

1. Which of the following is NOT a major management function of the Incident Command System:

A. Operations

B. Logistics

C. Reporting

D. Incident Commander/Team Leader

2. Who is responsible for establishing liaison with law enforcement:

A. CERT Operations Section Chief

B. CERT Finance/Administration Chief

C. CERT Logistics Section Chief

D. CERT Incident Commander/Team Leader

3. Transfer of command takes place when:

A. A more qualified CERT Incident Commander/Team Leader assumes command

B. A jurisdiction or agency assumes command

C. The incident changes in complexity

D. All of the above

4. Which of the following ratios does NOT represent an effective span of control?

A. 3 team members: 1 supervisor

B. 7 team members: 1 supervisor

C. 10 team members: 1 supervisor

D. 5 team members: 1 supervisor

5. When talking to the media, which of the following questions should you NOT answer:

A. Do you think it would be good if the fire department were here?

B. How much longer do you think you'll be here?

C. Who are you reporting to?

D. What kind of training did you have?

6. Rescuer safety is the number one concern during a CERT activation.

A. TRUE

B. FALSE

7. You are the CERT Incident Commander/Team Leader during an activation. The first action you should take is to assign team members to respond to incidents as they show up at the command post.

A. TRUE

B. FALSE

8. Which of the following is NOT a function of the CERT Incident Commander/Team Leader:

A. Delegating authority to others

B. Taking direction from agency officials

C. Leading Search and Rescue operations

D. Ensure incident safety

9. You are the CERT Operations Chief and have a three-person team to conduct medical triage. It is effective to split the groups into one team of two and one team of one person to conduct triage.

A. TRUE

B. FALSE

10. You are the CERT Operations Section Chief during an incident, and a reporter approaches you asking for information. What do you do?

A. Refer the reporter to the Public Information Officer.

B. Direct the reporter to the CERT Incident Commander/Team Leader

C. Ask a team member who has experience with the media to answer the reporter's questions.

D. Answer the reporter's questions.

11. The current CERT Incident Commander/Team Leader needs to transfer the responsibility to you. What is the first thing you should do:

A. Reprioritize incidents.

B. Ask the outgoing CERT Incident Commander/Team Leader for a status briefing.

C. Reassign someone to take over your previous assignment.

D. Announce to the team that you are now the CERT Incident Commander/Team Leader.

12. Without using ICS during a CERT response, the team can break down because of:

A. Poor communication

B. No accountability

C. Lack of an orderly, systematic planning process

D. All of the above

13. The Incident Command System is _____ so it can expand or contract depending on the ongoing assessment priorities determined by the CERT Incident Commander/Team Leader.

A. Accountable

B. Safe

C. Flexible

D. Static

14. Which of the following incidents has the highest priority:

A. Wind has caused a tree to fall into the side window of a house. A man and small child have evacuated to the front lawn. The man is bleeding heavily from his arm, and the child has superficial cuts on her leg. Both are responsive.

B. There is a downed power line on a sidewalk in front of a house. There are no reported injuries.

C. The power is out in all residences in five square blocks of a neighborhood. No injuries are reported.

D. The front porch of a house is collapsed. A woman inside has injured her leg and cannot get out of the house. She is responsive.

15. Which of the following is NOT a primary goal of on-scene management:

A. Communicate effectively with the general public and media

B. Improve the effectiveness of rescue efforts

C. Provide clear leadership and organizational structure

D. Maintain the safety of disaster workers

16. Who is responsible for providing documentation services:

A. CERT Operations Section Chief

B. CERT Finance/Administration Chief

C. CERT Planning Section Chief

D. CERT Incident Commander/Team Leader

17. When talking to the media, which of the following questions should you NOT answer:

A. How long have you been out here today?

B. How many people are on your neighborhood team?

C. Who has been injured?

D. What is CERT?

18. You are the CERT Incident Commander/Team Leader, and your friend and neighbor approaches you and asks to transfer to a team that better suits his talents. You:

- A. Transfer your friend to the team he wants to be part of.
- B. Deny your friend's request because ICS protocol requires him to remain on the team to which he was originally assigned.
- C. Meet with the CERT Operations Chief to discuss the request.

D. Tell your friend to talk to his team leader.

19. You receive a request from the EOC to provide traffic management at a stoplight that is not functioning. No one on your CERT has received training on traffic and crowd management, but you should send a team to the scene anyway because the EOC requested it.

A. TRUE

B. FALSE

20. During a CERT activation, CERT members may ONLY speak with their immediate supervisor.

A. TRUE

B. FALSE

21. You must use official CERT forms to provide documentation during an incident.

A. TRUE

B. FALSE

22. Who is responsible for providing food to CERT members:

A. CERT Operations Section Chief

B. CERT Finance/Administration Chief

C. CERT Logistics Section Chief

D. CERT Incident Commander/Team Leader

23. Which of the following does NOT demonstrate effective accountability during incident operations:

A. Supervisors must report and record status changes at a minimum of twice an hour.

B. Supervisors must have a proper span of control

C. Each individual will only report to one ICS supervisor.

D. All responders must report in to receive an assignment.

24. You are the team leader for a search and rescue team. The CERT Operations Chief assigns your team to respond to a situation at a local coffee shop. You need to arrive on-scene as quickly as possible. What is the first thing you should do:

A. Review the briefing assignment.

B. Ask the CERT Operations Chief when you should give a status report.

C. Ask the CERT Incident Commander/Team Leader for more details.

D. Immediately go with your team to the coffee shop.

25. The CERT Operations Chief is responsible for assigning teams to incidents.

A. TRUE

B. FALSE

26. An incident action plan must be written.

A. TRUE

B. FALSE

27. You are the team leader of a 6 member CERT search and rescue team. At an incident, your team reports finding broken glass at both a coffee shop and hair salon. The best solution is to assign one person to conduct an interior of each store and keep the other team members with you in case higher-priority incidents arise.

A. TRUE

B. FALSE

28. Which of the following incidents has the lowest priority:

A. The front porch of a house is collapsed. A woman inside has injured her leg and cannot get out of the house. She is responsive.

B. There is an injured dog in the neighborhood. It is growling and snapping at people when approached.

C. A tree has fallen on a vehicle parked in the driveway of a home. A man is trapped inside and is unresponsive.

D. There is a downed power line on a sidewalk in front of a house. There are no reported injuries.

29. The _____ ensures that each CERT member has only one person that he or she takes direction from and responds to.

A. Span of control

B. Chain of command

C. Five CERT management functions

D. Buddy system

30. If you are the first person to arrive at your CERT's pre-designated staging area, what do you do?

A. Begin signing CERT members in as they arrive on scene.

B. Radio the pre-designated CERT Incident Commander/Team Leader and ask him or her what to do.

C. Wait for the pre-designated CERT Incident Commander/Team Leader to arrive.

D. Assume the role of the CERT Incident Commander/Team Leader

31. The fire department arrives at the command post and tells you, the CERT Incident Commander/Team Leader, that they will take over. You:

- A. Wait at the scene until the EOC officially relieves you from duty.
- B. Immediately leave the staging area, giving control to the fire department.
- C. Inform your section chiefs to tell their teams they are relieved from duty.

D. Give a status report to the fire department, providing supporting documentation.

32. You are the CERT Incident Commander/Team Leader and have prioritized incidents. What is the best action to take next:

- A. Forward the information to the EOC for his or her approval before you proceed.
- B. Form teams that will best respond to each incident and send them to incident locations.

C. Inform the CERT Operations Chief of the prioritized incidents and ask him or her to assign appropriate teams to each location.

- D. Inform team leaders of the prioritized incidents and assign them to locations.

33. Which of the following demonstrates the best use of common terminology to relay messaging:

- A. The road near the supermarket is blocked due to a fallen tree. We need a team to help direct traffic ASAP.
- B. A tree is blocking the roadway at the southeast intersection of Oak and West Street. Give us an ETA on a backup team's arrival.
- C. We have a 10-53 due to a fallen tree at the southeast intersection of Oak and West Street. Please send a backup team.

D. A tree is blocking the roadway at the southeast intersection of Oak and West Street. We need a team to help direct traffic as soon as possible.

34. Which of the following is NOT a principle of the Incident Command System:

- A. Accountability
- B. Manageable span of control

C. Using technology to provide status reports

- D. Common terminology

35. Who is responsible for tracking situation status:

A. CERT Planning Section Chief

- B. CERT Logistics Section Chief

- C. CERT Operations Section Chief

D. CERT Incident Commander/Team Leader

36. You are the team leader for a search and rescue team. On the way to an incident, you come across another incident. What do you do:

A. Ask a bystander to call 911 to report the incident and proceed to the original assignment.

B. Contact the CERT Operations Chief about the incident and proceed to your original assignment.

C. Send two team members to the original incident and stay with the rest of the team at the new incident.

D. Respond to the new incident before going to the original location.

37. You are the team leader for a search and rescue team and are on your way to an incident when you realize there are nine people reporting to you. What is the most effective action to take:

A. Assign one team member to become leader of a sub-unit within the team, and assign three team members to this leader.

B. Send a note to the CERT Incident Commander/Team Leader asking what you should do.

C. Continue to the scene of the incident with all nine team members.

D. Send two team members back to the staging area.

38. The _____ helps encourage rescuer safety by ensuring no CERT member is ever responding to an incident alone.

A. Span of control

B. Five CERT management functions

C. Chain of command

D. Buddy system

39. When talking to the media, which of the following questions is okay to answer:

A. How many CERTs are active throughout the city today?

B. Have you seen friends who have been injured?

C. Why isn't the fire department here?

D. What kind of damage have you seen?

40. You are the CERT Incident Commander/Team Leader during an activation and receive a report about a new incident. Your first step is to send a team member to the scene of the new incident to report on the situation.

A. TRUE

B. FALSE

41. When handing over an incident to EMS, you may give an oral or written status update.

A. TRUE

B. FALSE

42. Who is responsible for coordinating search and rescue operations:

A. CERT Finance/Administration Chief

B. CERT Operations Section Chief

C. CERT Logistics Section Chief

D. CERT Incident Commander/Team Leader

43. You are the CERT Operations Chief, and a team leader at an incident contacts you to inform you that a passerby has reported another incident near the team leaders' location. You:

A. Ask the team leader to send documentation about the new incident and give that information to law enforcement officials.

B. Tell the team to stay in place and send two people from another team to assess the incident. Report your decision to the CERT Incident Commander/Team Leader.

C. Report the new incident to the CERT Incident Commander/Team Leader so that he or she may prioritize it.

D. Send the team at the incident to assess the other incident. Report your decision to the CERT Incident Commander/Team Leader.

44. One of the first functions assigned during an activation is the CERT Operations Chief.

A. TRUE

B. FALSE

45. It's appropriate to use acronyms when communicating if everyone on your team understands the meaning of each acronym.

A. TRUE

B. FALSE

46. You are a member of a CERT search and rescue team and find a man inside a car who is bleeding from his head. What should you do first:

A. Conduct medical triage to determine the status of the injured person

B. Conduct a full-body assessment of the patient

C. Maintain direct pressure to the wound

D. Report the incident to your team leader

47. You are the CERT Incident Commander/Team Leader. Two team members radio you with reports of two new incidents. What should you do first:

A. Reprioritize all incidents to incorporate the new incidents with appropriate priority.

B. Radio two teams that are close to the new incidents and ask them to report to the incidents when they are finished at their current location.

C. Send teams to the new incidents.

D. Pull team members off of other teams to report to the new incidents.

48. Who is responsible for establishing liaison with law enforcement:

A. CERT Finance/Administration Chief

B. CERT Incident Commander/Team Leader

C. CERT Logistics Section Chief

D. CERT Operations Section Chief

49. The CERT Incident Commander/Team Leader reports to the first fire or law enforcement at his or her location and takes direction from that person unless otherwise directed or until the CERT is relieved:

A. True

B. False