



# THE COASTAL DOG, INC. *Service Agreement*

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Please read this agreement carefully before signing.

## Service Agreement

- All dogs must be on a leash when entering or leaving The Coastal Dog. If you do not have one with you, please ask inside. We are happy to provide one.
- All dogs **MUST** be on a year-round flea and tick prevention program, herbal and natural remedies are not accepted.
- There are no pick-ups past 6:30pm. If a dog scheduled to go home is not picked up by 6:30pm, they will be considered an unscheduled boarding guest, fed the house kibble (if they do not have their own) and tucked in for the night. The guardian can pick up the following day and will be charged accordingly. There are no drop-offs prior to opening (6:30am weekdays and 8am weekends). *PLEASE DO NOT ASK US TO ALTER OUR HOURS OF OPERATION.*
- The guardian understands and agrees to our rates and fee structure:

### Daycare:

**Daycare Full Day (over 6 hours) = \$25**

**Daycare Half Day (Under 6 hours) = \$15**

### Boarding:

*We do not charge by the night or by 24 hour period, but by each day your dog is with us no matter the time of drop off. Drop-offs hours are any time before 12:00pm. Pick-ups before 10am will be charged a half day.*

*We are always happy to provide a quote.*

**Each Calendar Day = \$28**

**Unscheduled = \$33**

**\*Special Needs Dog = \$33**

### Bathing rates vary

- The guardian understands that they need to commit to a boarding reservation once made. Overnight bookings that are shortened or canceled with less than 7 days' notice will be charged the full amount of the original booking.
- All charges should be paid in full upon pick-up of the dog(s) unless otherwise arranged. Bounced checks will be subject to a \$25.00 fee in addition to bank charges. Clients may give credit/debit card information to be kept securely on file (not linked to the internet) and used to pay fees when authorized by the guardian.
- The guardian must supply enough food, treats and any medications or supplements for the duration of their dog's stay.
- The guardian is aware that by leaving their dog at The Coastal Dog, or any other dog care facility, he/she is at risk of contracting kennel cough, viruses, or acquiring minor injuries such as ripped toe nails and ears, scratches or punctures. While we take special care to maintain a high standard of cleanliness and safety, no vaccine is 100% guaranteed and dogs occasionally play rough and fast. Minor injuries will be cleaned and treated by our competent staff, and guardians will be notified.
- Dogs will be exposed to tennis balls, Kong toys, bedding and organic matter of all types (grass, rocks, sticks, etc.) at The Coastal Dog. The Coastal Dog cannot be held responsible in any way for dogs who ingest non-food items.

- If a dog becomes ill or if the state of the dog's health otherwise requires professional attention, The Coastal Dog, in its sole discretion, may engage the services of a local or emergency veterinarian in order to provide appropriate medical attention to the dog and any and all resulting expenses shall be paid by the guardian.
- Medical care cannot be denied by the guardian no matter the age or condition of the dog. Dogs left at The Coastal Dog for over 10 days with no guardian communication will be subject to Maine Animal Welfare Animal Abandonment Law title 17, section 1038.
- In the event of a natural disaster (such as a hurricane, major ice storm, flood, etc.) the guardian understands it is their responsibility to pick up their pet (or make arrangements for pick-up) in a timely manner. The guardian understands that The Coastal Dog will do everything reasonably possible to secure the safety of my pet during a natural disaster and I agree to indemnify, release and hold The Coastal Dog harmless of any and all liability related to any natural disaster of any sort.
- The guardian agrees that they shall indemnify and defend The Coastal Dog and hold them harmless from any claim, demands, causes of actions or damages, including attorney's fees, arising out of any action or damage or injury done or caused by their dog to any animal or person while in the care of The Coastal Dog. Any medical or veterinary expenses will be the guardian's responsibility and they release The Coastal Dog from any charges.

By signing below, the guardian acknowledges that there are certain risks involved in dog guardianship, play and care, including, but not limited to, fights, bites and the transmission of disease or parasites. With the guardian's signature below, he/she understands the risk involved in putting his/her dog(s) in a cage-free environment and acknowledges and accepts exclusive and sole responsibility for all medical expenses to said dog(s) no matter the cause. The guardian also authorizes the release of medical records from their veterinarian. By signing this contract and leaving your dog(s) with The Coastal Dog, the guardian certifies to the accuracy of all information. Furthermore, the guardian has read and understands all procedures and policies included herein.

☐ **I have read and understand all of the information in this Service Agreement and The Coastal Dog Handbook.**

Guardian Name Printed: \_\_\_\_\_

Guardian Signature: \_\_\_\_\_

Date: \_\_\_\_\_

**\* Special Needs Dogs are those that require greater time, attention and care than average Coastal Dog guests:**

- **Dogs requiring excessive medication administration (more than one medication daily, medication administered more than 2 times a day, anything requiring injections, topical applications, bandaging, etc...)**
- **Dogs requiring physical help to function normally (have trouble walking, getting up or needing to use ramps, braces or other aids)**
- **Dogs that have behavioral issues and require more attention paid to them on a regular basis (extremely nervous or anxious dogs, dogs that are socially inappropriate, dogs that are destructive)**
- **Dogs that mark indoors, are not fully house-trained or consistently defecate/urinate indoors during their stay**
- **Dogs that have to sleep with overnight staff**
- **Sexually mature dogs that are unspayed/unneutered**

**If your dog is new to us, it may take some time to determine whether or not your dog is a special needs dog. In this case, fees may be adjusted accordingly. If you are unsure whether your dog falls into this category, please ask us.**