



MSNAAC's Certified Nursing Assistant

CODE OF EXCELLENCE

An Excellent CNA will:

- Preserve quality of life and ease patients' suffering.
- Address all patient needs including social, physical, emotional and spiritual.
- Be loyal to your employer, patients and co-workers.
- Report to work on time and notify employer prior to necessary absences.
- Present a positive attitude and practice good health habits for your own well-being.
- Maintain good personal hygiene while on duty and dress appropriately.
- Demonstrate honor and integrity in the performance of all your duties with quality of care and respect given to all.
- Protect the confidentiality of patients and families.
- Fulfill your responsibilities to the best of your ability and keep the patients' welfare and safety of primary importance.
- Cooperate and communicate effectively with others and report any concerns.
- Perform tasks based upon your training at the direction of the supervising nurse.
- Be flexible, accept changes in tasks and be open to continuous learning.

Resources used in compiling the Code of Excellence are:

State of Maryland COMAR 10.39.07.02 and article by Thomas C. Weiss online available at www.disabledworld.com/disability/caregivers/cna-codethics.php