

Netherfield Natural Farm Bed & Breakfast Policy

Netherfield Natural Farm ("we") provides the policies outlined here to ensure our Guests ("you") have an enjoyable experience on the farm. Please raise any concerns you have with these policies and guidelines so we can discuss them with you. All times listed here are Central Time.

Check-In and Check-Out Times

- **Check-in.** Check-in time is between 3:00 PM and 6:00 PM. Notify us if you will be arriving outside the check-in window.
- **Check-out.** Room check-out time is Noon. You may remain at the farm after check out, but your room(s) must be clear of all belongings by check-out time.

Reservations and payment

- Reservations should be made at least one day in advance where possible. We cannot guarantee availability for same-day requests.
- Assurance of payment is expected at the time of a reservation by one of the following methods:
 - **Credit card over the phone.** Call us directly to confirm your reservation details and provide your credit card information. Your card will not be charged until the date of your check-in.
 - **Electronic invoice.** If you prefer to pay in advance, we will have our card processor (Square) send you an email with a method for you to make a secure online payment. We will send confirmation of your reservation when the transaction is complete.
 - **Gift certificate.** Call or email us with your reservation request and gift certificate details. We will confirm your reservation when your gift certificate has been verified.

Cancellation Policy

- For cancellations 10 or more days ahead of check-in, you will not be charged. If you paid in advance, your payment will be refunded in full.
- There are no refunds for cancellations made within 10 days of check-in. We will consider requests to reschedule your stay.

Meals

- Breakfast is included with your stay. Breakfast is served at 8:00 AM. Make arrangements with us in advance if you unable to do breakfast at 8.
- Hot coffee and tea are provided during your stay upon request.
- You may upgrade any night's stay to our "Farmstay" option, which includes dinner for an additional \$25 per person. Please notify us at least 3 days in advance if you want to make a Farmstay upgrade. Dinner is served at 7:00 PM. Make arrangements with us in advance if you unable to do dinner at 7.
 - If you upgrade to Farmstay for 2 or more consecutive nights and would like to stay on the farm during the day(s) in between, we will provide a lunch on those days while you are here on site. Notify us in advance with the specific day(s) you are planning to have lunch on the farm.
 - With the Farmstay upgrade, iced tea and lemonade are available during your stay upon request.

Specific Amenities

- **Swimming pool.** You must adhere to all posted pool rules while inside the fenced pool area. We have no lifeguard on site: swim at your own risk.
- **Entertainment area in the barn.** The entertainment area in the barn, called the "Bar/n," is a recreational space for guests. It is not tended and we do not sell or serve alcohol.