

Do you deliver and set-up?

Yes! We will deliver and set-up the inflatable unit. We will ensure that it is clean and in good working order the morning of your party. Our professional staff will review safety procedures with you. We will return at an agreed upon time or around that time deflate the unit.

Are you insured?

Yes! Fun Play units are fully insured. If needed, we can provide proof on insurance.

How much space is needed for an Inflatable's?

Most inflatables will require an area of about 20 feet by 20 feet with an overhead clearance of 17 to 20 feet. All inflatables are different so it is best to call and we can discuss specifics. On the web site it talks about what the dimension on each unit. If you add 3 feet to those dimensions, you will be fine.

Be aware of entry gates to a fenced-in back yard, the gate may be too small. The area must be clear of rocks, sticks, stumps and be level. Tree branches and low hanging power lines will also cause issues for proper placement. We do our best to move the inflatable's to the correct area, but sometimes we may have to set up in a different area.

How many children can play at a time?

This also varies by the size of the children and the size of the inflatables. You really need to make the call, but the following is a good way to start. Please review the inflatable itself for exact information. Please view safety and information for complete numbers. But here are basic numbers

13 x 13 inflatable's: (Tropical Jumper, Castle Jumper, Toy Story, Pirates)
5 to 6 kids ages 4 to 6; 3 to 5 kids ages 7 to 8; 2 to 3 kids ages 9 - 11

15 x 15 inflatable's (Batman, Pink Castle with slide, purple castle with slide)
6 to 7 kids ages 4 to 6; 4 to 5 kids ages 7 to 8; 3 to 4 kids ages 9 to 11

18 x 19 inflatable's (Sponge Bob, Superman, Justice League, Go Diego Go)
6 to 7 kids ages 4 to 6; 5 to 7 kids ages 7 to 8, 4 to 6 kids ages 9 - 11, 2 to 4 kids 12+

Kids ages are used as a measuring tool. If children are bigger than average, cut down on number of kids. Do not mix smaller kids and bigger kids playing.

Can I cancel?

Yes, if you cancel at least 30 days prior to your reservation. There is a \$35.00 processing fee (time, effort, paper, mailing, labor, stamp, etc, etc). The remainder of your deposit will be returned within 3 weeks of cancellation. If you want to schedule another date, there will be no fee to apply it to another day. If you cancel within 30 days of your reservation and we are able to re-rent the inflatable, the same will apply as above. If we cannot rent the unit out, you will lose your deposit or we can use it to put toward another days rental.

Can I cancel if it rains?

If the forecast calls for rain on the day of your reservation, and we both agree, prior to delivery that it might be unsafe to use the inflatable, and then your deposit can be applied to another day or refunded. No refunds will be given after the Inflatable is set up. If you decide to set up and it does rain there is a \$150.00 drying fee that will be added on to the rental. The best way to help keep it dry is to keep the blower running. If it is windy please unplug the blower and deflate no matter what happens. Safety first.

What do I do if it starts to rain?

Water on the bounce makes it very slippery and dangerous. Get all of the kids out of and off of the unit. Unplug the blower at the power source and allow the unit to deflate. If the wind and rain stop, plug the unit back in and wait until fully inflated. Use a towel to dry completely before allowing play to resume.

I would like delivery & pick-up at a specific time, how do I coordinate that?

That is all handled prior to your reservation. The best way is to email times to info@funplay.biz. We try to have all the inflatable's picked up by dusk. We will work with you to make sure your event is successful. It also helps if there is someone around to lend a hand if needed.

What are the safety guidelines?

All inflatables must be supervised. Fun Play Inflatable's does not provide supervision. This is up to the renters. Most inflatable's requires a minimum of one adult operator per unit. If supervision cannot be provided, operators can be provided at a rate of \$50 per hour per operator. These cannot be guaranteed. Will need to be scheduled.

- The inflatable may not be operated if winds exceed 20 mph or in rain or lightning conditions.
 - All riders must take off their shoes. Do not climb, hang-on or pull the netting.
 - Riders must be sorted by size. Only riders of the same size should be allowed in the ride at the same time.
 - Riders must remove loose or sharp objects including glasses and loose jewelry. Glasses must be removed.
 - No food, beverages, gum, crayons, pens or pets are allowed in the inflatable at any time.
 - No Silly String on or near the unit. Silly String can breakdown the vinyl.
 - This is a short list, for the complete rules and regulation and the waiver to be signed click [here...](#)
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How can I pay?

We will need 50% down for down payment. The balance is due prior to us setting up the inflatables. We work with with all Credit Card services and also take check and cash. You will get a 5% discount for cash.

What type of surface can the inflatable be placed on?

The safest surface is a level grassy area. However, we can set up on indoor gymnasium floors as well as concrete and asphalt surfaces. Please specify when ordering which surface we will be setting up on and we will make sure we utilize the proper anchors for your event. Please note that setup on asphalt and concrete surfaces will require more time to complete.

Do I need to provide electricity?

All inflatable's plug into a standard 110 (20 amp) household outlet for 1 blower. We will supply the extension cords. We ask that nothing else be plugged into the outlet we are utilizing. Safety first. Placement of the unit(s) should be no more than 100ft from an outlet. If you would like to set up an inflatable unit at a park or place without an electrical outlet within 100ft, let us know and we can arrange to use a generator for an additional charge.

Can I have my party at a park?

Yes. Our units are great for parks. Some cities require that you have reservations in order to have an inflatable unit at the park. Also, most cities will require that they be named as additionally insured on our policy. There is usually no charge for this; however we do need at least two-week notice to accomplish. Also check to see if electricity will be available, if not we can arrange for a generator for an additional charge.

Will the inflatable harm lawn?

This should not damage the lawn. If conditions are wet and rainy you might get some wear and tear on the lawn from the kids running around. This includes the wet inflatables. You may also let us know about sprinkler systems. Our stakes go into the grass 10 to 14 inches.

Are the inflatable's safe?

Yes, our units are constructed to be as safe as possible. Inflatables include a safety step and safety net that stop children bouncing out of the jump and injuring them. As with any activity involving small children, an adult should supervise the activity. This will help to insure that the few simple rules continue to be followed and that someone is always there to assist children entering and exiting the rental unit. Every unit is constructed of fire retardant vinyl. If you feel your children cannot handle the inflatable, do not rent. We are licensed with the State of Wisconsin.

How do I make a reservation?

Simple, call us at 608-234-8999 or send us an email to info@funplay.biz

Do you provide a person to supervise the inflatable during the rental period?

A supervisor can be provided at an additional cost. Please call for details.

How long does it take for the unit to be set-up and taken down?

We are able to set-up and take down an Inflatable in roughly 30 minutes. This may take shorter or longer depending upon circumstances.

What is the rental period?

The standard rental period for our units is from the time of delivery, which is typically early morning until sometime after noon. However, we are very flexible, so feel free to contact us to discuss any special circumstances you might have. We like to have the inflatable's down by sunset.

How far in advance should I make my reservations?

The sooner the better! We reserve our units weeks and sometimes months in advance. We don't want you to miss out on the fun! Peak rental periods are between May and September and on weekends. Call 608-234-8999 now.

When is payment due?

If paying by credit card or bank transfer, payment is due prior to delivery of the unit. The down payment is required to reserve time. If paying by cash or check, payment is due upon delivery. If you would like to pay ahead of time, you can always mail us with your payment as well. Deposits may be required depending upon event, time, and circumstances.

Is there a deposit required?

Yes we can request a deposit for any event. A credit card as security for unexpected cancellations and does not immediately charge any security deposit. The only time a security deposit will be charged is if termination of the rental occurs without prior notice.