

## CONSUMER SELF-DEFENSE KIT

Houston Public Library	(713) 236-1313
State Board of Medical Examiners (doctor complaints)	(800) 248-4062
State Bar Grievance Committee (lawyer complaints)	(713) 759-6931
Texas Department of Agriculture (bad gasoline)	(512) 463-0012 (713) 921-8200
Houston Fair Housing	(713) 868-8300
Hearing Aids	(512) 834-6784
Texas Board of Dental Examiners	(512) 463-6400
Sales Tax Info	(800) 252-5555
Help with your Bank – Comptroller of the Currency	(800) 613-6743

### CREDIT BUREAUS

Free Credit report – 1-877-322-8228 or [www.annualcreditreport.com](http://www.annualcreditreport.com)

To place a fraud alert on your credit report:

Equifax (90 days) (800-525-6285) or online [www.equifax.com](http://www.equifax.com)  
Experian (90 days) (888-397-3742) or online [www.experian.com](http://www.experian.com)  
Trans Union (90 days) (800-680-7289) or online [www.transunion.com](http://www.transunion.com)

*All credit bureaus offer a 7 year victim statement if you can verify you are a victim of fraud.*

Identity Theft – FTC hotline (877) 438-4338

The Direct Marketing Association can help remove your name from some mail. You do this online at [www.dmaconsumers.org](http://www.dmaconsumers.org) or mail:

For removal from mail lists write:

Mail Preference Service

Direct Marketing Association

PO Box 643

Carmel, NY 15012-0643

To keep your credit information from being sold to companies by the credit bureau call:  
(888) 567-8688.