THEFT PATROL

STOLEN VEHICLE RECOVERY SYSTEM

MOBILE APP GUIDE FOR THEFT PATROL CUSTOMERS

THEFT**PATROL**
STOLEN VEHICLE RECOVERY SYSTEM

REGISTRATION EMAIL

Upon purchasing the **AMS TheftPatrol GPS** recovery system, you will receive an email titled AMS TheftPatrol GPS Account Registration. This email will include two icon links, located towards the bottom of the page. Tap or click on the icon associated with the operating system for your mobile device.

LOGIN

Note: If you need to update your email address, please email support@AMSTheftPatrol.com and be sure to include the following information: name, email address and vehicle identification number (VIN). Then state that you would like to update your username / email address and provide your new information.
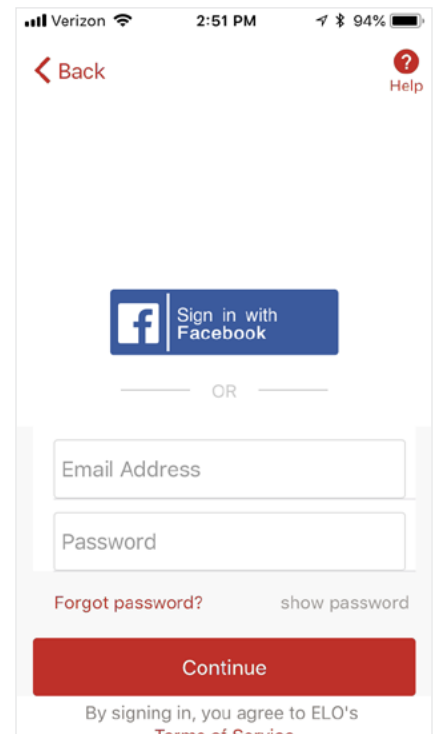
AMS THEFTPATROL MOBILE APP LANDING PAGE

Once successfully logged into our mobile app, the page will display the current user's name along with 3 icons, found within the green tool bar on the lower half of the screen. These icons are: **Find**, **Geofences** and **Account**.
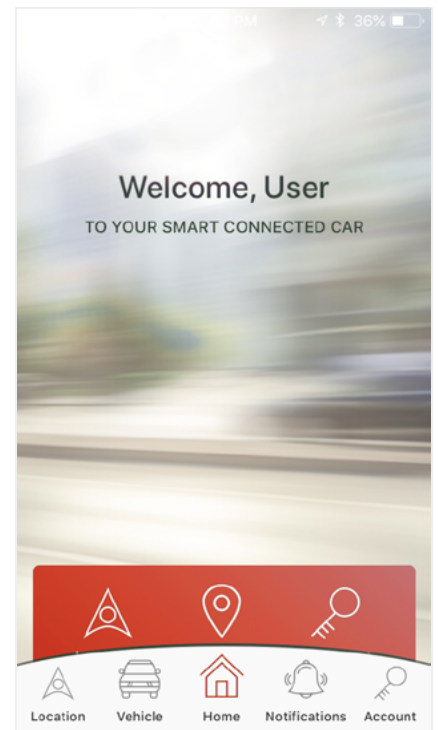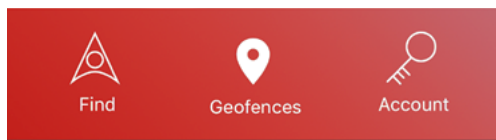
FIND

Clicking on the **Find** icon will direct you to a view of a map, including the most recent event the **AMS TheftPatrol** system has recorded for your vehicle.
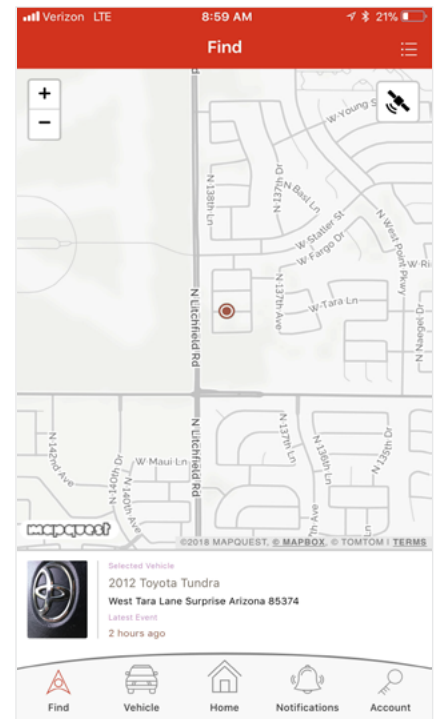
GEOFENCE

Selecting the **Geofence** icon will redirect the app to your **Geofence Library**.
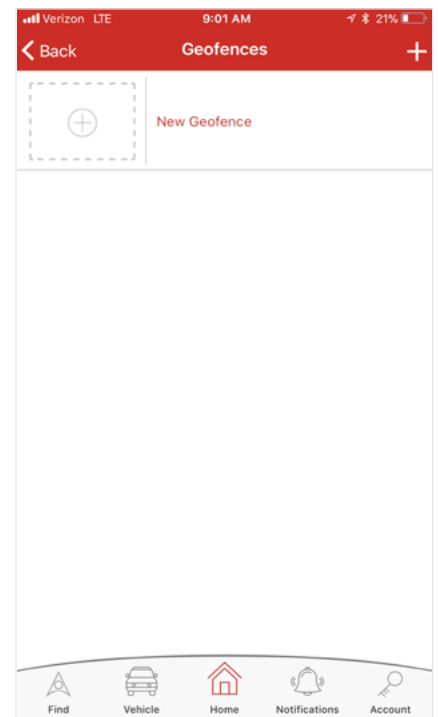
GEOFENCE LIBRARY

Here, you'll be able to create, edit and save **Geofences**.
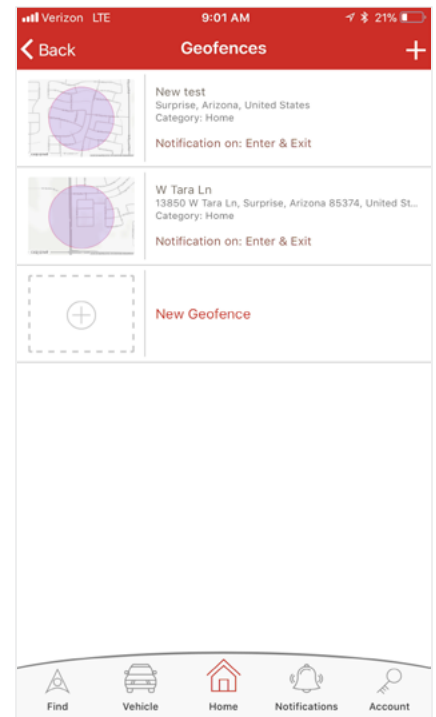
CREATING A NEW GEOFENCE

To create a new Geofence, tap on the **New Geofence** icon on your mobile device.

CREATING A NEW GEOFENCE (CONT.)

A **Geofence** can be created by selecting from either your current location or a custom address. Selecting **Next** will use your current location.

Create a new and custom Geofence by selecting **Enter an Address**.

CREATING A NEW GEOFENCE (CONT.)

Next, you'll be prompted to set the boundary diameter and assign a name to your new Geofence, as well as establish triggers such as **Enter**, **Exit** or **Schedule** an alert if a vehicle enters a boundary at a set time.
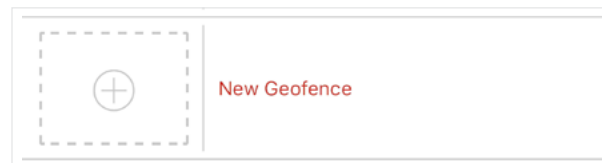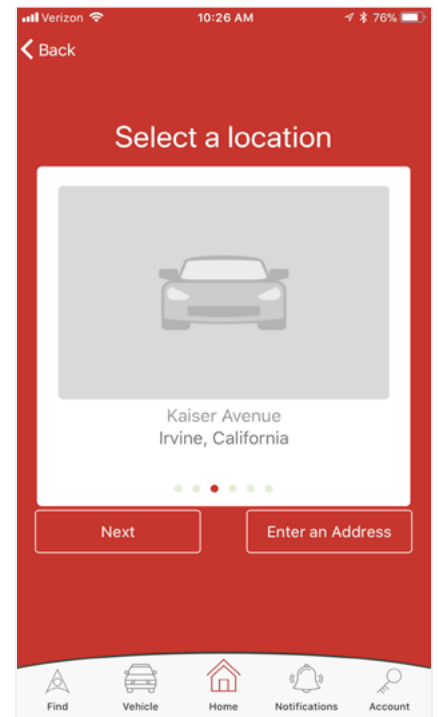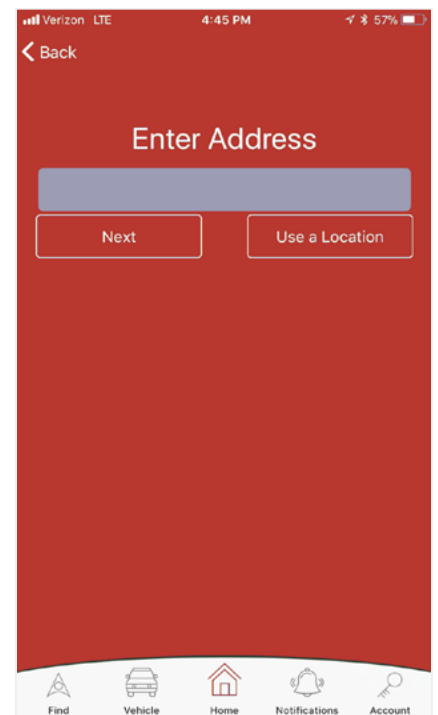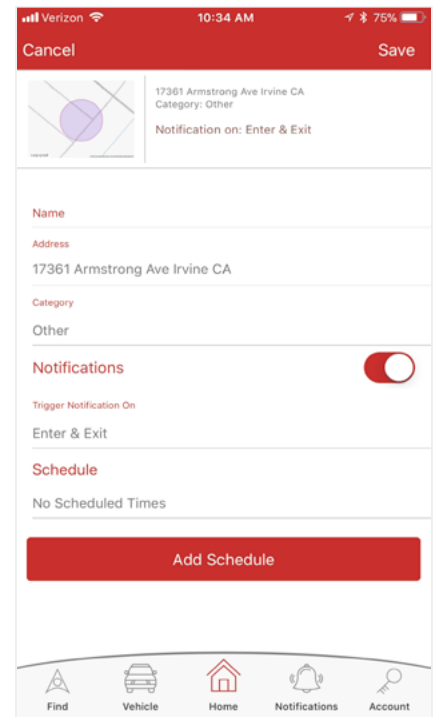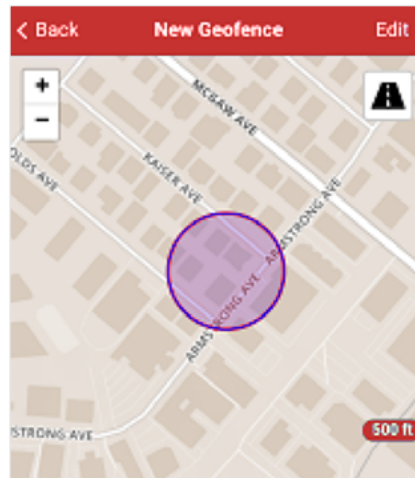
EDITING A GEOFENCE

Editing can be done within the **Geofence** library. Simply tap on an existing **Geofence** to open its location information. Tapping on the **white panel** located bAMS TheftPatrolw the map will allow you to configure details.

The **Edit** function can be found on the top right of your screen. Here, you can **delete** existing Geofences.
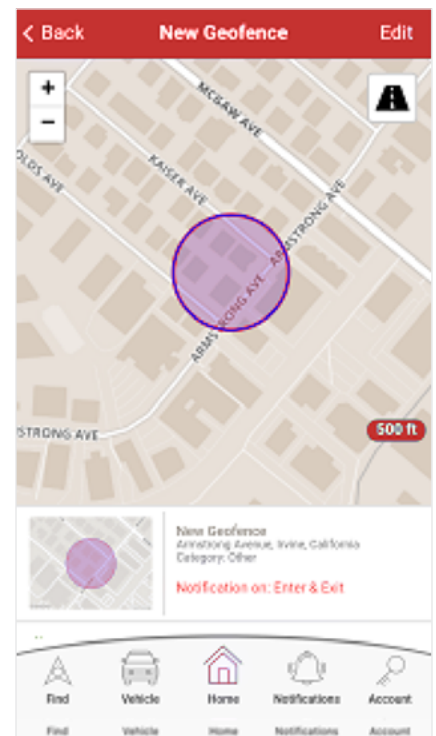
ACCOUNT

Navigating to **Account** will display relevant account holder information and allow you to edit your personal information, such as **Name**, **Phone** and **Password** preferences.
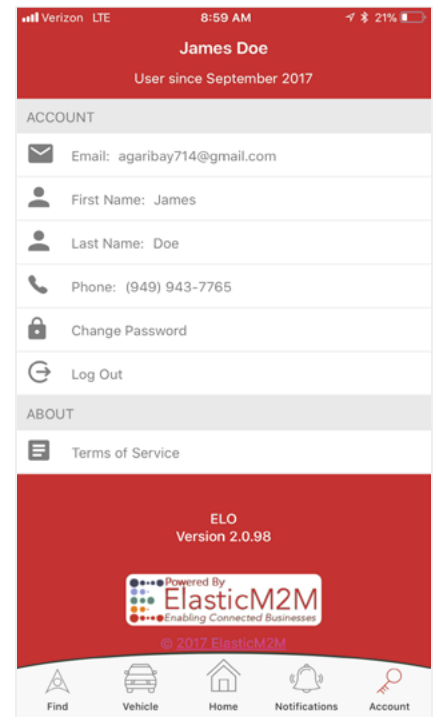
CHANGING YOUR PASSWORD

Simply tap on **Change Password** to switch password preferences. A pop-up window will prompt you to set your new password.

LOG OUT

Simply tap on the **Log Out** text within the account options to safely disconnect the current user from the app.

VEHICLE

🚗 Vehicle

The **Vehicle** section contains four widgets, **Location**, **Alerts**, **Details** and **Report Stolen Vehicle**.

Vehicle Info   ×

Model
2005 Honda Accord

Name

Odometer

LOCATION

🚗 Vehicle

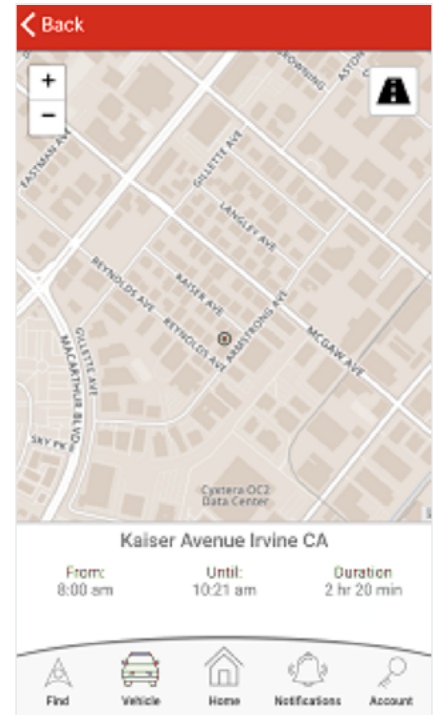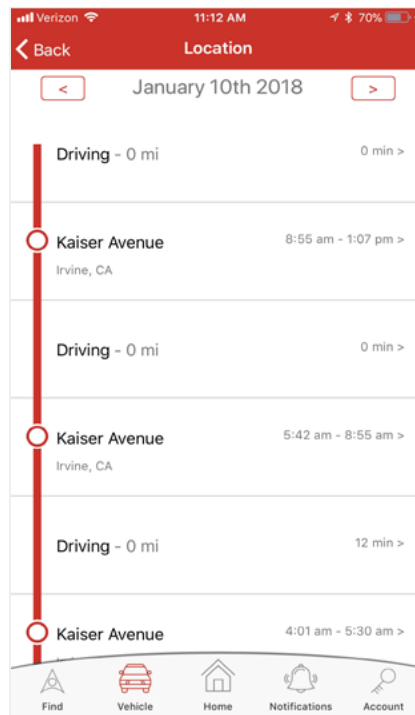**Location** will display past event locations, paired with a **time stamp**, to inform you when that location last reported. Displayed on this list are addresses. Clicking on one will redirect you to the map page where the system will pin the location on the map.

The pin will record a **Drive Event** which consists of an initial time of departure, the duration and stop location.

ALERTS

The **Alert** section is composed of four alert types: **Low Voltage**, **Speed**, **Mileage** and **Movement**.
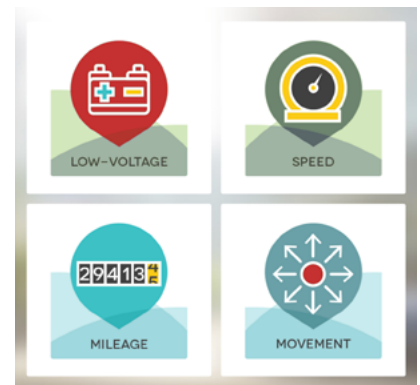
LOW VOLTAGE ALERT

Setting this alert will allow you to closely monitor the voltage of the vehicle. If its voltage ever dropss beyond the set voltage, the alert will trigger. You can customize this range anywhere from 1 volt up to 12 volts.

SPEED ALERT

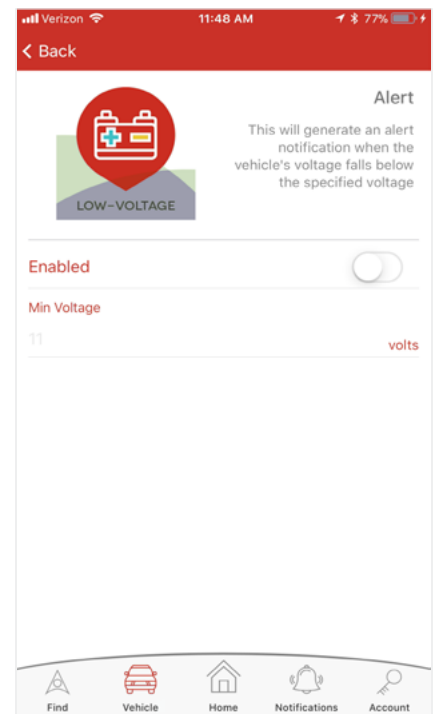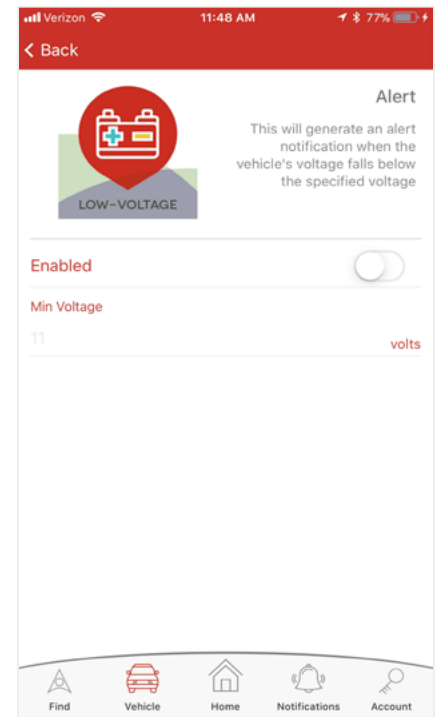This alert will notify you if the system ever detects the vehicle exceeding a certain speed threshold. Please note that the vehicle must maintain an excessive speed for a minimum of 5 continuous minutes for this alert to be triggered.

MILEAGE ALERT

Set an alert based on the number of miles you've driven. Simply assign a threshold anywhere between 1,000 to 100,000 miles. This feature can help you avoid exceeding mileage on a leased vehicle or remind you to take your vehicle in for required maintenance.
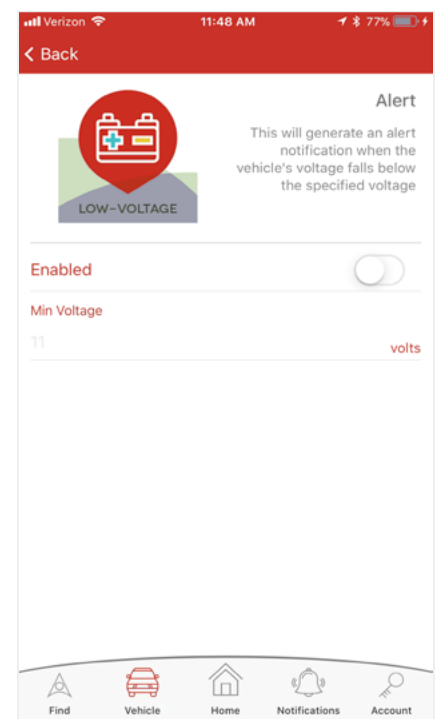
MOVEMENT ALERT

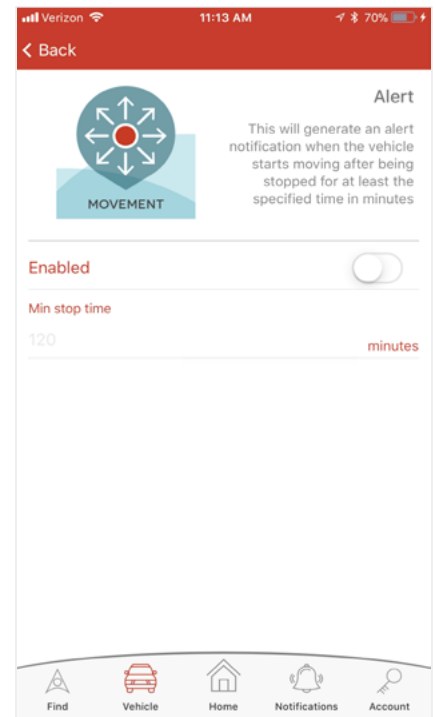With this alert, you will receive a notification if a vehicle resumes moving after being stopped for a specified amount of time. Please note that the minimum duration your vehicle needs to be stopped is 25 minutes.
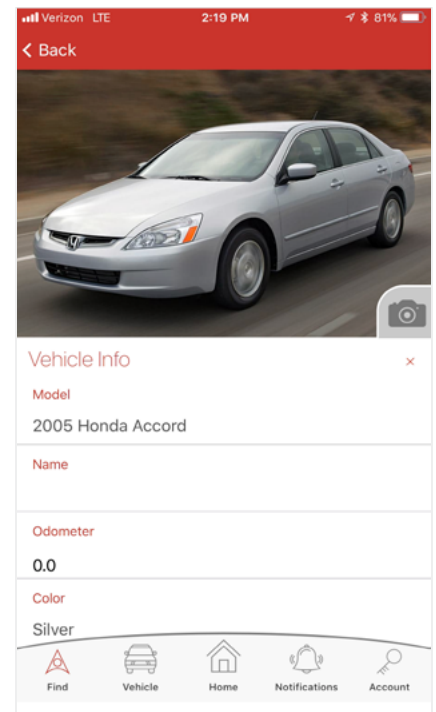

DETAILS

Here you can personalize your vehicle's name and even add a photo. The details section will also display data from the vehicle tracking hardware which may come in handy if your vehicle information is not available.

Be sure to grant the **AMS TheftPatrol GPS** app permission to access your device's picture gallery if uploading directly from a mobile device.

STOLEN VEHICLE RECOVERY

In the event that your vehicle has been stolen, the **AMS TheftPatrol GPS** app provides the information you need to have on hand. First, please call your local police department and file a report before contacting our call center. Having a case number will help speed up the recovery process.
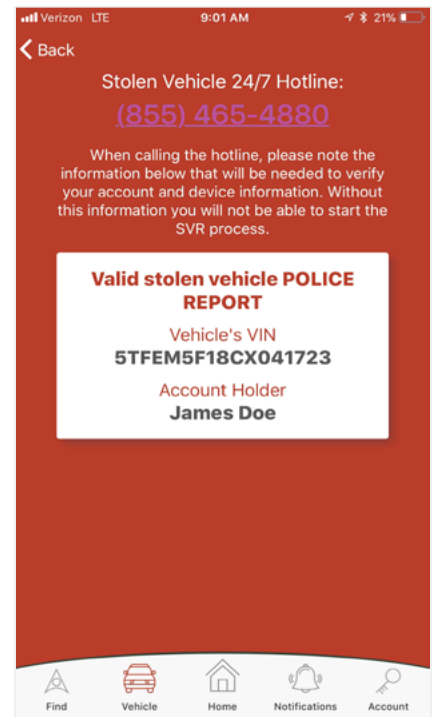
NOTIFICATIONS

In this section, you can view any outstanding notifications such as **Geofence** violations or preset **Alerts**.

These notifications are pre-configured and will be automatically emailed to the address on file. If you would like to disable email notifications, please visit our website. Once you log in, you will be able to adjust your settings on the top right of the page.