



**Dr. Jocelyn Joy, DAOM, L.Ac.**

Joy Acupuncture Health Centre  
2602 1<sup>st</sup> Avenue, Suite 205  
San Diego, Ca 92103  
619-322-4492

[www.joyacupuncture.com](http://www.joyacupuncture.com)



Welcome! We are glad you have chosen Joy Acupuncture Health Centre and we would like to introduce ourselves.

Dr. Jocelyn Joy is a Doctor of Acupuncture and Oriental Medicine and Licensed Acupuncturist. She is able to help you transform your health using the full range of Chinese Medicine: Acupuncture, Herbs, Cupping, Gua Sha, Tui Na, Lifestyle and Nutritional/Lifestyle Programs.

She completed her Masters and her Doctorate at the world renowned Pacific College of Oriental Medicine in San Diego, and has been in private practice since 2002. She has a particular interest in pulse, facial, tongue, ear, and body diagnosis and is able to tell amazing things about you and your health through these unique systems.

She has completed a 4-year internship in Orthopedic Acupuncture, has extensive training with the Balance Method to effectively treat pain and has advanced training in Acupuncture for the Cancer Patient from Memorial Sloane-Kettering Cancer Center.

While Dr. Joy treats a variety of health conditions she specializes in helping transform the lives of those with Cancer and other chronic diseases. If you have symptoms associated with Cancer or Chronic Disease such as: pain, peripheral neuropathy, fatigue, foggy-brain, lack of appetite, nausea/vomiting, hot flashes, dry mouth, etc. this is the place to get help.

**Office Hours Bankers Hill Office:**

On Monday, Wednesday, or Friday

you can schedule an appointment with Dr. Joy at

**Joy Acupuncture Health Centre** 2602 1<sup>st</sup> Avenue, Suite 205, San Diego, CA 92103

You can schedule at this office by calling **619-322-4492**.

or schedule **online** at [joyacupuncture.com](http://joyacupuncture.com) (click 'Schedule Now' Button)

Please Note: Special Offers (Living Social, ELiveLife, etc) can only be booked at this office.

**New Patients at the Bankers Hill office will be charged a non-refundable deposit of \$30; payable by Paypal or Square Invoice.**

**Office Hours Clairemont Mesa Office**

On Tuesdays and Thursdays

you can schedule an appointment with Dr. Joy at

**San Diego Chiropractic Group** 5252 Balboa Avenue, Suite 901, San Diego, CA 92117

You can schedule at this office by calling **858-560-5022**.

**Payment:** Payment is expected at time of service. We accept Visa, MasterCard, Discover, American Express, Check, and of course, Cash. At this time we do accept some insurance, please call to verify.

**Your Health is Your Most Important Investment,  
I can help you invest wisely!**

Please print out, complete and sign the following paperwork to bring with you on your first visit.

**Print your Name and/or Sign Highlighted areas.**

### Patient Information

Patient Name: \_\_\_\_\_ Birthdate: \_\_\_\_/\_\_\_\_/\_\_\_\_ Gender: M / F / \_\_\_\_\_  
Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Phone: Cell \_\_\_\_\_ Home: \_\_\_\_\_ Work: \_\_\_\_\_  
Email Address: \_\_\_\_\_ Drivers License #: \_\_\_\_\_ SSN# \_\_\_\_\_  
Employer: \_\_\_\_\_ Occupation: \_\_\_\_\_  
In Case of Emergency Call: Name: \_\_\_\_\_ Relationship: \_\_\_\_\_ Phone: \_\_\_\_\_

### Insurance Information:

**Primary Health Plan:** \_\_\_\_\_ Patient/Member #: \_\_\_\_\_  
Subscriber Name: \_\_\_\_\_ Subscriber ID # \_\_\_\_\_ Group #: \_\_\_\_\_  
**Secondary Plan:** \_\_\_\_\_ Patient/Member #: \_\_\_\_\_  
Subscriber Name: \_\_\_\_\_ Subscriber ID # \_\_\_\_\_ Group #: \_\_\_\_\_

### Healthcare Practitioner Information:

Primary Care Physician: \_\_\_\_\_ Phone: \_\_\_\_\_  
Specialist: \_\_\_\_\_ Phone: \_\_\_\_\_  
Other: Chiropractor/Naturopath/Other \_\_\_\_\_ Phone: \_\_\_\_\_  
Are you under the care of a physician? (Circle) No or Yes, For what conditions? \_\_\_\_\_  
\_\_\_\_\_

**Allergies:** \_\_\_\_\_

### Medications/Supplements/Herbs:

| Name of Medication | Taking medication for: | Dosage: | How long been taking? |
|--------------------|------------------------|---------|-----------------------|
|                    |                        |         |                       |
|                    |                        |         |                       |
|                    |                        |         |                       |
|                    |                        |         |                       |
|                    |                        |         |                       |
|                    |                        |         |                       |

### Surgeries:

| Type of Surgery (Please include dental and elective surgery) | Date |
|--|------|
|  |      |
|  |      |
|  |      |
|  |      |

**Sign up for our email newsletters. Email only Specials, Information, and Events.**

Yes, please add me to your mailing list

No, please do not add me to your mailing list

**Chief Complaint/ Other Complaints:**

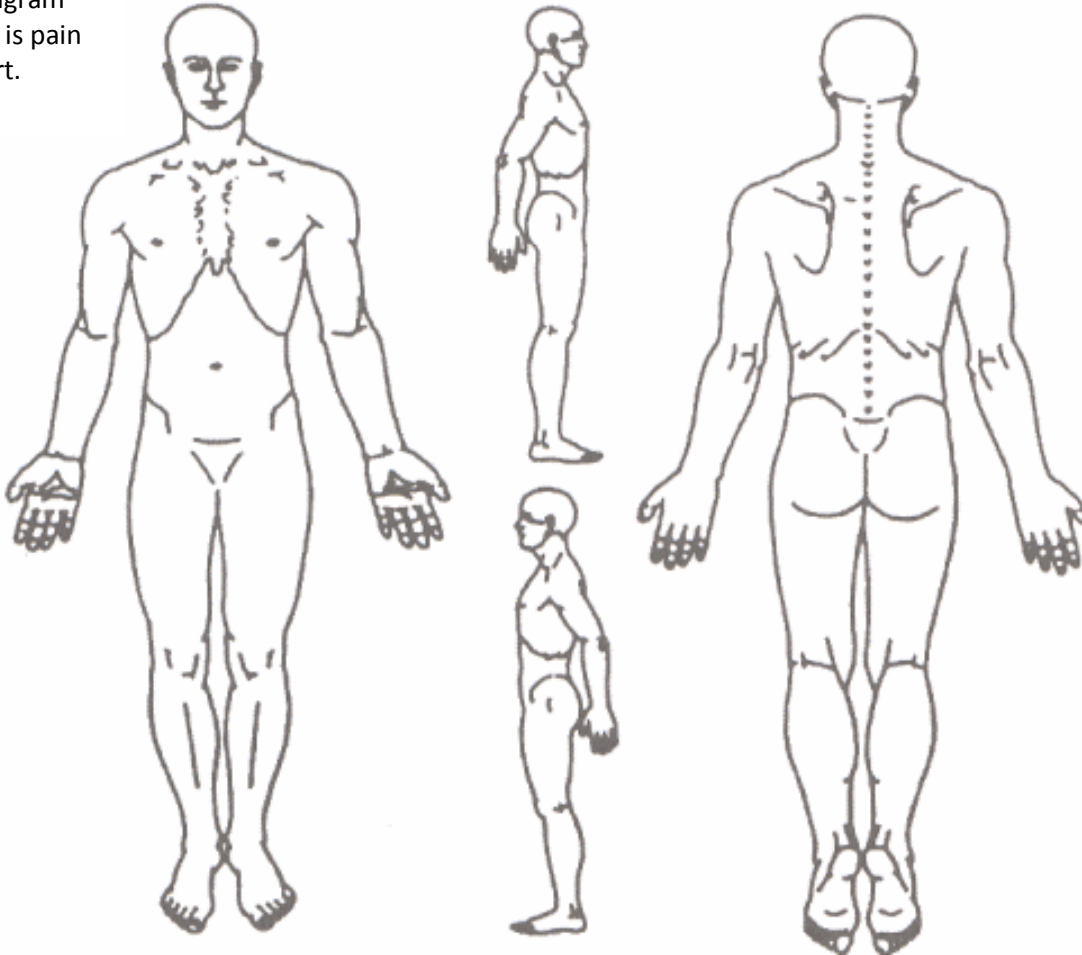
**When Began?**

**Pain 1-10**

**Auto/Work Related?**

|          |       |       |       |
|----------|-------|-------|-------|
| 1) _____ | _____ | _____ | _____ |
| 2) _____ | _____ | _____ | _____ |
| 3) _____ | _____ | _____ | _____ |
| 4) _____ | _____ | _____ | _____ |

Mark the diagram where there is pain or discomfort.



What areas of your life have been impacted by your condition(s)? **Which is/are most impacted?**  
Circle all that apply: If not on the list, please write in.

Exercise Sleep Walking Enjoyment of Life Quality of Life Intimacy Relationship  
Ability to Concentrate/Focus Work Ability to care for self

Have you had Acupuncture before? Yes No If so, for what condition(s)? \_\_\_\_\_

What was your experience with Acupuncture? Great Good OK Poor

Do you have any questions or other concerns you would like to address? If so, please list them below.

**Dr. Jocelyn Joy, DAOM, L.Ac.**

2602 1<sup>st</sup> Avenue, Suite 205 SD, CA 92103 - 5252 Balboa Ave. Suite 901 SD, CA 92117

**Cash Fee Schedule and Financial Agreement**  
**Acupuncture Treatments**

New Patient Appointment (80 min) (intake, exam, and treatment) **\$ 105/ \$90** Senior 60+,  
**(New Patient Non-Refundable Deposit of \$30; will be credited towards appt. fee)** Student, Military

Return Sessions (50 min) **\$ 90/\$70**

**Add-on modalities:**

Cupping, Gua Sha, or Tui Na (15 min) **\$ 25**

Mobile Appointments **\$160/\$125**

Herbal Consultation (30 minutes) **\$60 initial/\$30 re-exam**

Nutrition/Lifestyle Consultation (30 min) **\$60 initial/\$30 re-exam**

Herbal Prescriptions/Supplements avg. **\$25-50/ 1weeks supply**

Smoking Cessation Package **\$449**

10 Sessions-30 min. each

Distance Acupuncture Treatments **\$130 (see website for more info)**

**Acupuncture Treatment Packages**

Joyful Acupuncture Package of 6 Sessions (use w/in 2 months) **\$459\*** (\$540 Value)

Joyful Acupuncture Package of 10 Sessions (use w/in 4 months) **\$759\*** (\$900 Value)

(\*Must use packages within specified timeframe or \$75 additional fee applies)

**Health Transformation Package**

**Ultimate Health Transformation Package (use w/in 5 months) \$1499\***

**Club Joy Wellness Maintenance Program**

**After you have finished your Acute and Corrective Care Treatment Phases**

**Pay automatically each month for a Maintenance Visit (\$60). Extras visits only \$50**

**Access Bars™ Session**

**Calming & Powerful Modality for releasing blocks that keep you stuck in old patterns. \$130**

**No Needles. 50 min. (See website for more information)**

**Sacred Energy Medicine Sessions**

**Bringing sacred energy healing to the whole body, mind, and spirit. Supports all other modalities. \$130**

**Cancel with less than 24 hours' notice: \$60 (via Square invoice\*\*)**

**No Show-No Call: You will be charged the full amount of session (via Square invoice\*\*) or will forfeit One Treatment in Package or Offer.**

**Late Arrivals: Please call and let us know**

**If you are late 10 minutes or less your treatment time will be shortened accordingly.**

**If you arrive more than 10 minutes late you will be rescheduled.**

**\*\* Square Invoices for late cancellation and No Show-No Call must be paid prior to next appointment\*\***

Payment is expected at time of service:

Visa – MasterCard – Discover – American Express- Cash – Checks

Some Insurances Accepted, please inquire

I, \_\_\_\_\_, understand and accept the terms of this financial agreement.

\_\_\_\_\_

Signature

\_\_\_\_\_

Date

# Notice of Information Practices and Privacy Statement

## Joy Acupuncture Health Centre

2602 1<sup>st</sup> Avenue, Suite 205

San Diego, CA 92103

619-322-4492

Jocelyn Joy, L.Ac.

## Privacy Practices and Information Sharing

**How We Collect Information About You:** Joy Acupuncture Health Centre (JAHC) and its employees collect information through phone calls, emails, voice mails, and Patient Information and Health History forms.

**What We Do Not Do With Your Information:** Information about your financial situation and medical conditions and care that you provide to us in writing, via email, on the phone (including information left on voice mails), or directly or indirectly given to us, is held in strictest confidence.

We do not give out, exchange, barter, rent, sell, lend, or disseminate any information about patients that is considered patient confidential or is restricted by law.

**How We Do Use Your Information:** Under normal circumstances information is only used as is reasonably necessary to set up your Patient Medical Record or verify insurance coverage. The minimal amount of information may be shared with other health care providers to assist with treatment coordination with your express written consent.

**Exclusions:** We are considered 'mandatory reporters' and if you seem to be a danger to yourself or others, information can be shared without your approval to appropriate authorities and institutions as required by law.

If you have any questions about our Privacy Policy or wish to view the entire HIPPA Policy please contact:

Dr. Jocelyn Joy, DAOM L.Ac.

619-322-4492

Patient Name Printed: \_\_\_\_\_

## ARBITRATION AGREEMENT

**Article 1: Agreement to Arbitrate:** It is understood that any dispute as to medical malpractice, including whether any medical services rendered under this contract were unnecessary or unauthorized or were improperly, negligently or incompetently rendered, will be determined by submission to arbitration as provided by state and federal law, and not by a lawsuit or resort to court process, except as state and federal law provides for judicial review of arbitration proceedings. Both parties to this contract, by entering into it, are giving up their constitutional right to have any such dispute decided in a court of law before a jury, and instead are accepting the use of arbitration.

**Article 2: All Claims Must be Arbitrated:** It is also understood that any dispute that does not relate to medical malpractice, including disputes as to whether or not a dispute is subject to arbitration, as to whether this agreement is unconscionable, and any procedural disputes, will also be determined by submission to binding arbitration. It is the intention of the parties that this agreement bind all parties as to all claims, including claims arising out of or relating to treatment or services provided by the health care provider, including any heirs or past, present or future spouse(s) of the patient in relation to all claims, including loss of consortium. This agreement is also intended to bind any children of the patient whether born or unborn at the time of the occurrence giving rise to any claim. This agreement is intended to bind the patient and the health care provider and/or other licensed health care providers, preceptors, or interns who now or in the future treat the patient while employed by, working or associated with or serving as a back-up for the health care provider, including those working at the health care provider's clinic or office or any other clinic or office whether signatories to this form or not.

All claims for monetary damages exceeding the jurisdictional limit of the small claims court against the health care provider, and/or the health care provider's associates, association, corporation, partnership, employees, agents and estate, must be arbitrated including, without limitation, claims for loss of consortium, wrongful death, emotional distress, injunctive relief, or punitive damages. This agreement is intended to create an open book account unless and until revoked.

**Article 3: Procedures and Applicable Law:** A demand for arbitration must be communicated in writing to all parties. Each party shall select an arbitrator (party arbitrator) within thirty days, and a third arbitrator (neutral arbitrator) shall be selected by the arbitrators appointed by the parties within thirty days thereafter. The neutral arbitrator shall then be the sole arbitrator and shall decide the arbitration. Each party to the arbitration shall pay such party's pro rata share of the expenses and fees of the neutral arbitrator, together with other expenses of the arbitration incurred or approved by the neutral arbitrator, not including counsel fees, witness fees, or other expenses incurred by a party for such party's own benefit.

Either party shall have the absolute right to bifurcate the issues of liability and damage upon written request to the neutral arbitrator.

The parties consent to the intervention and joinder in this arbitration of any person or entity that would otherwise be a proper additional party in a court action, and upon such intervention and joinder, any existing court action against such additional person or entity shall be stayed pending arbitration.

The parties agree that provisions of state and federal law, where applicable, establishing the right to introduce evidence of any amount payable as a benefit to the patient to the maximum extent permitted by law, limiting the right to recover non-economic losses, and the right to have a judgment for future damages conformed to periodic payments, shall apply to disputes within this Arbitration Agreement. The parties further agree that the Commercial Arbitration Rules of the American Arbitration Association shall govern any arbitration conducted pursuant to this Arbitration Agreement.

**Article 4: General Provision:** All claims based upon the same incident, transaction, or related circumstances shall be arbitrated in one proceeding. A claim shall be waived and forever barred if (1) on the date notice thereof is received, the claim, if asserted in a civil action, would be barred by the applicable legal statute of limitations, or (2) the claimant fails to pursue the arbitration claim in accordance with the procedures prescribed herein with reasonable diligence.

**Article 5: Revocation:** This agreement may be revoked by written notice delivered to the health care provider within 30 days of signature and, if not revoked, will govern all professional services received by the patient and all other disputes between the parties.

**Article 6: Retroactive Effect:** If patient intends this agreement to cover services rendered before the date it is signed (for example, emergency treatment), patient should initial here. \_\_\_\_\_. Effective as of the date of first professional services.

If any provision of this Arbitration Agreement is held invalid or unenforceable, the remaining provisions shall remain in full force and shall not be affected by the invalidity of any other provision. I understand that I have the right to receive a copy of this Arbitration Agreement. By my signature below, I acknowledge that I have received a copy.

**NOTICE: BY SIGNING THIS CONTRACT, YOU ARE AGREEING TO HAVE ANY ISSUE OF MEDICAL MALPRACTICE DECIDED BY NEUTRAL ARBITRATION, AND YOU ARE GIVING UP YOUR RIGHT TO A JURY OR COURT TRIAL. SEE ARTICLE 1 OF THIS CONTRACT.**

(Date)

PATIENT SIGNATURE

X \_\_\_\_\_

*Acupuncturist Signature : Dr. Jocelyn Joy, DAOM, L.Ac.*

Patient Name Printed:

[Redacted]

X

### ACUPUNCTURE INFORMED CONSENT TO TREAT

I hereby request and consent to the performance of acupuncture treatments and other procedures within the scope of the practice of acupuncture on me (or on the patient named below, for whom I am legally responsible) by the acupuncturist indicated below and/or other licensed acupuncturists who now or in the future treat me while employed by, working or associated with or serving as back-up for the acupuncturist named below, including those working at the clinic or office listed below or any other office or clinic, whether signatories to this form or not.

I understand that methods of treatment may include, but are not limited to, acupuncture, moxibustion, cupping, electrical stimulation, Tui-Na (Chinese massage), Chinese herbal medicine, and nutritional counseling. I understand that the herbs may need to be prepared and the teas consumed according to the instructions provided orally and in writing. The herbs may have an unpleasant smell or taste. I will immediately notify a member of the clinical staff of any unanticipated or unpleasant effects associated with the consumption of the herbs.

I have been informed that acupuncture is a generally safe method of treatment, but that it may have some side effects, including bruising, numbness or tingling near the needling sites that may last a few days, and dizziness or fainting. Burns and/or scarring are a potential risk of moxibustion and cupping, or when treatment involves the use of heat lamps. Bruising is a common side effect of cupping. Unusual risks of acupuncture include spontaneous miscarriage, nerve damage and organ puncture, including lung puncture (pneumothorax). Infection is another possible risk, although the clinic uses sterile disposable needles and maintains a clean and safe environment.

I understand that while this document describes the major risks of treatment, other side effects and risks may occur. The herbs and nutritional supplements (which are from plant, animal and mineral sources) that have been recommended are traditionally considered safe in the practice of Chinese Medicine, although some may be toxic in large doses. I understand that some herbs may be inappropriate during pregnancy. Some possible side effects of taking herbs are nausea, gas, stomachache, vomiting, headache, diarrhea, rashes, hives, and tingling of the tongue. I will notify a clinical staff member who is caring for me if I am or become pregnant.

While I do not expect the clinical staff to be able to anticipate and explain all possible risks and complications of treatment, I wish to rely on the clinical staff to exercise judgment during the course of treatment which the clinical staff thinks at the time, based upon the facts then known, is in my best interest. I understand that results are not guaranteed.

I understand the clinical and administrative staff may review my patient records and lab reports, but all my records will be kept confidential and will not be released without my written consent.

By voluntarily signing below, I show that I have read, or have had read to me, the above consent to treatment, have been told about the risks and benefits of acupuncture and other procedures, and have had an opportunity to ask questions. I intend this consent form to cover the entire course of treatment for my present condition and for any future condition(s) for which I seek treatment.

ACUPUNCTURIST NAME: *Dr. Jocelyn Joy, DAOM, L.Ac.*

PATIENT SIGNATURE **X** [Redacted] (Date) [Redacted]  
(Or Patient Representative) (Indicate relationship if signing for patient)

### Notice of Privacy Practices (HIPAA) received.

I, [Redacted], have received a copy and understand The Notice of Privacy Practices for Joy Acupuncture Health Centre.

[Redacted] Signature Date

## Check Your Acupuncture Coverage

Dr. Jocelyn Joy, DAOM, L.Ac

The great news is many more insurance carriers are offering Acupuncture benefits! However, the type of coverage for acupuncture is varied, and can be confusing. To be an informed consumer, make sure you do your homework first.

**Call the member number on the back of your insurance card and ask the following questions.**

| Ins Company/ Member ID  | Date/Time        | Member Service Phone#                   | Spoke with                |
|---|------------------|---|---------------------------|
| <b>Do I have Acupuncture Coverage?</b>  | YES NO           |   |                           |
| <b>Is a Licensed Acupuncturist able to treat me?</b>  | YES NO           | <b>Do I need a provider in Network?</b> | YES NO                    |
| <b>Is Jocelyn Joy, L.Ac. in Network?</b>  | YES NO           | <b>Where is your list of Providers?</b> |                           |
| <b>Are there any limitations on what can be treated?</b>  | YES NO           | Medical Necessity                       | Limited to Pain/Nausea    |
| <b>Do I need a referral to obtain coverage?</b>   | YES NO           | From Primary Care Dr.?                  | Referral #                |
| <b>Do I have an annual visit maximum?</b>   | YES NO           | How many _____                          | How much met so far _____ |
| <b>Do I need a Pre-Authorization to get the best rates?</b>   | YES NO           | Pre-Authorization #                     |                           |
| <b>Do I have an annual cost limit?</b>  | YES NO           |   |                           |
| <b>Are these visits combined with Chiropractic and Massage/Other?</b>                                   | YES NO           |   |                           |
| <b>Do I have a Co-Insurance or Copay?</b>   | YES NO           | How Much _____                          |                           |
| <b>Do I have a Deductable?</b>  | YES NO           | How much _____                          | How much met _____        |
| <b>Is the Deductable for a Calendar Year?</b>   | YES NO           | If not, when start/end?                 |                           |
| <b>What is the percentage of coverage before/after and deductible met?</b>                              | Before _____     | After _____                             |                           |
| <b>What is the percentage of coverage IN/OUT of network?</b>  | In Network _____ | Out of Network _____                    |                           |
| <b>Is this benefit administered by another company?</b>   | YES NO           | Name                                    | Phone/ website            |
| <b>Am I responsible for the difference between what the provider charges and what insurance covers?</b> | YES NO           |   |                           |
| <b>NOTES:</b>   |                  |   |                           |

**\*Medical Necessity:** Most insurance requires medical necessity for use of Acupuncture Benefits. This means you are only able to use your benefits if it is deemed medically necessary; an approved complaint (often pain or nausea/vomiting) and limited to visits that demonstrate progress. Visits denied if there is no progress or if progress has plateaued. (Even if you have 30 visits a year, or a referral for a whole year).

**\* Bring this filled out sheet with you to your 1<sup>st</sup> Appointment!**

Coverage is not automatically an assurance of payment for services.

**Joy Acupuncture Health Centre**  
2602 1<sup>st</sup> Avenue, Suite 205, SD, CA 92103  
619-322-4492

**San Diego Chiropractic Group**  
5252 Balboa Avenue, Suite 901, SD, CA 92117  
858-560-5022