

# ***NEW WEST DESIGNS***

## **RESIDENTIAL WOOD FLOOR CARE**

**DO NOT** allow dirt and grit to scratch your floor. Making use of entry floor mats and regular vacuuming of any grit and dirt that does reach the floor will help prevent scratching and wear. Make sure your pet's nails are trimmed as these can also scratch your floor

**DO NOT** allow water to stand on your floor at any time. Water will cause cupping, swelling and subsequent gapping. When mopping your floor or cleaning up spills do not over-wet your floor, as it will damage the wood. Only use a slightly damp mop or rag/sponge when cleaning. Never use so called "oil soap" type cleaners as many of these are actually water based and soaking the floor with one is the same as soaking the floor with water!

This is especially important with solid ThenStrip style solid wood flooring, as it is particularly susceptible to cupping when exposed to excessive moisture, either from above or from below.

**DO NOT** allow the relative humidity to drop below 35% or above 65% as this may cause swelling, cupping or shrinking related problems.

**DO NOT** allow "spike heel" type shoes to indent wood floors, especially if the heel tip is damaged or has lost its rubber pad.

**DO NOT** allow improperly padded or unprotected furniture legs to damage your floor.

**DO NOT** use ammonia, pine soap, oil soap, chlorine bleach or any abrasive cleaners that might scratch or react with the floor finish.

**DO NOT** wax your floor. Factory pre-finished floors, finished with U.V. cured Acrylic Urethane, we do not recommend the use of any waxes, as these may make the floor slippery and dull the finish. If the floor is ever waxed, it will be necessary to sand the entire waxed floor to bare wood before re-coating, should it ever need renewing. Left un-waxed, a light screening and recoat would be all that is required to renew the finish on an un-waxed floor.