

Makai Meeting

December 27, 2018

Michael began the meeting by saying "When you the Resident are not happy about anything please let me know right away. Last week when I was confronted by a resident about the Christmas Day menu I took your concerns to heart. Spoke with Chef Kevin and immediately decided to do the menu from last year. You Asked and we listened! We strive to keep you all "Happy"! But please come and approach me direct and feel that you can also speak to the Office Managers."

Chef Darrell – Mahalo for your comments, a lot of people enjoyed the Christmas Luncheon. Thank you and your families celebrating Christmas with us!

Food improvements – Service to provide soup hot is doing well. Stuffed pepper, adobo, Kevin's meatloaf, ratatouille and portabella mushroom have been favorites on the menu. It was suggested that liver with onions would also be a nice addition to the menu.

Spoke with Chef Kevin and we will have Regular Size Portions. You will be able to have 2 desserts – if you want pie and ice cream you will get your pie with ice cream. You will also be able to have a fruit and a dessert. We will also look into a combination of fruit (pineapple with watermelon). The fresh fish item will be posted on a board so that Servers will tell you what type of fish it is. We will continue to work harder on communication with our menu to be more descriptive.

The Kiosk in the dining room is for Food & Beverage "comments only" – 3 Questions were scored. Last month we received the highest score at 4.3! The Score is to keep our dining room honest.

From 7 to 7 at the COFFEE BAR you can have 1/2 sandwich/boiled egg along with items that are presently in there.