimlich maneuver and saved the patron's life.**

**Susan Crow Wardell - While Sue has received numerous recognition and awards since joining TSA in 2002, her most notable achievement arguably occurred in June of 2009. After being notified of a man passed out and not breathing in the curbside area of PDX, Sue used her Emergency Medical Technician (EMT) training to perform CPR until responding emergency medical personnel and port police arrived. As a result of her quick action and outstanding technique, the patient was resuscitated. Sue's actions that day were highly courageous but typical of her devotion to duty.**

**Rufino Garcia - On March 4, 2009, a gas line explosion occurred near Rufino Garcia's home in Humble Texas. He saw a plume of fire about twelve feet high from his back yard and immediately went to investigate the incident. After finding a semi-conscious burned AT&T worker in close proximity to the fire, Rufino dragged the worker into a neighbor's front yard and called 911. He then provided basic care for the burn victim and helped him contact his wife while they waited together for emergency personnel. Rufino's quick thinking saved the lives of this AT&T worker and countless other individuals in the neighborhood.**

**David Holder - When a fellow TSO needed a kidney transplant, David made a gut-wrenching decision to give up his dream of joining the National Guard for the betterment of another human being. David had to undergo nine months of special treatments prior to his donation due to a prior exposure to tuberculosis and**

additional medical tests due to his family's medical history. After eighteen months and countless tests, the surgery was a complete success. David's actions are an inspiration to us all.

**Raymond Kunitsugu** - On July 28, 2009, Raymond witnessed a passenger collapse in the terminal. He immediately called 911, rushed over, and began administering CPR. This passenger survived as a result of Raymond's impressive and inspiring actions.

**Eduardo Melgar** - On April 5, 2009, Eduardo came upon a horrific traffic accident on the way to work. Two vehicles had collided at an intersection, flipped over, spinning, and both had caught fire. One car remained in the intersection while the other had skidded 100 feet down the street into the front window of a local restaurant. Eduardo stopped his car immediately and dialed 911. After hearing cries for help from the car in the middle of the street, he pulled a crowbar from his trunk, broke the driver's side window, and pulled the driver and a severely injured passenger from the car moments before it was completely engulfed in flames. After ambulances and law enforcement arrived on the scene, Eduardo dusted himself off and continued on his way to work. His courageous actions exemplify the word "Hero".

██████████ - FAMS employee Andre ██████████ was approached by a suspect intent on carjacking his vehicle at a fast food drive-thru while off-duty. The suspect pointed his gun at ██████████ and ordered him out of the car, whereupon Andre drew his issued firearm and exchanged gunfire with the suspect. With the assistance of two accomplices, the suspect fled in a stolen vehicle to a nearby hospital, where he eventually recovered from the injuries he sustained in the gunfight. ██████████ received minor shrapnel wounds that were quickly treated at a hospital emergency room. He later supplied key witness testimony during criminal proceedings against the suspect. The suspect was found guilty and will not be eligible for parole until 2048. Officers from the Detroit Police Department credit ██████████'s actions for getting the primary suspect and his two accomplices off the streets.

**Christine Sanders** - On March 23, 2009, Christine was driving home when a teenage girl jumped out of the vehicle in front of her in an apparent suicide attempt. Christine's quick reaction kept her from running over the girl. After pulling her vehicle over to the shoulder, she ran to the blood soaked and unresponsive girl, carried her to the shoulder, called 911, and triaged the girl's injuries. She organized other driver who stopped to assist and kept the girl calm while treating her injuries. That night Christine exhibited exceptional domain-awareness, selfless courage, critical incident leadership, and a calm demeanor that save a young girl's life.

**William “Justin” Testerman - Justin heard cries for help in the one of the baggage zone areas at Tucson International Airport on May 26, 2009 while making his normal rounds. He found a baggage agent with his arm trapped between the roller and belt of one of the machines. He immediately pressed the emergency stop button, preventing further damage or loss of limb, and assisted the injured agent in removing his arm safely from the equipment. His decisive and selfless actions undoubtedly prevented further injury the injured agent.**

**Samuel Zermeno - On January 10, 2009, Samuel Zermeno was working at the Security Coordination Center (SCC) when he responded to a call from a fellow STSO about a female in distress in one of the airport bathrooms. Without any weapon or concern for his personal safety, Samuel walked in on a male suspect attacking a female custodian and was able to stop the attack. His extreme courage and desire to help a woman in distress is the definition of what a hero should be.**

**Sound Transit VIPR Team – Seattle - During a large-scale VIPR operation in Seattle on July 18, 2009, Condit, Chris Schubert, and Desi Gurule were alerted of an individual in dire medical distress. The man was unconscious, had no breather or pulse, and, according to his wife, had a history of cardiac problems. Demonstrating the highest standards of professionalism, expertise, and capability, the three immediately performed CPR and called for emergency medical assistance. Due to the efforts of this VIPR team, the individual survived this cardiac event.**

**Accepting the award is on behalf of the team is Timothy Condit.**

#### **Federal Security Directors of the Year**

**This award recognizes the Federal Security Director who makes significant contributions in providing operational direction for federal security. These contributions demonstrate integrity and innovation while adding value to other airports and agencies nationwide.**

**George Naccara - As FSD of one of the highest performing airports since the inception of TSA, George Naccara has worked to develop a security team that spans federal, state, local, and private interests for his huge operation at Boston.**

**Michael Young - Under FSD Michael Young’s tutelage, members of the TSA at the Cleveland hub have developed a can-do attitude as it relates to providing world-class security and customer service.**


#### **Transportation Security Officers (TSO) of the Year**

This award recognizes the TSO who exhibits exemplary achievement in the area of customer satisfaction and transportation security. This employee provides courteous and professional service while ensuring the highest quality of protection to all passengers and customers.

Janice Guetchidjian - Janice's positive approach to her security position at MKE, coupled with her high energy, positive demeanor, volunteerism, and comradeship makes her a favorite of the TSO workforce, her supervisors, and the MKE FSD staff.

#### **Federal Air Marshal (FAM) of the Year**

This award recognizes the Federal Air Marshal who achieved the highest level of security and vigilance during the performance of their duties and who makes extraordinary contributions in promoting law enforcement, protection, and security in the transportation domain in the United States.

 - Regardless of the duty or venue, Stephen's performance is exemplary. His diligence, dedication, and hard work has become the cornerstone of the FAMS Miami Field Office's outreach program.

#### **SAC of the Year**

This award recognizes the Special Agent in Charge who makes significant contributions in providing operational direction in promoting law enforcement, protection, and security of the U.S. transportation infrastructure of federal security. The contributions demonstrate integrity and innovation while adding value to airports and other agencies nationwide.

Rosalinda Alvarado - Rosalinda leads by example and is an exceptional motivator who continuously manifests innovative ways to manage a diverse workforce, always balancing the mission with the employee's best interest in mind.

#### **Headquarters Employee of the Year**

This award recognizes the Headquarters employee who exhibits exemplary achievement in job performance, making outstanding contributions to the government and community throughout the year. Erin Steigerwald - As a Program Manager, Erin developed and oversaw Playbook's deployment strategy to over 400 airports nationwide. In fact, Playbook exists today because Erin grabbed the reins, developed a plan, and executed it flawlessly.

### **TSA Employee of the Year**

**This award recognizes the TSA employee who exhibits exemplary achievement in job performance, making outstanding contributions to the government and community throughout the year.**

**Kimberly Herrera - A veteran herself, Albany's Kim Herrera has gone above and beyond the call of duty with her dedicated work ethic and volunteer spirit to help others through the Veterans Administration Medical Centers.**

### **Airports of the Year**

**This award recognizes the airport that exhibits exceptional courtesy and attentiveness to all passengers and customers while offering the highest quality of airport security. The airport receiving this award has established a record of customer confidence and satisfaction through its proactive and vigilant efforts.**

**Los Angeles International Airport - Accepting the award is Lawrence Fetters, Federal Security Director.**

**Boise Airport -TSA staff at Boise have long been known for providing exceptional Customer Service to passengers. This is a result of superior communication and teamwork by the TSA team members at BOI. Accepting the award is Andrew Coose, Federal Security Director.**

## **SPECIAL AWARD SECTION**

### **People First Award**

**Presented to Michael Zunk, FSD Raleigh Durham International Airport, the "People First" Award is presented by the Assistant Secretary of Homeland Security for the TSA to an employee who exemplifies a strong commitment to people with an emphasis on collaboration, professional development, innovation, two-way communication, and recognition for a job well done. This employee continuously displays dedication to the Agency's highest ideals, with a personal goal to make TSA an employer of choice with the highest performing government workforce.**

### **John W. Magaw Award**

**Presented to Dave Nicholson, Assistant Administrator, Office of Finance and Administration, the Magaw award honors the achievements of an individual or team who significantly advances the TSA mission while demonstrating by example the values of respect, decency, integrity, and selfless commitment to mission. The award was presented by TSA's Acting Administrator Gale Rossides.**