



## Welcome,

Thank you for choosing *Building Bridges Therapy Center*. Here is what to expect as you begin services with us. We begin with an evaluation so that we understand your child's needs as well as strengths. Therapy goals and/or recommendations are then created for your child. We utilize a variety of assessments and treatment procedures to provide a customized plan for learning. We believe in collaborating with parents and other professionals both at Building Bridges and elsewhere, because shared knowledge leads to the best therapy. All our therapists are certified or licensed and qualified in their respective fields.

Our goal is to provide excellent care. If you have any questions or concerns regarding your services, please make your therapist aware—they look forward to working closely with you. Additionally, please feel free to contact me anytime, you can reach me at [jpagano@bridgestherapy.com](mailto:jpagano@bridgestherapy.com) or 734-372-1965.

Welcome to Building Bridges!

Sincerely,  
Janice Pagano, M.A., CCC-SLP  
Clinical Director



**CLIENT INFORMATION**

Today's Date \_\_\_\_/\_\_\_\_/\_\_\_\_

**CHILD'S INFORMATION**

Child Name: \_\_\_\_\_ Sex: \_\_\_\_\_

Date of Birth \_\_\_\_/\_\_\_\_/\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_ Zip \_\_\_\_\_

Primary Care Provider: \_\_\_\_\_

**PARENT/GUARDIAN'S INFORMATION**

Parent/Guardian Name: \_\_\_\_\_ Sex: \_\_\_\_\_

Address (if different from above) \_\_\_\_\_

Phone #'s (indicate primary) Home \_\_\_\_\_ Cell(mom) \_\_\_\_\_ Cell(dad) \_\_\_\_\_

Work(mom) \_\_\_\_\_ Work(dad) \_\_\_\_\_

Email: \_\_\_\_\_ Soc Sec # \_\_\_\_\_

**We require a parent's social security number.** This is for delinquent account purposes only. If you do not wish to provide a parent's social security number we require payment at the time of each service. Please check in with the office to submit payment before each of your child's scheduled therapy appointment(s).

**INSURED'S INFORMATION**

Insured's Name: \_\_\_\_\_ Sex: \_\_\_\_\_

Address (if different from above) \_\_\_\_\_

Employer Name and Address \_\_\_\_\_

Phone #'s (indicate primary) Home \_\_\_\_\_ Cell \_\_\_\_\_ Work \_\_\_\_\_

Insurance Company \_\_\_\_\_ Policy #: \_\_\_\_\_ Group# \_\_\_\_\_

Email: \_\_\_\_\_ Soc Sec # \_\_\_\_\_

**We require the primary insured parent's social security number.** Since payment cannot be made the same day of service for insurance clients, the insured's social security number is a requirement with no exceptions.

*Whom can we thank for referring you to Building Bridges?*

Dr: \_\_\_\_\_

Friend: \_\_\_\_\_

*No referral; we found Building Bridges through ...*

Social Media

Internet Search

Other: \_\_\_\_\_



## **PAYMENT POLICY**

Thank you for choosing Building Bridges Therapy Center... we welcome you to our clinic. Our goal, first and foremost, is to provide you with the highest quality care. Following is our payment policy, which enables us to best focus our resources on providing services. Please review carefully, and return a signed copy prior to your child's first therapy session.

1. Each client is solely and individually responsible for all fees for services provided. It is up to the client to determine if therapy is a covered benefit under his or her particular plan. Clients' contracts with their insurance company are agreements between the clients and insurance company, and we are not a party to it. We urge clients to check the particulars of their policy prior to beginning treatment.
2. In the event that an outside organization or agency fails to provide the planned payment for your services for any reason, the client is solely and individually responsible for all fees for services provided.
3. Each client must establish a weekly or monthly payment schedule. Bills are sent at the end of each month. Note that certain programs may have an established payment schedule; if this is the case, clients will be informed of the applicable payment schedule.
4. All initial evaluations are to be paid on the date of service.
5. Payment can be made by cash, check or credit card. Payments can be made directly at the front office or left in the locked payment drop box through the window to the front office.
6. Please note that there is an Attendance policy (enclosed). Under this policy, if a client is a no show / late cancellation, the client may be charged 50% of the scheduled therapy fee to compensate the therapist for preparation and wait time. In situations of an emergency or illness, the above fee will not apply. If a client is late for a therapy session, the client is responsible for the fee for the entire scheduled session.
7. Prior to the last scheduled day of services, accounts must be paid in full or an alternate payment plan must be established.
8. In situations of divorce, separation, or other situations of shared custody, the adult who signs this policy shall be responsible in full for payment.
9. I agree, in order for Building Bridges Therapy Center to service my account or to collect any amounts that are due, Building Bridges Therapy Center and debt collection service providers may contact me by telephone at any telephone number or email address associated with my account.
10. In the event that: (a) no payment is made by a client receiving ongoing services for over sixty (60) days, or (b) that an account is not paid in full by the last day of services, Building Bridges Therapy Center reserves the right to assess a 2.0% late penalty per month from the last date of zero balance until the account is paid in full. This charge is to offset the cost and efforts required for collection of extremely delinquent accounts and to encourage timely payment of accounts.
11. The terms of this payment policy apply for all services currently being provided to as well as any future services provided by our clinic.
12. Building Bridges Therapy Center reserves the right to modify or replace this policy at any point in the future. Clients will be notified of any such changes.

We recognize that therapy services, while often essential to your child's development, are costly. If the financial considerations are prohibitive, please speak with Lauren Macuga to see if you are eligible for alternative arrangements. It is our desire to provide services to all who would benefit from them.

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I have read this policy and consent to its terms and provisions. I agree to pay for services on a weekly/monthly schedule, or according to any established payment plan that may be applicable. I understand that I am directly responsible for payment for services, and that it is my responsibility to submit any claims to my insurance company for reimbursement.

**Child Name** \_\_\_\_\_ **Parent Name** \_\_\_\_\_

**Parent Signature** \_\_\_\_\_ **Date** \_\_\_\_\_



## **ATTENDANCE POLICY**

Our office should be notified 24 hours in advance when a child cannot keep a scheduled therapy appointment other than for illness or emergencies.

Recurring *No Shows, late cancellations and/or late arrivals and late parent pick-ups* are subject to fees. Parents will be provided with a warning before these fees are incurred.

If there are more than 6 late arrival/pickups or no shows in any 12 month period, this will result in the discontinuation of services. Any potential discontinuation will first be discussed with the parent.

### **FEES:**

- Recurring No Shows, late cancellations and/or late arrivals and late parent pick-ups or chronic cancellations may result in a charge of 50% of the therapy fee.
- If you have an outside source of funding such as an insurance company, these fees will be charged directly to you and not the outside agency.
- We will send an invoice to you once fees have incurred.

## **NOTICE FOR SPEECH-LANGUAGE THERAPY 30-MINUTE SESSIONS ONLY**

### **For BCBS, BCN, Priority Health, Aetna.**

Please be aware that we are unable to bill insurance if you are more than 7 minutes late for a 30-minute speech-language session. If you are more than 7 minutes late we can either bill you directly at our private pay rate of \$64.00 or you can choose to not have your child seen that day.

Our staff is dedicated to work diligently to help your child reach his/her fullest potential. We ask your cooperation in helping us achieve that objective. If you have any questions, please do not hesitate to speak to the office or Clinical Director. We appreciate your cooperation in this matter.

X \_\_\_\_\_ I have read this letter and agree to the terms stated above.



## HEALTH POLICY

Staff, parents, clients and siblings are advised not to come to the clinic or sit in the waiting room when the following conditions are present:

- ⌚ Oral temperature of 100.5 or higher
- ⌚ Intestinal problems with diarrhea or vomiting
- ⌚ Any type of undiagnosed rash
- ⌚ Any type of communicable illness (chicken pox, measles, impetigo, pink eye, strep throat, etc.)
- ⌚ Congestion or mucous discharge of the eyes, nose or ears
- ⌚ Body aches, headache, and feeling very tired
- ⌚ Persistent cough, sore throat

Anyone presenting with these symptoms will be asked to leave the clinic or waiting room.

A sick individual should not return to the clinic until he or she:

- ⌚ Has been free of a fever (100.5 or greater) for at least 24 hours without the use of fever reducing medications.
- ⌚ Has been free of vomiting, diarrhea, rash, eye, ear and nasal drainage for at least 24 hours
- ⌚ Has received antibiotics for strep throat or medicated eye drops for the treatment of pink eye for a minimum of 24 hours
- ⌚ An individual with chicken pox may not return to the clinic until 1 week after the eruption of first crop of lesions and after all lesions have crusted

We encourage staff and families to:

- ⌚ Wash hands often with soap and water or an alcohol-based hand rub
- ⌚ Cover coughs and sneezes with tissues or use elbow, arm, or sleeve instead of a hand when tissue is not available
- ⌚ Know the signs and symptoms of the flu
- ⌚ Report cases of flu or other communicable illness to Building Bridges staff within 24 hours of the last clinic visit
- ⌚ Be cautious and keep potentially sick individuals at home

X

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I have read this letter and agree to the terms stated above.

Thank you for your cooperation.



**\*OPTIONAL\***

## MONTHLY RECURRING Credit Card Authorization Form

THIS CREDIT CARD IS A:             VISA                             MASTERCARD

CREDIT CARD NUMBER: Full card number: \_\_\_\_\_

EXPIRATION DATE: \_\_\_\_\_

CARD SECURITY CODE (CV2): \_\_\_\_\_

NAME (as it appears on the credit card): \_\_\_\_\_

BILLING ADDRESS (must be the exact billing address as it appears on the Credit Card Statement):

\_\_\_\_\_  
Address

\_\_\_\_\_  
City

\_\_\_\_\_  
State

\_\_\_\_\_  
Zip

I authorize Building Bridges Therapy Center (BBTC) to charge my credit card **monthly** for payment of services for the child listed. If BBTC is unable to process my payment I will be responsible for an alternate payment arrangement and any resulting processing fees that may be incurred. This authorization is in effect until I notify them otherwise in writing. I understand that all expenses will be charged on my behalf and these may include additional charges from any previous months.

By signing this authorization, I acknowledge that I have read and agree to all of the above information and warrant all information provided is true and correct.

**THIS AGREEMENT REMAINS IN EFFECT UNTIL CANCELED BY THE APPLICANT WITH WRITTEN NOTICE.** This agreement may be cancelled by the applicant by providing BBTC a written notice at least 30 days in advance of the cancellation date.

Applicant's Name (print): \_\_\_\_\_

Applicant's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Child's Name: \_\_\_\_\_ Account Number: \_\_\_\_\_



**MEDICAL INFORMATION**

Client's Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Mother's Name: \_\_\_\_\_ Father's Name: \_\_\_\_\_

Address: \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

Home Phone Number: \_\_\_\_\_ Parent Work Number: \_\_\_\_\_

Alternative Phone Number: \_\_\_\_\_ E-mail: \_\_\_\_\_

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**In case of an emergency, please contact:**

Name: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Alternative Phone Number: \_\_\_\_\_

Relationship: \_\_\_\_\_

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**Allergies: yes/no**

If yes, please list allergies: \_\_\_\_\_

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**Dietary considerations: yes/no**

If yes, please list: \_\_\_\_\_

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**Medications: yes/no**

If yes, please list medications: \_\_\_\_\_

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Special Instructions: \_\_\_\_\_

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**Health Conditions: yes/no**

If yes, please state condition and describe intervention that may be required by our staff during therapy, for example, epee pen or seizure medication: \_\_\_\_\_

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In an emergency, I authorize Building Bridges Therapy Center to obtain emergency medical treatment, if the parent is not immediately accessible.

\_\_\_\_\_  
Parent Name (print)

\_\_\_\_\_  
Parent Signature

\_\_\_\_\_  
Date

**CONFIDENTIAL:** Not to be re-released without express written

**CONFIDENTIAL EXCHANGE/RELEASE OF INFORMATION FORM**

**CLIENT NAME:** \_\_\_\_\_

**DOB:** \_\_\_\_\_

**Date this form was reviewed/given to parent/guardian:** \_\_\_\_\_

**Building Bridges requests parent/guardian permission to exchange information with the provider listed in the right column of this form.**

<p><b><u>A. BUILDING BRIDGES PROVIDER INFORMATION</u></b></p> <p>Provider Name: _____</p> <p>Address: <u>46200 Port St., Plymouth, MI 48170</u></p> <p>Phone: <u>734-454-0866</u> Fax: <u>734-454-1744</u></p> <p>Email: _____</p> <p><b><u>MODES OF COMMUNICATION</u></b> (Check all modes of communication that you agree to)</p> <p style="text-align: center;"><input type="checkbox"/> <b>All modes of communication listed</b></p> <p> <input type="checkbox"/> Phone                      <input type="checkbox"/> Email                      <input type="checkbox"/> Fax  <input type="checkbox"/> In person                      <input type="checkbox"/> Mail                      <input type="checkbox"/> Drop off/Courier </p> <p><b><u>INFORMATION/DOCUMENTS THAT BUILDING BRIDGES CAN SHARE WITH OTHER PROVIDER:</u></b></p> <p> <input type="checkbox"/> Diagnostic Evaluation Report(s)                      <input type="checkbox"/> IFSP/IEP (most current)  <input type="checkbox"/> Treatment Assessment Report(s)                      <input type="checkbox"/> CMH Personal Plan  <input type="checkbox"/> Treatment Recommendations                      <input type="checkbox"/> Current Medication  <input type="checkbox"/> Progress Report(s)                      List/Regimen  <input type="checkbox"/> Discharge Summary  <input type="checkbox"/> Other (specify): _____          _____          _____ </p>	<p><b><u>B. OTHER PROVIDER INFORMATION</u></b></p> <p>Agency Name: _____</p> <p>Provider Name: _____</p> <p>Address: _____</p> <p>Phone: _____ Fax: _____</p> <p>Email: _____</p> <p><b><u>MODES OF COMMUNICATION</u></b> (Check all modes of communication that you agree to)</p> <p style="text-align: center;"><input type="checkbox"/> <b>All modes of communication listed</b></p> <p> <input type="checkbox"/> Phone                      <input type="checkbox"/> Email                      <input type="checkbox"/> Fax  <input type="checkbox"/> In person                      <input type="checkbox"/> Mail                      <input type="checkbox"/> Drop off/Courier </p> <p><b><u>INFORMATION/DOCUMENTS THAT PROVIDER LISTED ABOVE CAN SHARE WITH BUILDING BRIDGES:</u></b></p> <p> <input type="checkbox"/> Diagnostic Evaluation Report(s)                      <input type="checkbox"/> IFSP/IEP (most current)  <input type="checkbox"/> Treatment Assessment Report(s)                      <input type="checkbox"/> CMH Personal Plan  <input type="checkbox"/> Treatment Recommendations                      <input type="checkbox"/> Current Medication  <input type="checkbox"/> Progress Report(s)                      List/Regimen  <input type="checkbox"/> Discharge Summary  <input type="checkbox"/> Other (specify): _____          _____          _____ </p>
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**OPT OUT**

I do not wish, and do not give my permission to have information shared with:

Other provider from above: \_\_\_\_\_

I am not currently receiving services from any other service providers

**CONSENT**

I hereby freely, voluntarily and without coercion, authorize the behavioral health practitioner listed above in Section A to release the information contained on this form to the clinician/facility listed in Section B above. The reason for disclosure is to facilitate continuity and coordination of treatment. This consent will remain in place for the duration of services or until the consumer states otherwise. I understand that I may revoke my consent at any time except to the extent that action has already been taken in reliance on it.

Parent/Guardian Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**FOR CLIENT RECORDS APPLICABLE UNDER FEDERAL LAW 42 CFR PART 2**

**To the party receiving this information:** This information has been disclosed to you from records whose confidentiality is protected by Federal law. Federal regulations (42) CFR Part 2 prohibit you from making any further disclosure of it without the specific written consent of the person to whom it pertains, or as otherwise permitted by such regulations. A general authorization for the release of medical or other information is not sufficient for this purpose.



**NON-GUARDIAN AUTHORIZATIONS AT BUILDING BRIDGES THERAPY CENTER**

Name of Child: \_\_\_\_\_

I hereby inform Building Bridges Therapy Center that the people listed below are authorized to pick up the above-named child at any time, receive private health information (PHI) feedback, and/or receive health documents. Accordingly, Building Bridges Therapy Center is hereby instructed to release my child, share PHI, or distribute health documents as indicated to the following people.

Name	Relationship to Child	Phone Number	Is authorized to (check all that apply):		
			<i>pick up child</i>	<i>receive PHI feedback</i>	<i>receive health documents</i>

I understand that:

- Parents/guardians must inform BBTC (call, leave a note at drop off) of the name of the person who is picking up their child on any day when they themselves are not.
- The "Authorized Pick-Up Person" must be at least 18 years old and may be asked to provide a photo ID to the staff.
- This authorization shall remain in force until edited or rescinded in writing by the signers of this authorization.

Authorized by:

\_\_\_\_\_  
Parent/Guardian Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Parent/Guardian Signature

\_\_\_\_\_  
Date



## **NOTICE OF PRIVACY PRACTICES**

(Effective April 1, 2003)

**THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOUR CHILD MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY AND SIGN BELOW TO INDICATE YOU HAVE BEEN INFORMED OF THIS POLICY.**

***Understanding your treatment record*** - A record is made each time your child is treated at our clinic. This information is most often referred to as a "treatment file" and serves as a basis for planning and monitoring your child's care at our Clinic. It also serves as a means of communication among any and all staff involved in the care of your child.

***Understanding your health and treatment information rights*** - Your child's treatment record is the physical property of the Clinic, but the content is about your child and, therefore, belongs to you. You have the right to request restrictions on certain uses and disclosures of your information and to request amendments to this record. Your rights include being able to review or obtain a paper copy of the information and to be given an account of all disclosures. You may also request that communication of this information be made by alternative means or to alternative locations. Other than activity that has already occurred, you may revoke any further authorizations to use or disclose your treatment information.

***Our responsibilities*** - This clinic is required to maintain the privacy of your treatment information and to provide you with notice of our legal commitment and privacy practices with respect to the information we collect and maintain about your child. This Clinic is required to abide by the terms of this notice and to notify you if we are unable to grant your requested restrictions or reasonable desires to communicate your health information by alternative means or to alternative locations. This Clinic reserves the right to change its practices and effect new provisions that enhance the privacy standards of all patient treatment information. In the event that changes are made, this Clinic will notify you at the current address provided on your medical file. Other than for reasons described in this notice, this Clinic agrees not to disclose your treatment information without your authorization.

***Your child's treatment information will be used for treatment, payment, and healthcare operations -***

- ***Treatment*** - Information obtained by your therapist in this Clinic will be recorded in your child's treatment file and used to determine the course of treatment. This consists of your therapist recording his/her own expectations and those of others involved in providing care. The sharing of this information may progress to others involved in your child's care, such as physicians.
- ***Payment*** - Your healthcare information will be used in order to receive payment for services rendered by this Clinic. A bill may be sent to either you or a third party payer with accompanying documentation that identifies your child, a diagnosis, and procedures performed. Information may also be shared with any organizations that may be helping with the payment process.
- ***Healthcare Operations*** - The medical staff in this Clinic will use your child's health information to assess the care he/she received and the outcome of treatment compared to others like it. This information may be reviewed for quality improvement purposes in our effort to continually improve the quality and effectiveness of the care and services we provide.
- ***Understanding our Clinic policy for specific disclosures*** - It is our policy to not disclose any of your child's information without your specific authorization to do so. We may be required by law to disclose health information to public health authorities. Also, your health information may be disclosed for law enforcement purposes as required under state law or in response to a valid subpoena.

***To receive additional information or report a problem*** - For further explanation of this notice you may speak with Stephanie or Brad Naberhaus. If you believe your privacy rights have been violated, you have the right to file a complaint with the Secretary of Health and Human Services.

***NOTICE OF PRIVACY PRACTICES AVAILABILITY:*** The terms described in this notice are posted in the waiting room. All clients will be given a hard copy and asked to acknowledge receipt.

By law, we must abide by the terms of this Notice of Privacy Practices until we choose to change it. We reserve the right to change this notice at any time in compliance with and as allowed by law. If we change this Notice, the new privacy practices will apply to your health information that we already have as well as to such information that we may generate in the future. If we change our Notice of Privacy Practices, we will post the new notice in our office, and have copies available in our office.

***NOTICE OF PRIVACY: I ACKNOWLEDGE RECEIPT OF NOTICE OF PRIVACY PRACTICES.***

\_\_\_\_\_  
Parent signature

\_\_\_\_\_  
Date



**Kid's Club Client Information**

Child's Name: \_\_\_\_\_

Birthdate: \_\_\_\_\_

Parent's Names: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

School your child attends: \_\_\_\_\_

**Primary Diagnosis of your child:**

**Reason for Referral:**

My child struggles in the following areas:

- \_\_\_\_\_ Difficulty staying on topic
- \_\_\_\_\_ Difficulty time management
- \_\_\_\_\_ Anxiety about \_\_\_\_\_
- \_\_\_\_\_ Behavioral challenges
- \_\_\_\_\_ Difficulty staying focused
- \_\_\_\_\_ Difficulty problem solving
- \_\_\_\_\_ Frequently interrupts others
- \_\_\_\_\_ Impulsive/acts without thinking it through
- \_\_\_\_\_ Other \_\_\_\_\_

**Presenting Problem:**

Please explain in more detail the items checked above:

How have these difficulties improved or deteriorated recently?

**Please briefly describe your child's level of functioning, strengths and weaknesses:**  
If within normal limits write "WNL".

- Speech and Language:
  
- Social Skills:
  
- Emotional Profile (anxiety, anger, behavioral issues etc.)

Does your child have any idiosyncratic behaviors, obsessions, and/or fears that interfere with social interaction?

Please tell us about anything not listed above that you would like us to know about your child.

What 3 or 4 skills would you like your child to work on during group?

Parent Signature: \_\_\_\_\_

• Phone: 734-454-0866 • Fax: 734-454-1744