



# July 2018 Report

Visit [sunshine811.com](http://sunshine811.com) for more information on items in this report, to keep up with safe digging news, and invite a liaison to provide education at your company or event.

## SUNSHINE 811 MEETINGS

### August 15

Strategic Planning

### August 16

Operations, Damage Prevention, Finance, Legislative Ad Hoc, and Executive Committee Meetings

### August 17

Board Meetings



August 11 is  
**8/11 day**

It seems like a perfect reminder, and it is. 8/11 Day is celebrated nationwide. It's just one day, so it's perfect for in-house activities at your company. Check out our 8/11 Day toolkit with things you can do to promote awareness of 811.

[sunshine811.com/811-day](http://sunshine811.com/811-day)

▼ This phone won't do much good in an emergency...

▲ ...neither will this one if the member's contact information is incorrect.

Update your Sunshine 811 emergency and catastrophic contact information **TODAY**. Hurricane season is here and our members rely on accurate information to conduct storm restoration and emergency operations. Reaching the right person at the right time could help save the life of a contractor digging near your buried facilities.

[sunshine811.com/forms](http://sunshine811.com/forms)

## SUNSHINE 811 SELECTS NEW TICKET CREATION SYSTEM

At its May Board meeting, the Sunshine 811 Board of Directors selected the 41Q Exactix platform to protect Florida's infrastructure and ensure safety. It offers a simpler design, and more intuitive features. We expect an early 2020 transition. [Read more.](#)

## STAKEHOLDERS REQUEST LEGISLATIVE ENFORCEMENT STUDY

Sunshine 811, Florida Natural Gas Association, TECO Peoples Gas, AT&T, Florida Internet and Television, the National Utility Contractors Association of Florida, and the Florida Energy Pipeline Association, have asked the Legislature to conduct a study of Florida's damage prevention law enforcement program and make recommendations for future legislation as appropriate. This request comes on the heels of PHMSA determining that the State of Florida's enforcement of the one-call law was INADEQUATE. [Read more.](#)

## DIVISION OF ADMINISTRATIVE HEARINGS FINES EXCAVATOR \$15,000 FOR DAMAGING GAS LINE

TECO Peoples Gas made history as the first member company to request an administrative hearing based on damage to one of its gas mains designated as High Priority Subsurface Installation. The excavator ruptured the gas main when uprooting a tree. The final cost was no less than \$127,000 plus outages to two hospitals, four nursing homes, a fire station, schools, correctional facility, church, businesses and residences. [Read the full docket here.](#) Search case No 18-0221.

## STATS

Our fiscal year runs June 1 through May 31. This year over last, we've seen an increase of 4% in ticket volume and 3% in outgoing transmissions. That's 148,125 tickets and 996,280 transmissions. Positive response system late notice transmissions increased 4% to total 40,209. Phone calls increased 2.6% to total 34,251, but we still maintained an answer speed under 19 seconds. Internet ticket volume is at 74%.

**Questions...** about 556? Looking for something to talk about at a tailgate meeting? Contact a Sunshine 811 liaison! Click for contact information.

