

Majestic Handicrafts Co.

10180 E. Valley Blvd, El Monte, CA 91731 ~Since 1974

TERMS & CONDITIONS

Minimum Orders:

Opening Order \$200

Reorders \$150

Terms: Orders are shipped:

- Credit Card
- NO COD
- We accept: Visa, Master, Discover, and American Express.

All new accounts: Buyers must present a copy of business license, resale number, and order will not be processed without a credit card. (Cardholder must accompany the order).

Shipping: Most orders are shipped within 4 weeks. (Depending on product availability) All back orders above \$75 will ship without notice once merchandise is available. All back orders less than \$75 will cancel automatically and will not ship. It is highly recommended to cancel back orders in writing. Please note that your order will be shipped as complete as possible, but it is not suggested to request complete shipping as this may delay the delivery of your order indefinitely.

All shipments are FOB El Monte CA. Orders are shipped using UPS. Unless specified by customer, Majestic Handicrafts Company will designate a trucking carrier.

Damages: All damages or defective items must be reported within 5 days from receipt of goods. Shipments with visible freight damage should be claimed with the carrier. All returned merchandise must have original packaging. If not, returns will not be accepted. Returns will not be accepted without a UPS call tag, and may be subject to a 15% restocking fee plus freight. Returns are not accepted without prior approval, and may be subject to a 15% restocking fee plus freight. Claims on single items \$1 or greater in value will require digital email photos supporting the claim to receive full credit. Because most of Majestic Handicrafts Company merchandise is hand crafted, there will be some variations in color, texture and finish, as well as slight irregularities. These are not considered flaws or defects. Variations in color and marking are to be expected and are not accepted as the basis for returns due to the handcrafted nature of our product. All price and minimums are subject to change without notice. All items ordered under the minimum unit or not in appropriate multiples will be adjusted to the next multiple.

At our discretion, damaged products will either be refunded to your account LESS shipping or replacement/parts of product will be sent out to you at no additional charge, at our discretion.

Wholesale Trade Only: All accounts must have a city or county privilege licenses and have a state tax certificate to operate as a retailer, wholesaler or manufacturer. Merchandise purchased must be for use in manufacturing or resale.

In compliance with the tax rules and regulations for California, all California customers must provide an active Resale License Number. All order will be held until a Resale License Number is received and verified. Customers outside of California are not required to provide this number, but it is recommended.

Website: All users entering the protected web pages agree to keep usernames and passwords confidential. All access to this area is logged and monitored. (Please do not share your password with any other company) Website design, graphical design elements and programming elements remain the property of the Majestic Handicrafts Company unless otherwise specified. Elements contained within this web site cannot be reproduced, copied, modified or used in any manner without the express permission of Majestic Handicrafts Company. Under no circumstances can these images be used for any personal or commercial purpose.