## TEM

### Highlights

- Helps identify and assess IT operational risks with a comprehensive, customized assessment
- Enables you to prioritize exposures that pose the greatest risk by defining their potential business impact
- Helps you build a business case to implement appropriate mitigation technologies and techniques

# Comprehensive IT operational risk assessment

Identify IT operational risks and develop a mitigation action plan

With the increasing threat of IT operational risks, including events driven by business, data and technology, it is crucial to be able to pinpoint where your business is most vulnerable. Once you have identified IT operational risks across your organization, you need to prioritize them based on their potential business impact and the likelihood of their occurrence in order to build a business case for appropriate mitigation investments. Without the right mitigation techniques and technologies, your business remains vulnerable to IT operational risks that could result in business disruptions.

IBM Resiliency Consulting Services – risk assessment provides experienced IBM resilience and continuity consultants to help you evaluate potential IT operational risks so you can minimize IT-related business disruptions. Through our comprehensive approach and time-tested methodology, we can help you assess, document, and prioritize IT operational risks based on their potential to disrupt your organization. We then recommend measures to help you better manage risks and prepare a business case to build support for investing in necessary mitigation measures.

## Helping you identify and assess potential risks

Our experienced IBM business continuity and resiliency consultants work with you on site to help you identify and evaluate potential IT operational risks across your organization. IT operational risks are any risks to your IT environment that could ultimately impact your business. These risks could include events as simple as a server going down to something as complex as virus attacks or as unpredictable as a fire in the datacenter. We take a comprehensive, customized approach factoring in your IT facilities, systems, applications, data, processes and organization. Through a thorough assessment that can include on-site interviews and workshops, we provide you with pragmatic recommendations for mitigating and managing IT operational risks.



# Prioritizing potential exposures by identifying their business impact

As IT operational risks across your organization are identified, you need to prioritize them based on their potential business impact and probability of occurring. We work with you to prioritize risks, aligning our assessment with industry recognized standards, so you can have the knowledge you need to plan for the appropriate mitigation technologies and strengthen your overall continuity plan.

# Helping you develop a business case for mitigation technologies

Once you have actionable recommendations documenting the specific risks and exposures unique to your business and their potential business impact, building a case for implementing mitigation technologies and techniques becomes much easier. With a close knowledge of your IT operational risks, your business, and your unique needs, our business continuity and resiliency experts can work with you to develop a business case for implementing mitigation measures.

#### Why IBM?

With more than 40 years of business continuity and disaster recovery experience, we use our established IBM Framework for Resilience to provide a business-focused, comprehensive view of IT and infrastructure risk. Our holistic approach to business resilience covers six key areas: Strategy and vision, organization and human resources, business processes, applications and data, technology, and facilities. And IBM has contributed best practices to industry-wide standards, making it easier to implement our approaches in individual organizations.

#### For more information

To learn more about IBM Resiliency Consulting Services – assessment – risk assessment, please contact your IBM marketing representative or IBM Business Partner, or visit the following website: ibm.com/services/consulting

Additionally, financing solutions from IBM Global Financing can enable effective cash management, protection from technology obsolescence, improved total cost of ownership and return on investment. Also, our Global Asset Recovery Services help address environmental concerns with new, more energy-efficient solutions. For more information on IBM Global Financing, visit: <a href="https://ibm.com/financing">ibm.com/financing</a>



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