

BILLING PROCESS

Under the law we reserve the right to do third party billing. We will attempt to obtain your insurance information at the time of your emergency. At the same time, we will ask for your signature authorizing us to bill your insurance, we will apply whatever payment they make to your invoice. We will then send you an invoice showing a balance due SPECIFICALLY so that you can advise us if there is a secondary insurance to bill. If not, we will write off the balance to your subscription, if you are a member. **Membership does not cover advanced life support services (Paramedics).**



NEAEMS would like to thank you for your continued support in the yearly subscription program. Sending in your subscription promptly allows NEAEMS to provide you and your family with the best possible equipment, vehicles, and trained personnel to respond and manage your emergent needs.

This membership does not cover co-pays, deductibles, or co-insurance.

Third Party Billing Program

WHAT IS THIRD PARTY BILLING?

Third Party Billing is a program that provides reimbursement for hospitals, physicians and ambulance services. The reimbursement is based on services rendered to patients either in the hospital or before the patient reaches the hospital. In some cases, insurance companies and government programs, such as medicare, may reimburse some portion of the ambulance charges.

HOW DOES THIRD PARTY BILLING WORK?

Every time one of our subscribers uses the ambulance, we will submit a bill directly to the insurance company or Medicare. By obtaining funds this way, we will be able to keep the subscription rates very low and still provide the highest quality emergency ambulance service. As stated in the front section of this brochure, if an insurance company pays a bill, SUBSCRIBERS will NOT be charged for the transport, which will average a savings of \$1,000.00! Non-members will be responsible for the entire bill. As stated in the front section if an insurance company will not pay a bill, SUBSCRIBERS will only be charged 15% of the bill, which will average a savings of \$850 (i.e. a subscriber would owe \$150.00 instead of the \$1,000.00)!

RECIPROCAL MEMBERSHIPS

NEAEMS maintains reciprocal memberships with some surrounding EMS agencies. At times there are multiple emergencies that occur simultaneously which requires other ambulances to assist us in serving the community. This means if our ambulance is out providing services to other community members, a different ambulance will respond to your emergency. If you are transported to the hospital, your membership may still be effective if they participate in our reciprocal membership agreement, so if this happens please contact us so we can see if your trip will qualify.

If you receive the check directly from your insurance company for payment of services rendered by NEAEMS, YOU MUST FORWARD THAT PAYMENT along with a copy of your explanation of benefits (EOB) to NEAEMS immediately. Failure to do so may constitute insurance fraud and will void your subscription with us.

THOMASVILLE DIVISION



Headquarters

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2017-2018

SUBSCRIPTION DRIVE

Dear Jackson Township Residents,

With the New Year, the Board of Directors of Thomasville EMS would like to share with you an exciting new direction we have taken. The Lincoln Fire Company #1 (LFC #1) of Thomasville has owned and operated Thomasville Ambulance since its inception. As of January 1, 2017, Thomasville EMS mutually agreed to separate from LFC #1 and consolidate resources with Northeastern Area EMS (NEAEMS). This consolidation has provided positive benefits to both organizations such as resource sharing, cost reduction, increased staffing, and an overall larger and more stable EMS organization.

With this consolidation, NO resources have been moved out of the Jackson Township area. Services will continue to be staffed at the Advanced Life Support level (MICU 3), which provides the highest level of emergency medical care to the citizens of Jackson Township and the surrounding communities. The only change residents will notice is the name change to reflect the new organization. Ambulances are lettered as Northeastern Area EMS. We will continue to be stationed in Thomasville at the LFC #1 (Thomasville Fire Dept.) and cover the same service areas we have in the past, while continuing as the primary emergency medical service provider for Jackson Twp.

Our crews are all highly qualified medical professionals with many years of experience as prehospital providers. We take pride in the level of service we provide to the community and Thank You for your continued support. We are proud to serve you and look forward to many more years as your service provider! Please do not hesitate to contact me with any questions or concerns.

Kindest Regards,
Laura Lash – EMS Chief, NEAEMS
L.Lash@neaems.org
(717) 266-5736



WHY BUY AN EMS MEMBERSHIP

If you are a member of the ambulance, and if your insurance pays their “reasonable amount” for your transport to the hospital, you will have to pay nothing (0%) of the remainder of the bill. If your insurance refuses to pay for the transport then as a member you will only be responsible to pay 15% of the bill instead of 100% if you are not a member. As you can see that is a **HUGE** savings to you as a subscriber.

WHAT MEMBERSHIP IS RIGHT FOR ME?

Are you **single**? – If you are 65 years or older then choose the **Sr. Citizen Single (\$30)**. If you are younger than 65 then choose the **Individual (\$40)**.

Are you **married**? – If **ONE** of the two married individuals are 65 years or older, then choose the **Sr. Citizen Couple (\$50)**. If you are BOTH younger than 65 then choose the **Family (\$65)**.

Do you have a **family with children less than 21 years old**? – Choose the **Family (\$65)**.

Do you have a **family with children 21 years or older**? – Choose the appropriate membership under the **married** question above depending on your age. The children will then need to purchase their own **single** membership.

****For those CURRENT Thomasville EMS members, please pay 1/2 the amount listed to extend your current membership from September 2017 until May of 2018, any questions please call headquarters at (717) 266-5736****

We can't help you if we can't find you.



Your cost - \$20

Proceeds Benefit Northeastern Area EMS.

NON-MEMBERS ARE RESPONSIBLE FOR:

- Transportation fees to a **local** hospital (new protocols preclude transport to hospitals far away) start at an **average** of \$1,000.00 base rate plus mileage (\$18 per mile).
- Patients signing AMA (not transported to the hospital but assessed by our trained staff) are responsible for paying a fee of \$100.00 (members will have **3** of these a **year for free** and then will be charged \$50 for every subsequent AMA).
- All balances not covered by **THIRD PARTY BILLING**.