January 21, 2021

Subject: Updated Rules for Administration

Dear Castle Rock County Water District members,

This note is to advise you that the Board has approved a change in the Rules for Administration effective immediately.

The change clarifies CRCWD's responsibility for leak repairs and is spelled out in the revised Rules for Administration. In summary, CRCWD is responsible for repairs on the main supply lines, as defined in the Rules For Administration, and from the main supply lines to the point where a water supply line to a member(s) first enters a private property.

This change was triggered by our recently learning that some members are served by spur lines crossing other private properties. Also, some supply lines on private property may be beneath a combination of sophisticated landscaping, masonry, and concrete, particularly in more recently built homes. The repair costs on private property for the account of CRCWD could be prohibitive.

It is not necessary to sign and submit a new Member Agreement form at this time.

If you have any questions about this rule change please contact us at info@crcwd.org. and you can view the new Rules for Administration dated January 9, 2021 at our website, xxxxxxxxxxxx.

Additionally, while CCWD increased rates by 3.5% effective February 1st the board concluded that rates for CRCWD's untreated water will remain unchanged and that assuming no large repair or capital needs CRCWD can maintain financial stability through this fiscal year.

Respectfully,

Castle Rock County Water District Board of Directors