

Nutrition and Weight Loss Center of Ocean, LLC

Missed Appointment Policy

Sale of Supplements and Products Policy

Effective 2/7/19

Missed Appointment Policy

- The Nutrition and Weight Loss Center of Ocean requires a 24-hour notice to reschedule or cancel an appointment.
- In the absence of 24-hour notice or a missed appointment, clients will be charged for the full amount of the office visit.
- A \$75 deposit is required to hold your Initial Consult & Follow up appointment. This is a non-refundable deposit.
- As a courtesy to our clients we will attempt to confirm your appointment; however this is not always guaranteed. It is your responsibility to know the date and time of your appointment.

Product Return Policy

- Unfortunately, nutritional products cannot be returned for a refund or exchange as inventory count, shelf life and expiration dates are important variables in being able to offer our clients the highest quality products and service.
- Products that are “special orders” must be pre-paid.
- As with medication, it is not always possible to know if a client will have an adverse reaction to any supplement or medical food, therefore, products cannot be returned for this reason

I am in agreement with the terms of the Missed Appointment and Sale of Supplements and Products Policy outlined above.

Signature: _____

Name: (please print) _____

Date: _____