



POTENTIAL INDICATORS OF TERRORIST ACTIVITIES

Terrorists have a wide variety of weapons and tactics available to achieve their objectives. Specific threats include:

- Small Arm Attacks
- Improvised Explosive Devices
- Vehicle Borne Explosive Devices
- Chemical/Biological/Radiological Agents

POTENTIAL INDICATORS OF SURVEILLANCE ACTIVITIES

- Persons using or carrying video or still cameras or other observation equipment
- Persons attempting to gain area maps, photos, or building diagrams
- Persons parking, standing, or loitering in the same area for multiple day periods with no apparent reason
- Personnel being questioned off site about practices and procedures
- Persons observing deliveries or loading docks
- Unfamiliar or unknown cleaning or repair persons
- Unannounced or unusual maintenance activities
- A noted pattern or series of false alarms requiring emergency services response
- Losses or theft of maintenance or guard force apparel or equipment

POTENTIAL INDICATORS THAT MAY PRECEED AN ATTACK

- Persons in crowded areas wearing unusually bulky clothing that might conceal suicide explosives or weapons
- Unattended vehicles illegally parked near buildings where large numbers of people gather
- Unattended packages (backpacks, briefcases, or boxes) that might contain explosive devices
- Unauthorized access to heating, ventilation, or air conditioning systems

KEY VULNERABILITIES

- Unrestricted public access
- Large numbers of uncontrolled access points
- Unrestricted access to peripheral areas
- Access by suppliers, vendors, or maintenance to non-public areas
- Limited or untrained security forces
- Failure of tenants to be briefed on or follow security procedures
- Unprotected HVAC or ventilation systems
- Multiple places to place explosive devices

PROTECTIVE MEASURES

Planning and Preparedness

- Develop a comprehensive security and emergency response plan
- Conduct regular exercises
- Maintain constant awareness of current threat conditions and available information

Personnel

- Maintain a well-staffed, trained, and equipped security personnel
- Conduct background investigations on employees

Access Control

- Provide appropriate signage to restrict access to non-public areas
- Install and regularly test electronic access controls in sensitive areas
- Identify key areas in or adjacent to buildings and prohibited parking areas
- Remove any vehicles that have parked for an unusual length of time

Barriers

- Provide adequate locks, gates, doors, and other barriers for designated security areas
- Install blast resistant trash containers
- Install shatter proof materials
- Install active vehicle crash barriers at selected areas to protect buildings or populated areas
- Utilize traffic barriers and traffic calming techniques

Infrastructure

- Provide adequate and backup for critical utility services (electrical, natural gas, water, and telecommunications)
- Locate fuel storage tanks at least 100 feet from buildings and customer congregation points

Cyber Security

- Implement and review hardware, software, and communications security for computer based operational systems
- Eliminate any information from websites that might provide security information to potential adversaries

MONITORING AND SURVEILLANCE

- Install and monitor CCTV and intruder detection systems
- Install lighting to cover key areas
- Train security personnel to watch for suspicious or unattended vehicles near buildings
- Watch for repeated visitors or outsiders who have no apparent business or attempt access to non-public areas
- Watch for abandoned parcels
- Monitor utility or repair activities
- Regularly inspect lockers, mail room areas, trash bins, parking lots, and all designated security areas

COMMUNICATONS

- Install, maintain, and regularly test the facility security and emergency notification systems
- Develop redundancy in the equipment, power supplies, and means to contact emergency services
- Communicate threat level information to employees and/or tenants
- Take any threatening or malicious telephone call, facsimile, or bomb threat seriously



**See something.
Say something.**