

**LONSDALE TELEPHONE COMPANY
HIGH SPEED INTERNET SERVICE
PRODUCT DEFINITION AND
MINIMUM EQUIPMENT REQUIREMENTS**

Lonsdale Telephone offers multiple levels of High Speed Internet Service ("Service"). This document defines the levels of Service, detailing the various components included with the Service. This document also describes the minimum equipment you must have to receive the Service. We reserve the right to change the products and minimum equipment requirements without notice.

1MEG High Speed Internet Service

Maximum transfer rate: Downstream – 2 mbps, Upstream – 2 mbps
2 e-mail addresses, each with a 30mb storage capacity
24/7 tech support
Web access to email through: <https://webmail.zayoms.com/>
Dynamically-allocated IP address
Static IP address available for extra charge

3MEG High Speed Internet Service

Maximum transfer rate: Downstream – 5 mbps, Upstream – 5 mbps
2 e-mail addresses, each with a 30mb storage capacity
24/7 tech support
Web access to email through: <https://webmail.zayoms.com/>
Dynamically-allocated IP address
Static IP address available for extra charge

5MEG High Speed Internet Service

Maximum transfer rate: Downstream – 8 mbps, Upstream – 5 mbps
2 e-mail addresses, each with a 30mb storage capacity
24/7 tech support
Web access to email through: <https://webmail.zayoms.com/>
Dynamically-allocated IP address
Static IP address available for extra charge

8MEG High Speed Internet Service

Maximum transfer rate: Downstream – 10 mbps, Upstream – 5 mbps
2 e-mail addresses, each with a 30mb storage capacity
24/7 tech support
Web access to email through: <https://webmail.zayoms.com/>
Dynamically-allocated IP address
Static IP address available for extra charge

10MEG High Speed Internet Service

Maximum transfer rate: Downstream – 12 mbps, Upstream – 5 mbps
2 e-mail addresses, each with a 30mb storage capacity
24/7 tech support
Web access to email through: <https://webmail.zayoms.com/>
Dynamically-allocated IP address
Static IP address available for extra charge

Minimum Equipment Requirements

PC (Intel or AMD processor)

Processor

Pentium III (166mhz) or newer (or AMD equivalent)

RAM

16mb (more preferred)

Operating system

Windows 2000 service pack 4

Windows XP

Windows Vista

Windows 7

Linux (customer supported - no operating system support available from Lonsdale Telephone for Linux)

Networking

Available Ethernet port (RJ45 connector)

Software

A functional web browser (ie. Internet Explorer, Mozilla Firefox, Opera, etc.)

Anti-virus application with current subscription to definitions (ie. Zone Alarm, Norton Anti-Virus, etc.)

Apple "MAC"

Processor

PowerPC 6.01 or G#

RAM

24mb (more preferred)

Operating system

MAC OS 9 and newer

Networking

Available Ethernet port (RJ45 connector)

Software

A functional web browser, Mozilla Firefox web browser (only if access to Lonsdale Telephone's webmail is necessary)

Anti-virus application with current subscription to definitions