

# Oak Hill Estates Water

Water Billing Office  
27351 Blueberry Hill Drive #36  
Conroe, TX 77385-8969  
Phone (281) 367-0935

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## Water Billing Information

**Billing Office:** 27351 Blueberry Hill Drive #36  
Conroe, TX 77385-8969

**Office Hours:** 8:00 AM to 4:00 PM Weekdays

**Phone:** 281-367-0935

**After Hours "drop box":** Located on to the right of front door, collected each morning

**Billing Information:**

Meters are read around the 20<sup>th</sup> of each month  
Bills are mailed out no later than the 1<sup>st</sup> of each month  
Bill are due on the 16<sup>th</sup> of each month  
Late fee of 10% is assessed on the 17<sup>th</sup>  
Service may be disconnected if account is unpaid as of the 27<sup>th</sup>  
Accepted Payments: Cash, Check or Money Order  
Make checks payable to: OAK HILL ESTATES WATER  
Returned check fee: \$30.00

**Connect Information:**

- (Original) Completed application and service agreement
- Proof of ownership of the property
- Copy of applicant's photo identification
- Payment of \$50.00 service deposit
- Payment of \$20.00 non-refundable connection fee

**Rate Information:**

Water Base Charge	\$30.85 (monthly minimum)
Each 1,000 gallons used	\$3.17 / 1,000 gallons
NHCRWA	\$5.17 / 1,000 gallons
TCEQ Regulatory Assessment	1% of billed amount

*Keep for your records.*

Phone # (281) 367-0935

Water Billing Office  
27351 Blueberry Hill #36  
Conroe, Texas 77385**SERVICE APPLICATION FOR WATER SERVICE**

Applicant \_\_\_\_\_ Date \_\_\_\_\_

Service Address \_\_\_\_\_

Mailing Address \_\_\_\_\_

Phone Number (Home) \_\_\_\_\_ (Work) \_\_\_\_\_

Driver's License: State \_\_\_\_\_ Number \_\_\_\_\_

Deposit Amount: \$ 50.00 + Service Charge \$ 20.00 = Total Due \$ 70.00Water Tap Fee is \$ 1000.00 Date Paid: \_\_\_\_\_

I request water service at the above premises and agree to use and pay therefore in accordance with the District's established rates and rules. I further agree to be responsible for all charges for water service for the above premises until I request discontinuance of such service and a final bill.

I agree:

- 1) the District shall not be liable for damage of any kind whatsoever resulting from water or use of water on the above premises, unless such damage results from negligence of the District.
- 2) the District shall not be responsible for damage done by or resulting from any defect in the piping, fixtures or appliances on the above premises.
- 3) to maintain in serviceable condition all sewer lines within the boundaries of the premises.
- 4) to furnish and maintain a private cut-off valve on my side of the water meter.
- 5) the District shall not be liable for any damage or injury arising from interruption, inadequacy or on-availability of water service.

I understand that:

- 1) bills will be figured in accordance with the District's established rate schedule with water service based on the meter reading of the amount consumed for the period.
- 2) bills are due and payable upon presentation and payment may be made at the office of the District.
- 3) bills must be paid by the due date each month or late penalties will be assessed.

**The District may terminate water service for non-payment of the bill as detailed in District rate order. If service is disconnected, there will be a \$ 25.00 reconnection fee.**

I UNDERSTAND THAT THESE STATEMENTS ARE MADE IN ACCORDANCE WITH THE ESTABLISHED POLICIES OF THE DISTRICT.

Date service to begin: \_\_\_\_\_

Applicant Signature \_\_\_\_\_

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Date Paid: \_\_\_\_\_ Amount Paid \$ \_\_\_\_\_ Cash / Check Receipt # \_\_\_\_\_



## **OAK HILL ESTATES WATER CO**

A-1 UTILITY/WATER BILLING OFFICE ~ 27351 Blueberry Hill Dr. #36 ~ CONROE, TX. 77385  
Phone 281-367-0935 ~ Fax 281-367-5044

### SERVICE AGREEMENT

- I. PURPOSE The Oak Hill Estates Co. (district) is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. The purpose of this service agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The district enforces these restrictions to insure the public health and welfare. Each customer must sign this agreement before district will begin service. In addition, when service to an existing connection has been suspended or terminated, the district will not re-establish service unless it has a signed copy of this agreement.
- II. PLUMBING RESTRICTIONS. The following undesirable plumbing practices are prohibited by state regulations:
- A. No direct connection between public drinking supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
  - B. No cross connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
  - C. No connection which allows water to be returned to the public drinking water supply is permitted.
  - D. No pipe or pipe fitting which contains more than 0.25% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
  - E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.
- III. SERVICE AGREEMENT. The following are the terms of the service agreement between the district and \_\_\_\_\_ (the Customer).
- A. The district will maintain a copy of this agreement as long as the Customer and/or the premises is connected to the water system.
  - B. The customer shall allow his property to be inspected for the possible cross-connections and other undesirable plumbing practices. These inspections shall be conducted by the district or its designated agent prior to initiating service and periodically thereafter. The inspections shall be conducted during the Water Systems normal business hours.
  - C. The district shall notify the Customer in writing of any cross-connection or other undesirable plumbing practice which has been identified during the initial inspection or periodic re-inspections.
  - D. The Customer shall immediately correct any undesirable plumbing practices on his premises.
  - E. The Customer, at his expense, properly install, test, and maintain any backflow prevention device required by the district. Copies of all testing and maintenance records shall be provided to the Water System.
- IV. ENFORCEMENT. If the Customer fails to comply with the terms of the Service Agreement, the district shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expense associated with the enforcement of this agreement shall be billed to the Customer.

Customers Signature \_\_\_\_\_ Dated \_\_\_\_\_

Please list names of individuals you give consent for Oak Hill Estates Water Company to discuss your water account with. These individuals would not necessarily have the ability to disconnect water service, or make changes to your account. But rather would have the ability to discuss account information, usage, and payment history of your account.

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Applicant's Signature: \_\_\_\_\_

Date: \_\_\_\_\_