PSW Registry ONTARIO

104-970 Lawrence Ave. West l Toronto, ON M6A 3B6
T 416.642.2585 l F 416.256.3021 l Toll Free 1.888.722.1976
E info@pswregistry.org l W www.pswregistry.org

Employer Frequently Asked Questions

For the purposes of this document, the Ontario PSW Registry is referred to as "Registry" and Ministry of Health and Long-Term Care is referred to as "Ministry"

1. **Who made the decision to discontinue the Registry?**
   The Ministry of Health and Long-Term Care has ended its funding for the Ontario PSW Registry.

2. **Why was the decision made to discontinue the Registry?**
   At this time, it is our understanding that the Ministry is considering a number of options related to ensuring a safe and competent PSW workforce. If you have questions about the Ministry's decision and/or its evolving home and community care policies, you may contact them directly at 416-314-5518 or 1-866-532-3161.

3. **When exactly will the Registry close?**
   You are able to contact the Registry until February 29, 2016.

4. **As an employer, will I be able to access my employees' confirmation information before the closure?**
   PSW registration confirmation information and the Job Board are no longer available. We would like to remind employer organizations that there has never been a mandatory requirement to register with the Registry. It has always been on a voluntary basis for PSWs; and it should not be a condition of employment.

5. **Who can I contact for more information?**
   PSW employer organizations can contact the Registry at employerrelations@pswregistry.org or by phone at 416-642-2585 or 1-888-722-1976, between 9:00 am to 4:30 pm Monday to Friday. You may also contact the Ministry of Health and Long-Term Care at 416-314-5518 or 1-866-532-3161 (Toll-Free) between 8:30 am to 5:00 pm.

6. **Can PSWs still access their registration information?**
   PSWs can no longer access their online profiles. If PSW staff has questions, they can contact the Registry at info@pswregistry.org or 1-888-722-1976 or 416-642-2585 until February 29, 2016.

7. **Will the Job Board still be accessible to PSWs and Employers?**
   The Registry's Job Board is no longer available.

These FAQs, as far as the Ontario PSW Registry (Registry) knows, were accurate at the time of distribution. The Registry cannot be held liable for any inconvenience caused by using this information.

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8. **Will registration with a registry be mandatory for PSWs in the future?**
   All future decisions regarding regulations/registration for PSWs will be determined by the Ministry of Health and Long-Term Care.

9. **What will happen to the PSW information provided to the Registry for registration?**
   In keeping with our commitment to safeguard PSW's privacy, all personal information that identifies who they are (for example: name, address, phone number, email address and documents with names) will be removed from the Registry's database before closure. Only non-identifiable information about the workforce will be retained. None of the PSWs' personal information will be kept or shared with any other organization.

10. **Can PSWs continue to use their registration numbers to show that they were registered with the Ontario PSW Registry?**
    Due to the Registry's closure, PSW application and/or registration numbers can no longer be confirmed by the Registry, and should not be used. As an employer organization, please be reminded that according to the Registry, PSWs applying for registration has always been on a voluntary basis, and should not be a condition of employment.

11. **If a PSW was is in the process of applying for registration, what will happen to his or her application?**
    In keeping with our commitment to safeguard PSW privacy, no more applications will be processed and all accompanying documents will be destroyed.

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