



BEHIND THE FACES



2022 ANNUAL REPORT



Our Mission

To restore dignity,
“Healing through Love,”
by providing free health care.



Our Vision

To be a leader in our communities in providing comprehensive, compassionate, free health care while inspiring others to embrace our mission to restore dignity, “Healing through Love.”



How We Get There

MAKE HEALTH CARE ACCESSIBLE TO ALL



RESTORE
DIGNITY AND
HEAL WITH
COMPASSION



EMPOWER
PATIENTS TO
TAKE CHARGE
OF THEIR HEALTH



STRENGTHEN
COMMUNITIES
AND IMPROVE
WELLNESS

BE A PART OF MOM'S MISSION



Arizona has earned the ranking of 44th for worst quality of health care in the U.S.* This is due in part to the large number of uninsured Arizonans, which is five times greater than the national average.

Every day at Mission of Mercy, we strive to meet the ever more complex and growing needs of uninsured people falling through the cracks of our health-care system because they cannot afford the high cost of care.

For the past two and half decades, we've brought solutions into communities that have unmet health-care needs by bringing doctors directly to the people, and healing through Love. But our work is not yet done, and clearly there are many more who need our help.

It's been through the prayers and generosity of countless community health partners, private and corporate funders, individual donors and passionate, dedicated staff and volunteers that we have been able to grow to six clinic sites across Maricopa County.


We remain amazed and grateful for all we have accomplished without charging a single penny for our services, all while remaining 100% privately funded. Since 1997, we have provided nearly 300,000 medical visits and dispensed almost 500,000 prescription medications at no cost to our patients.

As we move into our 25th anniversary year, we do so with grateful hearts and a healthy dose of optimism, knowing that together we can move closer to achieving health equity for all.

Paula Carvalho
Executive Director
Mission of Mercy Arizona

Rachel Oesterle
President
AZ Health Partnership Fund

**Source: Phoenix Business Journal, January 2021*



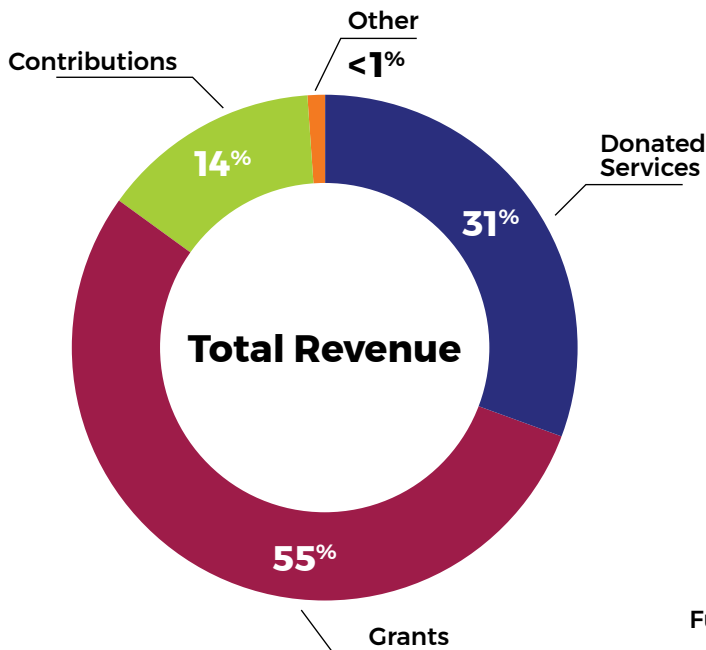
"It's an absolute miracle that I can have a monthly appointment with a doctor for free and pick up the medications that I need at no cost."

~ Sheila, MOM patient



Our Financials

Statement of Financial Position as of June 30, 2022 (unaudited)*

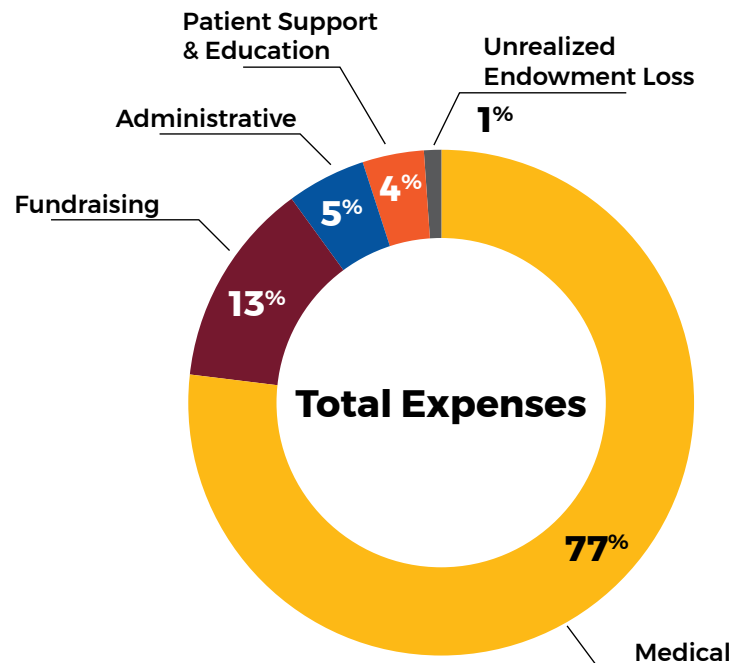


FY 2022 REVENUE

Total Revenue	\$3,970,664
Grants	\$2,179,733
Donated Services	\$1,246,000
Contributions	\$544,610
Other	\$321

FY 2022 EXPENSES

Total Expenses	\$2,599,034
Medical	\$1,992,159
Fundraising	\$340,435
Administrative	\$139,407
Patient Support & Education	\$95,242
Unrealized Endowment Loss	\$31,791



*A copy of the fully audited financial statement will be available after Dec. 31, 2022, upon request.

"Providing not only doctors' visits but also on-site prescription medications is key to what we do ... Our patients already face enough barriers in life, health care shouldn't be one of them."

*~ Dr. Andy Jacob,
AZ Health Partnership Fund Board of Directors*

Our Supporters



FY 2022 Donors – Multiyear Pledge Commitments of \$1,000+

DiAne and Jeffrey Ashton
Christine and John Augustine
Janet and Scott Bartelt
Cyndi and Todd Brown
Sharon and Oliver Harper
Gabriela and Nathan Hunnell
Patrice and Brendan Kennedy
Elena and Henry Konerko
Carol and Gary Long
Jeanie and Mike Lynch
Rachel Morgan



Margaret Nelson and Ray Buzard
Rachel Oesterle
Julie and Jack Rataczyk
Diane Rosztoczy
Rosemary Russo
Susie and Roy Semmens
Susan and Paul Stander
Patty and Terry Stewart
Cathy and Ronald Tisch
Bob Withers

FY 2022 Funders

American Heart Association Phoenix Division
Arizona Diamondbacks Foundation
BHHS Legacy Foundation
Blue Cross Blue Shield of Arizona
Cardinals Charities
City of Avondale
City of Chandler
City of Glendale - Glendale from the Heart
City of Goodyear
Diane & Bruce Halle Foundation
Dignity Health East Valley Medical Centers
Dignity Health St. Joseph's Hospital
and Medical Center

Ford Motor Company Fund
Ibis Foundation of Arizona
John F. Long Foundation
Lina Juliber Charitable Foundation
Otto & Edna Neely Foundation
Phoenix Suns Charities
The Albertsons Companies Foundation
The Board of Visitors, Inc.
The Kemper & Ethel Marley Foundation
Town of Gilbert
Virginia G. Piper Charitable Trust
West Valley Mavericks Foundation





Our Impact

"Our patients have very limited budgets and as a result, they put their health at the very bottom of their priority list. Unfortunately, many patients can't even afford the cheapest medications, let alone money for food, the electric bill or transportation."

~ Dr. Brad Smith, MOM Medical Director



Restoring Dignity

FY 2022 Data

10,456

patient visits



60%

of our patients are female



108

volunteers donated
9,552 volunteer hours

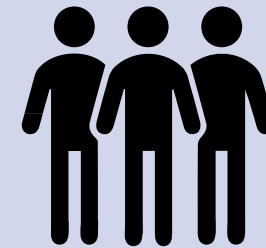


Empowering Patients



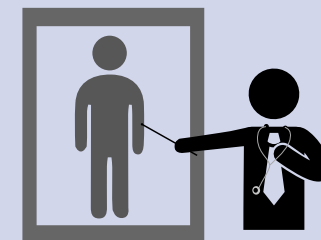
39,236

free prescription medications
were provided to our patients



93%

of our patients suffer from one
or more chronic illnesses



1,224

patient education classes

Strengthening Our Communities

1,898

patients served



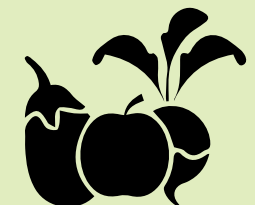
83%

consider MOM AZ
their medical home



2,093

bags of fresh produce
were distributed





Our Patients

Raj's Story

Raj G. grew up on a small African island and at age 60, he had never seen a doctor. He found our Avondale clinic after taking his friend to an appointment. Raj asked our volunteers if he, too, might be able to see a doctor and was surprised when they said yes.

After his first visit, Raj found out he had extremely high cholesterol and Type 2 diabetes. He ended up in a monthlong coma related to complications from his untreated diabetes. After coming out of the coma, he was told he would likely not see, walk or talk again. He did lose vision in one eye, but he can still walk and talk "thanks to the grace of God and my wonderful doctors."

Now 62, Raj has been visiting our Avondale clinic for his medications and checkups every two months, and he adheres to a healthy, vegetable-based diet based on orders from our beloved MOM volunteer Dr. Carie Barlow. "She saved my life, and from the bottom of my heart, I am grateful."





Our Patients

Juanita's Story

Juanita,* 46, came to Mission of Mercy's Chandler clinic with an A1c of 12.8%. Her fasting blood sugar was in the mid-300s and she reported she was in a very dark place mentally. After visiting the ER five times for a dangerous infection that would not heal, she was losing hope. She could not hold a job and her bills were piling up. At her last ER visit, she was referred to Mission of Mercy.

During her first visit to MOM's clinic, she was provided free prescription medications and insulin to help manage her diabetes, and a certified diabetes educator spent time reviewing and stressing the importance of a strict low sugar/carb diet and provided an easy option to get physically active with stretch bands. She also was given a bag of fresh produce and recipes for healthy meals.

Just five months later, Juanita's diabetes is considered controlled with an A1c of 6.3%! She's feeling better physically and mentally, and she also secured a new job.

**Patient name and image has been changed for patient privacy.*



Our Partners

Community Partners

Through in-kind donations and/or generous financial contributions, these valued community partners make Mission of Mercy's work possible.

Sonora Quest Laboratories
Albertsons Safeway Pharmacies
Banner Health
Dignity Health
CenterWell Pharmacy (Formerly Humana)
Southwest College of Naturopathic Medicine

Mobile Unit Hosts

Agua Fria Union High School District
Franciscan Renewal Center

Clinic Hosts

Our clinic hosts provide us with facilities to serve the community.

Avondale Baptist Church
Chandler First Church of the Nazarene
Christ the King Community Center
Maryvale Church of the Nazarene
North Phoenix Baptist Church
Zion Institute

MOM RECEIVES HUMANITARIAN AWARD

In spring 2022, Mission of Mercy was honored with the Humanitarian Award from the Arizona Interfaith Movement at the 15th Annual Golden Rule Awards Banquet for living the Golden



Rule through our mission to deliver compassionate, dignified care to the working poor and uninsured. We were privileged to receive the award alongside a few other distinguished honorees, including Marie Osmond who received the Paul Eppinger Award. Special thanks to MOM ambassador James Casey for nominating us for this award!

(Photo: Paula Carvalho and James Casey)

YOU matter. YOU are the reason. Can YOU help?

For 25 years, Mission of Mercy has been making a difference in the lives of those we serve. But how are we able to continue to provide free health care and prescription medications to those most in need?

The answer is simple - YOU.

- **YOU are our volunteers, providing services and "Healing through Love."**
- **YOU are our financial supporters, who allow us to continue to operate for maximum impact and remain privately funded.**
- **YOU can help by becoming a recurring monthly donor or making a donation in support of our 25th anniversary at AZHEALINGFUND.ORG.**



Together, we will create a future that enables us to serve more patients, provide additional essential health services and education programs, and be a model for providing greater access to health care.

VISIT ♥ **VOLUNTEER** ♥ momaz.org ♥ **LIKE US** ♥ **DONATE**

Our Staff & Board



Arizona Staff



Paula Carvalho
Executive Director



Marcy LaRont
Director of
Development



Diana Navarrette
Office Coordinator



Shoshana Simones
Community
Engagement Manager



Dr. Brad Smith
Medical Director



Dr. Roselynde Bryant
Assistant Medical Director



Donna Castrenze-Steele, FNP, RN
Nursing Director



Debi Lynch, RN
Assistant Nursing Director



Arizona
Health
Partnership Fund

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Mission of Mercy Arizona Health Partnership Fund is a
non-profit 501 (c) (3) organization. Tax ID # 82-0635905





Arizona
Health
Partnership Fund

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